



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 29, 2021

Joyce Divis  
Spectrum Community Services  
Suite 700  
185 E. Main St  
Benton Harbor, MI 49022

RE: License #: AM110091925  
Investigation #: 2021A0579032  
Eau Claire Residence

Dear Joyce Divis:

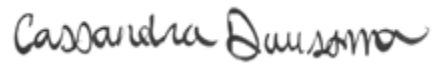
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Cassandra Duursma".

Cassandra Duursma, Licensing Consultant  
Bureau of Community and Health Systems  
350 Ottawa Ave NW, 7<sup>th</sup> Floor-Unit 13  
Grand Rapids, MI 49507  
(269) 615-5050

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM110091925
<b>Investigation #:</b>	2021A0579032
<b>Complaint Receipt Date:</b>	07/09/2021
<b>Investigation Initiation Date:</b>	07/09/2021
<b>Report Due Date:</b>	09/07/2021
<b>Licensee Name:</b>	Spectrum Community Services
<b>Licensee Address:</b>	Suite 700, 185 E. Main St Benton Harbor, MI 49022
<b>Licensee Telephone #:</b>	(269) 927-3472
<b>Administrator:</b>	David Schnoor
<b>Licensee Designee:</b>	Joyce Divis
<b>Name of Facility:</b>	Eau Claire Residence
<b>Facility Address:</b>	2860 M-140, Eau Claire, MI 49111
<b>Facility Telephone #:</b>	(269) 944-1927
<b>Original Issuance Date:</b>	05/19/2000
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/12/2019
<b>Expiration Date:</b>	06/11/2021
<b>Capacity:</b>	12
<b>Program Type:</b>	MENTALLY ILL

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
The facility received a failing environmental health rating from the Health Department.	Yes

**III. METHODOLOGY**

07/09/2021	Special Investigation Intake 2021A0579032
07/09/2021	Special Investigation Initiated - Letter Joyce Divis, Licensee Designee
07/20/2021	Contact- Document received Joyce Divis, Licensee Designee
07/29/2021	Exit Conference Joyce Divis, Licensee Designee

**ALLEGATION: The facility received a failing environmental health rating from the Health Department.**

**INVESTIGATION:** On 07/09/2021, I opened this referral in the Bureau of Community Health Systems Bureau Information Tracking System after receiving an *Environmental Health Inspection Report (EHIR)* from Berrien County Health Department. It noted that trees and shrubs are growing on top of the septic drain field which can cause septic failure. It stated this issue was noted in the 2019 *EHIR* and still has not been resolved.

On 07/09/2021, I sent an email to Licensee Designee, Ms. Divis, inquiring about the status of correction for the failing environmental health rating. She agreed to provide their plan of correction and noted they will be addressing this issue as soon as possible.

On 07/20/2021, I received an email from Ms. Divis stating she is attempting to locate the land survey for the home so potential contractors can be contacted about doing the work required to be in compliance with the Health Department. She stated she has asked the service who does yard maintenance to look for metal survey stakes. She stated if the survey or the metal stakes cannot be located, she will have to hire someone to complete a new survey due to facility's proximity to a local farm and accessing the septic drain field from the property the facility is on. She stated once the property lines are known, the overgrowth in the drain field will be removed and trenches will be dug to prevent water and overgrowth in the future.

<b>APPLICABLE RULE</b>	
<b>R 400.14401</b>	<b>Environmental health.</b>
	<b>(1) Private water systems shall be in compliance with R 325.10101 et seq. of the Michigan Administrative Code. A bacteriological report confirming water quality shall be required during the initial inspection and every 2 years thereafter. Group homes that use a community approved water system need not be in compliance with this requirement.</b>

<b>ANALYSIS:</b>	<p>Berrien County Health Department gave the facility a failing environmental health rating due to trees and shrubs growing over the septic drain field which can cause the septic system to fail. This was confirmed by the <i>Environmental Health Inspection Report</i>.</p> <p>Ms. Divis confirmed a plan was established to remove the overgrowth and modify the drain field to prevent overgrowth in the future.</p> <p>Based on the interview completed and documentation observed, there is sufficient evidence to support allegations that the private water system in the home was not in compliance with R 325.10101 et seq. of the Michigan Administrative Code.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 07/29/2021, I completed an exit conference with Licensee Designee, Ms. Divis, who did not dispute my findings or recommendations.

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable plan of corrective action, I recommend the status of the license remain the same.

*Cassandra Duursma*

07/29/2021

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Cassandra Duursma  
Licensing Consultant

\_\_\_\_\_  
Date

Approved By:

*Jerry Hendrick*

07/29/2021

\_\_\_\_\_  
Jerry Hendrick  
Area Manager

\_\_\_\_\_  
Date