



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 23, 2021

Laura Hatfield-Smith  
ResCare Premier, Inc.  
Suite 1A  
6185 Tittabawassee  
Saginaw, MI 48603

RE: License #: AS780389700  
Investigation #: 2021A0584018  
Res-Care Premier Raymond

Dear Ms. Hatfield-Smith:

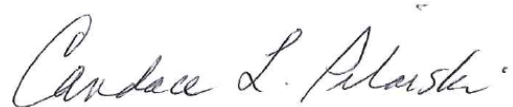
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in cursive script that reads "Candace L. Pilarski".

Candace Pilarski, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(517) 284-8967

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

|                                       |  |
|---------------------------------------|--|
| <b>License #:</b>                     | AS780389700                                    |
| <b>Investigation #:</b>               | 2021A0584018                                   |
| <b>Complaint Receipt Date:</b>        | 06/08/2021                                     |
| <b>Investigation Initiation Date:</b> | 06/10/2021                                     |
| <b>Report Due Date:</b>               | 08/07/2021                                     |
| <b>Licensee Name:</b>                 | ResCare Premier, Inc.                          |
| <b>Licensee Address:</b>              | 9901 Linn Station Road<br>Louisville, KY 40223 |
| <b>Licensee Telephone #:</b>          | (989) 791-7174                                 |
| <b>Administrator:</b>                 | Laura Hatfield-Smith                           |
| <b>Licensee Designee:</b>             | Laura Hatfield-Smith                           |
| <b>Name of Facility:</b>              | Res-Care Premier Raymond                       |
| <b>Facility Address:</b>              | 715 Raymond Road<br>Owosso, MI 48867           |
| <b>Facility Telephone #:</b>          | (989) 472-3829                                 |
| <b>Original Issuance Date:</b>        | 11/29/2017                                     |
| <b>License Status:</b>                | REGULAR  |
| <b>Effective Date:</b>                | 05/29/2020                                     |
| <b>Expiration Date:</b>               | 05/28/2022                                     |
| <b>Capacity:</b>                      | 6  |
| <b>Program Type:</b>                  | DEVELOPMENTALLY DISABLED<br>MENTALLY ILL       |

**II. ALLEGATION(S)**

|   | <b>Violation Established?</b> |
|---|-------------------------------|
| Direct care staff member Laura Cornell-Duranleau was in the bathroom with Resident A and poured peroxide over Resident A's wounded knee with infection. Staff continued to pour it on even after Resident A requested she stop due to it hurting. | Yes                           |

**III. METHODOLOGY**

|            |  |
|------------|--|
| 06/08/2021 | Special Investigation Intake<br>2021A0584018   |
| 06/10/2021 | Special Investigation Initiated - Letter<br>Via email to Ardis Bates, Recipient Rights of Shiawassee Health and Wellness |
| 06/14/2021 | Contact - Telephone call made with Resident A  |
| 06/14/2021 | Contact - Telephone call made with Tiffany Carsten, home manager   |
| 06/14/2021 | Contact - Telephone call made with Christian Begg, Direct Care Worker  |
| 07/07/2021 | Contact - Face to Face with staff at home visit  |
| 07/07/2021 | Contact - Telephone call made with Laura Cornell-Duranleau   |
| 07/08/2021 | Exit Conference- Via Email to Laura Hatfield-Smith, Licensee Designee  |

**ALLEGATION: Direct care staff member Laura Cornell-Duranleau was in the bathroom with Resident A and poured peroxide over Resident A's wounded knee with infection. Staff continued to pour it on even after Resident A requested she stop due to it hurting.**

**INVESTIGATION:**

On 6/14/2021, I conducted a telephone interview with Resident A. Resident A stated that she went on a bicycle ride with her brother and fell off the bike when turning a corner. Resident A said she scraped her left knee and leg badly and also had a bruise on the right knee. Resident A stated she was brought back to the house and

direct care staff member Laura Cornell-Duranleau did a body check over Resident A and saw the wound was scraped deep with dirt and pebbles in it. Resident A said that Ms. Duranleau used water to flush it out and also some peroxide poured on it to clean out germs. Resident A said it hurt and she told Ms. Duranleau it hurt. Resident A said about a week later, she told Ms. Duranleau the area hurt again and had stuff in the wound. Resident A said that Ms. Duranleau used water and peroxide to clean out the infection and it hurt bad. Resident A said she told Ms. Duranleau it hurt when she did that and Ms. Duranleau still continued to use peroxide to clean out the wound.

