



STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

GRETCHEN WHITMER  
GOVERNOR

ORLENE HAWKS  
DIRECTOR

August 3, 2021

Devin Hutchings  
Moriah Incorporated  
3200 E Eisenhower  
Ann Arbor, MI 48108

RE: License #: AM810015275  
Investigation #: 2021A0575025  
Eisenhower Center - Congregate

Dear Mr. Hutchings:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On July 30, 2021, you submitted an acceptable written corrective action plan. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey J. Bozsik".

Jeffrey J. Bozsik, Licensing Consultant  
Bureau of Community and Health Systems  
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

|                                       |  |
|---------------------------------------|--|
| <b>License #:</b>                     | AM810015275                              |
| <b>Investigation #:</b>               | 2021A0575025                             |
| <b>Complaint Receipt Date:</b>        | 07/22/2021                               |
| <b>Investigation Initiation Date:</b> | 07/22/2021                               |
| <b>Report Due Date:</b>               | 08/21/2021                               |
| <b>Licensee Name:</b>                 | Moriah Incorporated                      |
| <b>Licensee Address:</b>              | 3200 E Eisenhower<br>Ann Arbor, MI 48108 |
| <b>Licensee Telephone #:</b>          | (734) 677-0070                           |
| <b>Administrator:</b>                 | Devin Hutchings, Designee                |
| <b>Licensee Designee:</b>             | Devin Hutchings                          |
| <b>Name of Facility:</b>              | Eisenhower Center - Congregate           |
| <b>Facility Address:</b>              | 3200 E Eisenhower<br>Ann Arbor, MI 48108 |
| <b>Facility Telephone #:</b>          | (734) 677-0070                           |
| <b>Original Issuance Date:</b>        | 08/09/1993                               |
| <b>License Status:</b>                | REGULAR                                  |
| <b>Effective Date:</b>                | 05/21/2020                               |
| <b>Expiration Date:</b>               | 05/20/2022                               |
| <b>Capacity:</b>                      | 12                                       |
| <b>Program Type:</b>                  | PH; DD; MI; TBI                          |

**II. ALLEGATION(S)**

|   | <b>Violation<br/>Established?</b> |
|---|-----------------------------------|
| Resident A was denied an opportunity for educational programming.                   | No                                |
| Resident A was denied meals/snacks if he did not complete a daily exercise routine. | Yes                               |
| Resident B was not given his medications before school as prescribed.               | Yes                               |

**III. METHODOLOGY**

|            |  |
|------------|--|
| 07/22/2021 | Special Investigation Intake<br>2021A0575025   |
| 07/22/2021 | Special Investigation Initiated – Telephone- Stephanie Harris-<br>program coordinator<br><br>Contact-document received-Resident B’s medication records   |
| 07/23/2021 | Contact - Telephone call made-Gwen Hoover- Washtenaw County<br>Intermediate School District nurse  |
| 07/30/2021 | Inspection Completed On-site-interviews with: (a) Resident A; (b)<br>Javon Reese-Eisenhower Center program coordinator; (c) Roman<br>Bounds-Eisenhower Center-program coordinator; (d) Stephanie<br>Harris-Eisenhower Center-program coordinator |
| 07/30/2021 | Inspection Completed-BCAL Sub. Compliance  |
| 07/30/2021 | Corrective Action Plan Requested and Due on 08/07/2021   |
| 07/30/2021 | Corrective Action Plan Received  |
| 07/30/2021 | Corrective Action Plan Approved  |
| 07/30/2021 | Exit Conference with Devin Hutchins-licensee designee and<br>Stephanie Harris-program coordinator  |

**ALLEGATION:** Resident A was denied an opportunity for educational programming.

**INVESTIGATION:** I interviewed Resident A on 7/30/21 and he stated he was given

the opportunity to attend school, but he refuses to do so. He also stated he does not like living at this placement.

