



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 13, 2021

Nakia Woods
Iyana's A.F.C. INC.
1117 Adams
Saginaw, MI 48602

RE: License #: AS730398654
Investigation #: 2021A0572038
Iyana's A.F.C. INC.

Dear Ms. Woods:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (906) 226-4171.

Sincerely,

A handwritten signature in black ink that reads "Anthony Humphrey". The signature is written in a cursive style with a large, looping flourish at the end.

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS730398654
Investigation #:	2021A0572038
Complaint Receipt Date:	06/16/2021
Investigation Initiation Date:	06/16/2021
Report Due Date:	08/15/2021
Licensee Name:	Iyana's A.F.C. INC.
Licensee Address:	1117 Adams Saginaw, MI 48602
Licensee Telephone #:	(989) 332-4130
Administrator:	Alfonzie Pipkins
Licensee Designee:	Nakia Woods
Name of Facility:	Iyana's A.F.C. INC.
Facility Address:	1117 Adams Saginaw, MI 48602
Facility Telephone #:	(989) 980-7899
Original Issuance Date:	08/13/2020
License Status:	REGULAR
Effective Date:	02/13/2021
Expiration Date:	02/12/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Staff Leia Brewer brings her kids to the facility when she works, causing concern that it is not a proper environment.	Yes
<ul style="list-style-type: none"> • Staff are not properly trained in First Aid • Staff are not properly trained in CPR 	Yes Yes
Staff are mean and disrespectful to residents.	No
The staff also give out meds to the adults without knowing exactly who take what medicines.	No
There is barely enough food in the home.	No

III. METHODOLOGY

06/16/2021	Special Investigation Intake 2021A0572038
06/16/2021	Special Investigation Initiated - On Site
07/14/2021	Contact - Face to Face Staff, Leia Brewer, Resident A's Family Member #1, Resident B, Resident C and Resident D.
08/12/2021	Inspection Completed-BCAL Sub. Compliance
08/12/2021	Contact – Telephone call made. Licensee, Nakia Woods.
08/12/2021	Exit Conference Nakia Woods.

ALLEGATION:

Staff Leia Brewer brings her kids to the facility when she works, causing concern that it is not a proper environment.

INVESTIGATION:

On 06/16/2021, the local licensing office received a complaint for investigation. This complaint was accepted and investigated by Licensing Consultant, Anthony Humphrey.

On 06/16/2021, an unannounced onsite was made at Iyana's A.F.C., located in Saginaw County, MI. I met with Staff, Leia Brewer and informed her of my investigation. Some of the residents were not present at the time so I informed her that I will be back at a later date and that I will contact Licensee, Nakia Woods in order to conduct interviews. The residents all appeared to be well taken care of at the time of my visit.

On 07/14/2021, another unannounced visit was made at Iyana's A.F.C. Interviewed were, Staff, Leia Brewer, Resident A's Family Member #1, Resident B, Resident C and Resident D.

On 07/14/2021, I interviewed Staff, Leia Brewer regarding allegations that she brings her kids to the facility when she works, causing concern that it is not a proper environment. She informed that she has a child who will stay overnight because she will be working overnight and have to get her ready for Summer School in the morning. She gets out of Summer School at 1pm and sometimes she comes back to the facility and sometimes she goes to her aunt's home. She will then come back to the home around 8pm. This is the schedule during the week as they are both not at the home during the weekends. She indicated that she does not consider herself an Occupant of the home, she just works overnights and has a daughter who stays the night. Her and the owner are the only workers at the facility, so they are trying to do what they can to help each other out. Ms. Brewer informed that if this is going to be a problem, she will find some other resolution because she does not want to do anything to jeopardize the license. The residents do not have any issues and love that there are kids around.

On 07/14/2021, I interviewed Resident A's Family Member #1 regarding allegations that Ms. Brewer brings her kids to the facility when she works, causing concern that it is not a proper environment. He has seen children at the facility, but Resident A and the other residents appear to like having the children around. He is not concern with the children interfering with the care and supervision for Resident A and the other residents.

On 07/14/2021, I interviewed Resident B regarding allegations that Ms. Brewer brings her kids to the facility when she works, causing concern that it is not a proper environment. Resident B informed that there is one child who is there usually Monday through Friday and she leaves from the home to attend Summer School.

She sometimes comes later in the day, but he has not seen her at all today. She has not been an issue at all.

On 07/14/2021, I interviewed Resident C regarding allegations that Ms. Brewer brings her kids to the facility when she works, causing concern that it is not a proper environment. Resident C informed that there is a little girl that comes to the home, but she does not live in the home. She's there before school and sometimes after school. She does not see her every day. The girl has not been a problem.