On 6/14/21, I reviewed the incident reports regarding Resident A's wounds as well as the facility's Standing Medical Orders (SMO) for Resident A's ordered treatment of the wound. The SMO listed the following for a minor abrasion: "Wash with mild soap and water if redness or drainage present apply Neosporin or Anti-Bacterial cream twice a day until healed. Apply a dressing if necessary."

On 6/14/2021, I conducted a phone interview with Tiffany Carsten, the home manager. Ms. Carsten stated that Resident A was seen by Urgent Care on 06/01/2021, a day after the accident, where the doctor stated clean the wound with mild soap, water, and follow with antibiotic cream. Ms. Carsten stated the wound was healing well and had skin growing over the area on 06/04/2021. Ms. Carsten returned to work on 06/07/2021 to discover the wound was open, weeping, and looked worse. Ms. Carsten stated Resident A was not feeling well and they decided to have the wound rechecked at the Urgent Care. Ms. Carsten stated Resident A told her Ms. Duranleau had cleaned out the area with peroxide again and it really hurt.

On 7/7/2021, I conducted a phone interview with staff member Laura Cornell-Duranleau. Ms. Duranleau was the staff that treated the wound after the initial accident that occurred on 05/31/2021. Ms. Duranleau said that she took Resident A into the bathroom to look at the leg scrape and it was full of dirt and debris. Ms. Duranleau stated she used water with peroxide to clean the debris out of the wound to make sure the dirt was out and to prevent any infection. Then, Ms. Duranleau stated she cleaned it with soap and water and put a wound dressing on it that was finally wrapped with an elastic bandage. Ms. Duranleau said a few days later, Resident A went to a family event on the weekend and came back with the scrape open and full of debris again. Ms. Duranleau said she cleaned it again with peroxide, soap and water, ointment, and bandaged it again. Ms. Duranleau stated that on Resident A's previous SMO, peroxide was on the list to use for another wound. Ms. Duranleau stated that peroxide was removed from the SMO for this wound, but she was not aware of that fact and did not check the list. Ms. Duranleau said that she found out after the fact she was to only use soap and water to clean the wound, then apply ointment and bandage as on the order.

|                        |   |
|------------------------|---|
| <b>APPLICABLE RULE</b> |   |
| <b>R 400.14310</b>     | <b>Resident health care.</b>  |
|                        | <p><b>(1) A licensee, with a resident's cooperation, shall follow the instructions and recommendations of a resident's physician or other health care professional with regard to such items as any of the following:</b></p> <p><b>(d) Other resident health care needs that can be provided in the home. The refusal to follow the instructions and recommendations shall be recorded in the resident's record.</b></p>   |
| <b>ANALYSIS:</b>       | <p>According to the staff notes dated 6/1/2021 regarding the care of Resident A's scrape wound, peroxide is not to be used to clean and use only soap and water followed by antibiotic ointment. Ms. Duranleau stated she was not aware of not using peroxide when she cleaned Resident A's wound sometime around June 4, 2021, about a week after the initial accident. Ms. Duranleau admitted using peroxide to clean out the wound after it was noted in the staff notes not to use it. Resident A's SOM indicated on the medical administration record to use soap, water, ointment, then bandage. Ms. Duranleau used peroxide for treatment when it was not indicated to be used for this wound.</p> |
| <b>CONCLUSION:</b>     | <b>VIOLATION ESTABLISHED</b>  |

**IV. RECOMMENDATION**

After receiving an acceptable corrective action plan, I recommend there is no change in the status of this license.

*Candace L. Pilarski*

7/15/2021

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Candace Pilarski  
Licensing Consultant

Date

Approved By:

*Dawn Timm*

07/23/2021

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Dawn N. Timm  
Area Manager

Date