



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 30, 2021

Cindy Wallen
7415 Dexter Pinckney Rd
Dexter, MI 48130

RE: License #: AF810377402
Investigation #: 2021A0575024
Clara's House II

Dear Ms. Wallen:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On July 15, 2021, you submitted an acceptable written corrective action plan. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey J. Bozsik".

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF810377402
Investigation #:	2021A0575024
Complaint Receipt Date:	07/13/2021
Investigation Initiation Date:	07/13/2021
Report Due Date:	08/12/2021
Licensee Name:	Cindy Wallen
Licensee Address:	7415 Dexter Pinckney Rd Dexter, MI 48130
Licensee Telephone #:	(517) 206-7815
Name of Facility:	Clara's House II
Facility Address:	7415 Dexter Pinckney Rd Dexter, MI 48130
Facility Telephone #:	(734) 726-5450
Original Issuance Date:	06/17/2015
License Status:	REGULAR
Effective Date:	12/17/2019
Expiration Date:	12/16/2021
Capacity:	6
Program Type:	PH; DD; AGED; TBI; ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
A staff member's boyfriend interacts inappropriately with Resident A.	Yes
Resident A was unable to shower for 10 days.	No

III. METHODOLOGY

07/13/2021	Special Investigation Intake 2021A0575024
07/13/2021	Special Investigation Initiated - Telephone
07/13/2021	Contact - Telephone call made-(a) Jody Josephson-responsible person; (b) Emily Weber- UM hospital social worker
07/30/2021	Contact- Telephone call made-Jessica Wright-direct care staff
07/13/2021	APS Referral received
07/14/2021	Contact - Telephone call made-Jody Josephson
07/15/2021	Contact - Telephone call made-Dee Hall- guardian's social worker
07/15/2021	Inspection Completed-BCAL Sub. Compliance
07/15/2021	Corrective Action Plan Requested and Due on 07/16/2021
07/15/2021	Corrective Action Plan Received
07/15/2021	Corrective Action Plan Approved
07/15/2021	Exit Conference with Cindy Wallen and Jody Josephson

ALLEGATION: A staff member's boyfriend interacts inappropriately with Resident A.

INVESTIGATION: Resident A is currently hospitalized and is unavailable for interview. Resident A's complaint states she does like her current placement and wants to live in her Ann Arbor condo, but that is determined by her court appointed guardian/attorney, Kathleen Carter.

I interviewed Jody Josephson (responsible person) on 7/13/21 and she stated that the staff member in question is her daughter, Rachelle Josephson. Ms. Josephson

stated her daughter's boyfriend, John Kaniki, who is not a staff member, visits the facility and sits outback and smokes cigarettes and converses with Resident A. Ms. Josephson stated she does not like her daughter's boyfriend and does not want him visiting the facility. She also stated Resident A's boyfriend whom Resident A has a personal protection order against has attempted to gain entrance to the facility and grounds, but the staff have not let him enter the facility. Finally, she stated Resident A was a very difficult resident who is paralyzed from an accident, uses a wheelchair, and had a substance abuse addiction for which she is currently in treatment.

I interviewed Dee Hall, who is a social worker who works for the guardian/attorney, Kathleen Carter. She stated they are satisfied with the residential services provided by the licensee and have a few residents currently placed at the facilities operated by Jody Josephson. She also stated that when Resident A is discharged from the hospital, she will go to a substance abuse program for individuals with traumatic brain injuries and then to a residential placement.

I interviewed Jessica Wright on 7/30/21 and she confirmed that John Kaniki was at the facility, sitting out back with residents smoking cigarettes.

APPLICABLE RULE	
R 400.1404	Licensee, responsible person, and member of the household; qualifications.
	(3) A licensee or responsible person shall possess all the following qualifications: (b) Be suitable to meet the physical, emotional, social, and intellectual needs of each resident.
ANALYSIS:	I informed Cindy Wallin and Jody Josephson that they are responsible for the safety and personal protection of the residents, so they need to restrict access to the facility by unauthorized individuals or they will be deemed unsuitable to meet the physical, emotional, social, and intellectual needs of the residents.
	VIOLATION ESTABLISHED

ALLEGATION: Resident A was unable to shower for 10 days.

INVESTIGATION: I interviewed Jody Josephson on 7/13/21 and she stated the facility has a handicapped shower, Resident A used it once, but then refused to use it.

I reviewed Resident A's AFC assessment plan dated 6/29/21 and it noted Resident A needs assistance with bathing but did not state what her needs are or how they would be met.

I interviewed staff Jessica Wright on 7/30/21, and she stated Resident A was offered assistance with showering but refused assistance because she did not like the facility shower chair.

I conducted an exit conference with Cindy Wallin and Jody Josephson on 7/15/21. They both stated Resident A did not like the placement and requested her guardian find a different placement, they agreed with the report's conclusions and implemented corrective action, even though Resident A will not be returning to the facility.

APPLICABLE RULE	
R 400.1420	Resident hygiene.
	(1) A licensee shall afford a resident the opportunity for daily bathing.
ANALYSIS:	Resident A's choice of not using the bathing facilities does not mean she was unable or could not shower. There is no evidence to support this allegation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

An acceptable plan of correction was received; therefore, I recommend no changes to the status of the license.



Jeffrey J. Bozsik
Licensing Consultant

Date:7/30/21

Approved By:



Jerry Hendrick
Area Manager

Date:8/02/21