On 07/14/2021, I interviewed Resident D regarding allegations that Ms. Brewer brings her kids to the facility when she works, causing concern that it is not a proper environment. Resident D informed that the girl does not live at the home, but she is there sometimes. Resident D does not believe that the child is a problem.

On 08/12/2021, I interviewed Licensee, Nakia Woods regarding allegations that Ms. Brewer brings her kids to the facility when she works, causing concern that it is not a proper environment. Ms. Brewer children have stayed overnight before and there has been no issues as the residents are very good with them and call them their grandchildren. There is an extra room upstairs that they go in, and they stay up there most of the time. Ms. Woods often come and get the children from the home so there won't be too much of a burden on Ms. Brewer as they try to help each other out. Ms. Brewer is no longer employed at the facility and not sure if she will be returning.

APPLICABLE RULE	
R 400.14105	Licensed capacity.
	(2) Any occupant of a home, other than the licensee or persons who are related to the licensee, live-in staff or the live-in staff's spouse and minor children, or a person related to a resident who is not in need of foster care, shall be considered a resident and be counted as a part of the licensed capacity.
ANALYSIS:	Staff, residents, and family of a resident all indicated that there is at least one child who is at the home for a substantial amount of time throughout the week. And some have indicated that there is a child who spends the night at the home. The facility is licensed for 6 residents, and they are operating with one staff at a time. Children that are in the home have to be accounted for care and supervision simultaneously while being responsible for the care and supervision of the residents.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

- Staff are not properly trained in First Aid.
- Staff are not properly trained in First Aid.

INVESTIGATION:

On 07/14/2021, I interviewed staff, Leia Brewer regarding allegations that she was not properly trained in First Aid. She informed that they were in the process of getting her trained, but every time Ms. Woods tried to make an appointment, there were no openings. Ms. Woods is actually going to try to schedule an appointment again today so this can be taken care of.

On 08/12/2021, I Licensee, Nakia Woods regarding allegations that she was not properly trained in First Aid. She informed that at the time of the investigation, Ms. Brewer was not trained due to not being able to find any openings. She was trained shortly after my initial visit, but she is no longer working at the facility.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas: (b) First aid.
ANALYSIS:	Ms. Leia Brewer informed that she was not trained in First Aid at the time of the investigation. Ms. Woods confirmed this.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas: (c) Cardiopulmonary resuscitation.
ANALYSIS:	Ms. Leia Brewer informed that she was not trained in CPR at the time of the investigation. Ms. Woods confirmed this.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Staff are mean and disrespectful to residents.

INVESTIGATION:

On 07/14/2021, I interviewed staff, Leia Brewer regarding an allegation that staff are mean and disrespectful to residents. She informed that staff are not disrespectful towards residents. Resident C is very disrespectful and causes problems in the home. But everybody else gets along fine.

On 07/14/2021, I interviewed Resident A’s Family Member #1 regarding an allegation that staff are mean and disrespectful to residents. Resident A loves the facility, and he does also. She always tells him how much she likes it there. He is unaware of any disrespect that goes on at the facility and he comes to the home quite often and will also come unannounced approximately once per week.

On 07/14/2021, I interviewed Resident B regarding an allegation that staff are mean and disrespectful to residents. Resident B deny that staff are disrespectful towards him or any other residents. He informed that Resident C is in a class all by herself as she does not like to be told, “No”. She gets upset by the smallest things and becomes very disrespectful towards staff.

On 07/14/2021, I interviewed Resident C regarding an allegation that staff are mean and disrespectful to residents. She informed that staff are not disrespectful at all. The staff are stern when they are trying to ensure that they are doing what they are supposed to be doing, but not disrespectful at all.

On 07/14/2021, I interviewed Resident D regarding an allegation that staff are mean and disrespectful to residents. Resident D stated that staff treat him very well. He has not noticed any staff being mean or disrespectful towards any residents.

On 08/12/2021, I interviewed Licensee, Nakia Woods regarding an allegation that staff are mean and disrespectful to residents. She denied that staff are being disrespectful towards any residents. She informed that they have had issues with Resident C, but they never handle situations with Resident C with disrespect.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (f) Subject a resident to any of the following: (i) Mental or emotional cruelty. (ii) Verbal abuse.

	<p>(iii) Derogatory remarks about the resident or members of his or her family.</p> <p>(iv) Threats.</p>
ANALYSIS:	Staff, Ms. Brewer, Resident A's Family Member #1, Licensee, Ms. Woods, Resident A, B, C and D all deny that staff are mean and disrespectful towards residents.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The staff give out meds to the adults without knowing exactly who take what medicines.