| <b>APPLICABLE RULE</b> |  |
|------------------------|--|
| <b>R 400.14303</b>     | <b>Resident care; licensee responsibilities.</b>   |
|                        | <b>(5) A licensee shall provide both of the following when specified in the resident's written assessment plan:<br/>(b) An opportunity for involvement in educational, employment, and day programs.</b> |
| <b>ANALYSIS:</b>       | Since the licensee provided Resident A the opportunity to attend school and he chose not to attend, there is no evidence of a violation.   |
| <b>CONCLUSION:</b>     | VIOLATION NOT ESTABLISHED  |

**ALLEGATION:** Resident A was denied meals/snacks if he did not complete a daily exercise routine.

**INVESTIGATION:** I interviewed Resident A on 7/30/21 and he stated the second shift staff make him exercise, i.e., walk laps around the parking lot to get meals and snacks. He stated if he does not exercise, he does not get any food.

I interviewed Javon Reese, Eisenhower Center program coordinator on 7/30/21, and he stated staff verbally prompt Resident A to exercise, but if he doesn't comply/exercise, the staff were withholding food.

| <b>APPLICABLE RULE</b> |  |
|------------------------|--|
| <b>R 400.14308</b>     | <b>Resident behavior interventions prohibitions.</b>   |
|                        | <b>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:<br/>(e) Withhold food, water, clothing, rest, or toilet use.</b>  |
| <b>ANALYSIS:</b>       | Although Resident A and the facility staff may differ on their interpretations of whether Resident A was verbally prompted or verbally coerced into exercising, staff cannot withhold food as part of a behavioral intervention. Therefore, the preponderance of credible evidence is that the direct care staff did withhold food, even if it was just evening snacks, from Resident A when he did not comply with requests from staff to exercise. |

|                    |                              |
|--------------------|------------------------------|
| <b>CONCLUSION:</b> | <b>VIOLATION ESTABLISHED</b> |
|--------------------|------------------------------|

**ALLEGATION:** Resident B was not given his medications before school as prescribed.

**INVESTIGATION:** Resident B was unavailable to be interviewed and this allegation did not require his input.

I reviewed Resident B's medication records for July 2021, and this documentation indicated that he was not given his AM medications on 7/13, 7/15 and 7/21.

I interviewed Gwen Hoover Washtenaw County Intermediate School District nurse on 7/23/21 and she stated Resident B's 8:00 AM medications were missed on 7/13, 7/15, and 7/21. She stated an Eisenhower staff would bring out the missed medications within an hour, but they did not identify themselves, had no staff ID, and brought the medications loose in a paper cup. She stated the school staff do not know what the medications are and are uncomfortable giving a student/resident unknown medication.

I interviewed Roman Bounds Eisenhower Center-program coordinator on 7/30/21 and he stated he had implemented corrective action, i.e., the facility nurse changed Resident B's medication time so it does not conflict with the time to get on the bus for school, staff will carry identification, and medications will be in a labelled container, but not the actual medication pack, to address the school's concerns and to prevent future problems.

I conducted an exit conference with Devin Hutchins licensee designee and Stephanie Harris program coordinator on 7/30/21. They agreed with the conclusions and provided timely corrective action.

|                        |   |
|------------------------|---|
| <b>APPLICABLE RULE</b> |   |
| <b>R 400.14312</b>     | <b>Resident medications.</b>  |
|                        | <b>(2) Medication shall be given, taken, or applied pursuant to label instructions.</b>   |
| <b>ANALYSIS:</b>       | Although Resident B's medications were given within an hour of the time they are prescribed, they were still missed. Therefore, Resident B's medications were not given pursuant to label instructions. |
| <b>CONCLUSION:</b>     | <b>VIOLATION ESTABLISHED</b>  |

#### IV. RECOMMENDATION

An acceptable plan of correction has been received; therefore, I recommend no changes in the status of the license.



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Jeffrey J. Bozsik  
Licensing Consultant

Date: 08/02/2021

Approved By:



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Jerry Hendrick  
Area Manager

Date: 08/03/2021