



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 15, 2021

Deana Fisher
St. Louis Center for Exceptional Children & Adults
16195 Old US-12
Chelsea, MI 48118

RE: License #: AS810405904
Investigation #: 2021A0122019
Neuman Family Home

Dear Ms. Fisher:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation?
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,



Vanita C. Bouldin, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 395-4037

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS810405904
Investigation #:	2021A0122019
Complaint Receipt Date:	06/21/2021
Investigation Initiation Date:	06/21/2021
Report Due Date:	08/20/2021
Licensee Name:	St. Louis Center for Exceptional Children & Adults
Licensee Address:	16195 Old US-12 Chelsea, MI 48118
Licensee Telephone #:	(734) 475-8430
Administrator:	Deana Fisher
Licensee Designee:	Deana Fisher
Name of Facility:	Neuman Family Home
Facility Address:	Suite 21 16195 Old US 12 Chelsea, MI 48118
Facility Telephone #:	(734) 475-8430
Original Issuance Date:	01/06/2021
License Status:	TEMPORARY
Effective Date:	01/06/2021
Expiration Date:	07/05/2021
Capacity:	4
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
The following was observed on Resident A: <ul style="list-style-type: none"> • Dime-sized open sore on left buttock • Two marks on left hand 	No
Resident A arrived at school with the following: <ul style="list-style-type: none"> • Wearing dirty clothes • Dried feces on his bottom 	Yes

III. METHODOLOGY

06/21/2021	Special Investigation Intake 2021A0122019
06/21/2021	Special Investigation Initiated - Telephone Completed interview with Deana Fisher, Licensee Designee.
06/21/2021	Contact - Document Sent Email sent to Adult Protective Services Worker, Tameia Kelly
06/22/2021	Contact - Document Received Requested information received from Ms. Fisher.
06/21/2021	Exit Conference Discussed findings with Deana Fisher.

ALLEGATION: The following was observed on Resident A:

- Dime-sized open sore on left buttock
- Two marks on left hand

INVESTIGATION: On 06/21/2021, it was reported that Resident A was observed with the following marks on this body: dime-sized open sore on left buttock and two marks on his left hand. No explanation was given regarding how Resident A received the marks.

During an interview Ms. Fisher reported that Resident A has behaviors and uses sensory supportive toys and rocks back and forth at an aggressive pace. Per Ms. Fisher, Resident A's wounds have been noted and assessed by medical personnel on her staff. The wounds are in the process of healing without complications.

Resident A's Skin/Wound Assessment forms dated 05/18/2021 – 06/01/2021 document medical personnel monitored Resident A's wounds. On 06/01/2021 the form states, "The open area of skin on...buttock/hip area is healed...Also, there are not wounds/blisters on his hands or fingers. The skin is intact."

Adult Protective Services worker, Tameia Kelly, provided the following statement, "a wound on Resident A's buttocks is in the healing states and superficial wounds on his hand due to sensory toys he likes to carry."

Resident A's Person Centered Plan dated 03/06/2021 documents that he "plays with toys that offer sensory experience."

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>On 06/21/2021, it was observed that Resident A had the following marks on his body: dime-sized open sore on his left buttock and two marks on his left hand.</p> <p>Per Deana Fisher, Resident A displays behaviors and uses sensory supportive toys. He rocks back and forth at an aggressive pace.</p> <p>Medical personnel assessed Resident A's wounds as "The open area of skin on...buttock/hip area is healed...Also, there are not wounds/blisters on his hands or fingers. The skin is intact."</p> <p>Based upon my investigation Resident A's wounds were noted, monitored, and medically assessed. Therefore, his personal needs, including protection and safety were always attended to.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Resident A arrived at school with the following:

- **Wearing dirty clothes**
- **Dried feces on his bottom**

INVESTIGATION: On 06/21/2021, it was reported that Resident A arrived at school wearing dirty clothes and dried feces on his bottom.

Deana Fisher confirmed that poor hygiene is an issue with Resident A as sometimes he refuses to shower. Ms. Fisher stated if school personnel observed Resident A wearing dirty clothes and dried feces on his bottom then it was probably the case as again, her staff have challenges with his hygiene.

Adult Protective Services Worker, Tameia Kelly, received confirmation from social worker, Janelle Hootes, “past concerns of Resident A’s cleanliness.”

Resident A’s Person Centered Plan dated 03/06/2021 documents goals relating to his hygiene. His specific hygiene goal states that he will shower independently and choose which outfit he is to wear. A progress note states, “continuous struggle with goal. When verbally prompted to get in the shower, Resident A might go to his room instead.”

Resident A’s Assessment Plan dated 03/16/2021, documents the following: Resident A is “independent in using the bathroom but needs to be assisted after bowel movement to ensure cleanliness.” Resident A “participates in showering tasks but needs to be assisted to ensure cleanliness.”

On 06/21/2021, I completed an Exit Conference with Deana Fisher. Ms. Fisher was in agreement with my findings and stated she would submit a corrective action plan to address rule violations found.

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	(1) A licensee shall afford a resident the opportunity, and instructions when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathes at least weekly and more often if necessary.

ANALYSIS:	<p>On 06/21/2021, it was reported that Resident A arrived at school with dried feces on his bottom.</p> <p>Deana Fisher and Janelle Hootes confirmed that Resident A has had past issues of poor hygiene.</p> <p>Resident A's Person Centered Plan and Assessment Plan document that he should receive assistance from staff members to make certain his hygiene is appropriate, and he is clean.</p> <p>Based upon my investigation there is enough evidence to support the allegations. He arrived at school with dried feces on his bottom, but staff members should have assisted to make certain he is always clean.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	(5) A licensee shall afford a resident with opportunities, and instructions when necessary, to routinely launder clothing. Clean clothing shall be available at all times.
ANALYSIS:	<p>On 06/21/2021, it was reported that Resident A arrived at school wearing dirty clothes.</p> <p>Resident A's Person Centered Plan and Assessment Plan document that he should receive assistance from staff members to make certain he wears clean clothes.</p> <p>Deana Fisher and Janelle Hootes confirmed that Resident A has had past issues of wearing dirty clothes.</p> <p>Based upon my investigation there is enough evidence to support the allegations that Resident A arrived at school wearing dirty clothes. This is a past issue and staff members should have assisted to make certain Resident A wears clean clothes daily.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon a submission of an acceptable corrective action plan I recommend no change to the status of the license.



Vanita C. Bouldin
Licensing Consultant

Date: 07/09/2021

Approved By:



Ardra Hunter
Area Manager

Date: 07/15/2021