INVESTIGATION:

On 07/14/2021, I interviewed staff, Leia Brewer regarding an allegation that staff give out meds to the adults without knowing exactly who take what medicines. Ms. Brewer showed me the Medication Room and explained that each resident has a container with their meds in them and the container has their picture on it, so they know exactly who meds go to which resident. They also read the medication label and the med sheet in order to make sure that they are passing the meds to the correct resident and at the correct time. Ms. Brewer conducted a mock med pass for me, which was acceptable.

On 07/14/2021, I interviewed Resident A's Family Member #1 regarding an allegation that staff give out meds to the adults without knowing exactly who take what medicines. Family Member #1 informed that Resident A takes her medications daily. He has personally asked 3 or 4 times to check her medications. The facility complied and from what he had observed, it appears that Resident A is getting her medications timely.

On 07/14/2021, I interviewed Resident B regarding an allegation that staff give out meds to the adults without knowing exactly who take what medicines. Resident B informed that the medications are under 'lock & key' and they have it very organized. He believes that the staff knows which medications each resident takes.

On 07/14/2021, I interviewed Resident C regarding an allegation that staff give out meds to the adults without knowing exactly who take what medicines. Resident C denied that staff do not know which medications each resident takes.

On 07/14/2021, I interviewed Resident D regarding an allegation that staff give out meds to the adults without knowing exactly who take what medicines. Resident D informed that he gets his medications timely. His lab work indicates that he gets his meds regularly and his refills are timely.

On 08/12/2021, I interviewed Licensee, Nakia Woods regarding an allegation that staff give out meds to the adults without knowing exactly who take what medicines. She informed that staff are trained to pass medications. There is a container for each resident for their medications and each container has the resident's picture on it. Staff knows how to read the med sheet and compare the med sheet with the medication prior to administering.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(2) Medication shall be given, taken, or applied pursuant to label instructions.
ANALYSIS:	Staff, Ms. Brewer, Resident A's Family Member #1, Licensee, Nakia Woods, Resident A, B, C and D all deny that staff does not know the residents' medications.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

There is barely enough food in the home.

INVESTIGATION:

On 07/14/2021, I interviewed staff, Leia Brewer regarding an allegation that there is not enough food in the home. She informed that Ms. Woods goes shopping every day. There's plenty of food in the home. The residents all get 3 meals per day plus they eat snacks. Ms. Brewer had just finished cooking a meal prior to onsite at the facility.

On 07/14/2021, I looked in the kitchen and observed that Ms. Brewer had just finished cooking for the residents. I observed the refrigerator, freezer, deep freezer and pantry and they were all fully stocked with an ample supply of food. There was also another refrigerator in the basement that was fully stocked as well.

On 07/14/2021, I interviewed Resident A's Family Member #1 regarding an allegation that there is not enough food in the home. Family Member brings Resident A snacks because there are certain things that she really likes, so he gets them for her. He does not bring her food because there is plenty in the home. Sometimes he will come to get her to take her out and sometimes he'll come to the home unannounced during her mealtime, and she be just as happy while eating her meal.

On 07/14/2021, I interviewed Resident B regarding an allegation that there is not enough food in the home. Resident B stated, "Oh yeah, there's plenty of food here for us."

On 07/14/2021, I interviewed Resident C regarding an allegation that there is not enough food in the home. Resident C informed that she gets enough to eat and there is enough food in the home.

On 07/14/2021, I interviewed Resident D regarding an allegation that there is not enough food in the home. Resident D stated, "We do not go hungry here. Yes, there's plenty of food here."

On 08/12/2021, I interviewed Licensee, Nakia Woods regarding an allegation that there is not enough food in the home. Ms. Woods informed that they have plenty of food at the facility and residents are gaining weight. Her refrigerator, freezer, deep freezer, and pantry stay full. She also has another refrigerator in the basement that is also full.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Staff, Ms. Brewer, Resident A's Family Member #1, Licensee, Nakia Woods, Resident A, B, C and D all deny that there is not enough food in the home.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 08/12/2021, an Exit Conference was held with Licensee, Nakia Woods regarding the complaints. She was informed of the violations.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable plan of correction, I recommend no change to the licensing status of this small adult foster care group home (Capacity 1-6).

Anthony Humphrey

08/12/2021

Anthony Humphrey
Licensing Consultant

Date

Approved By:

Mary Holton

08/13/2021

Mary E Holton
Area Manager

Date