

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

July 1, 2021

Kimberlee Waddell Resilient Life Care, LLC Ste 160 17187 N. Laurel Park Dr. Livonia, MI 48152

> RE: Application #: AS630407892 Resilient - Westmoreland 24771 Westmoreland Farmington Hills, MI 48336

Dear Ms. Waddell:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 6 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

Cindy Berry, Licensing Consultant Bureau of Community and Health Systems 4th Floor, Suite 4B 51111 Woodward Avenue Pontiac, MI 48342 (248) 860-4475

enclosure

### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS LICENSING STUDY REPORT

## I. IDENTIFYING INFORMATION

License #:	AS630407892	
Licensee Name:	Resilient Life Care, LLC	
Licensee Address:	Ste 160	
	17187 N. Laurel Park Dr.	
	Livonia, MI 48152	
Licensee Telephone #:	(734) 646-1603	
Licensee Designee:	Kimberlee Waddell	
Licensee Designee.		
Administrator:	Michael Nanzer	
Name of Facility:	Resilient - Westmoreland	
Facility Address:	24771 Westmoreland	
racinty Address.	Farmington Hills, MI 48336	
Facility Telephone #:	(734) 646-1603	
Application Date:	04/01/2021	
Capacity:	6	
Program Type:	PHYSICALLY HANDICAPPED	
	TRAUMATICALLY BRAIN INJURED	

### II. METHODOLOGY

04/01/2021	On-Line Enrollment	
04/02/2021	Contact - Document Sent 1326, RI030, AFC100	
04/30/2021	Contact - Document Received 1326 & RI030 for Kim, AFC100 for Michael	
06/10/2021	Application Complete/On-site Needed	
06/10/2021	Inspection Completed On-site	
06/10/2021	Inspection Completed-BCAL Full Compliance	

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

#### A. Physical Description of Facility

This evaluation is based upon requirements of P.A. 218 of the Michigan Public Acts of 1979, as amended, and the Administrative Rules governing operation of small group adult foster care facilities with an approved capacity of 1-6 residents, licensed or proposed to be licensed after 5/24/1994.

Resilient – Westmoreland is located at 24771 Westmoreland in Farmington Hills, MI and is owned by HGW LLC. Proof of ownership and permission to inspect/occupy is contained in the facility file.

Resilient – Westmoreland is a ranch styled brick and vinyl sided structured home. The home consists of a living room, dining room, family room, kitchen, four bedrooms, office, two full bathrooms, basement and a two-car attached garage. The home is wheelchair accessible and contains ramps at the front and back of the home. The furnace and hot water heater are contained in the basement. The basement has a fire door that is equipped with a self-closing device with positive-latching hardware. The home is also equipped with an interconnected, hardwired smoke detection system with battery back-up which was installed by a licensed electrician and is fully operational.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	13'8" x 9'11"	135	1
2	13'8" x 10'6"	143	2
3	9'8" x 11'7"	112	1
4	12' x 13'	155	2

Total capacity: 6

The indoor living and dining areas measure a total of 935 square feet of living space. This exceeds the minimum of 35 square feet per occupant requirement.

Based on the above information, this facility can accommodate 6 residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

# **B. Program Description**

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection, and personal care to six (6) male or female ambulatory adults whose diagnosis is physically handicapped or traumatically brain injured (TBI), in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and implemented for each resident's rehabilitative, social, behavioral, and developmental needs.

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, and the responsible agency.

The licensee will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

## C. Applicant and Administrator Qualifications

The applicant is Resilient Life Care, LLC, which is a "Domestic Limited Liability Company", was established in Kentucky, on 11/13/2017. The applicant submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

The Board of Directors of Resilient Life Care, LLC has submitted documentation appointing Kimberlee Waddell as Licensee Designee for this facility and Michael Nanzer as the Administrator of the facility.

A licensing record clearance request was completed with no lein convictions recorded for the Ms. Waddell or Mr. Nanzer. Both Ms. Waddell and Mr. Nanzer submitted a medical clearance request with statements from a physician documenting their good health and current TB-tine negative results.

Ms. Waddell and Mr. Nanzer have provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules. Ms. Waddell has been the licensee designee for 35 adult foster care facilities and Compliance and Regulatory Affairs Director at Rainbow Rehabilitation Centers since 1995. Ms. Waddell earned a Bachelor of Science from Eastern Michigan University and maintains certifications as a brain injury specialist, behavior management instructor, CPR and First Aid instructor, as well as handle with care trainer.

Mr. Nanzer has been the vice president and chief executive officer at Rainbow Rehabilitation Centers since 2016. Mr. Nanzer earned a Doctor of Physical Therapy from the University of Michigan and maintains credentials as a Fellow of the American College of Healthcare Executives as well as membership in the American Congress of Rehabilitative Medicine as a stroke, spinal cord, and brain injury specialist.

The staffing pattern for the original license of this 6 - bed facility is adequate and includes a minimum of 1 staff to 6 residents per shift. All staff shall be awake during sleeping hours.

Resilient Life Care, LLC acknowledges an understanding of the training and qualification requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff 1 to 4 resident ratio.

Resilient Life Care, LLC acknowledged an understanding of the responsibility to assess the good moral character of employees and contractors who have regular, ongoing, "direct access" to residents or the resident information or both. The licensing consultant provided technical assistance on the process for obtaining criminal record checks utilizing the Michigan Long Term Care Partnership website (<u>www.miltcpartnership.org</u>), MorphoTrust by Identogo (formerly Identix ®), and the related documents required to be maintained in each employee record to demonstrate compliance.

Resilient Life Care, LLC acknowledges an understanding of the administrative rules regarding medication procedures and that only those direct care staff that have received medication training and have been determined competent by the licensee, can administer medication to residents. In addition, Resilient Life Care, LLC has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

Resilient Life Care, LLC acknowledges their responsibility to obtain all required documentation and signatures that are to be completed prior to each direct care staff or volunteer working with residents. In addition, Resilient Life Care, LLC acknowledges their responsibility to maintain a current employee record on file in the home for the licensee, administrator, and direct care staff or volunteer and the retention schedule for all of the documents contained within each employee's file.

Resilient Life Care, LLC acknowledges an understanding of the administrative rules regarding informing each resident of their resident rights and providing them with a copy of those rights. Resilient Life Care, LLC indicated that it is their intent to achieve and maintain compliance with these requirements.

Resilient Life Care, LLC acknowledges an understanding of the administrative rules regarding the written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause. Resilient Life Care, LLC has indicated their intention to achieve and maintain compliance with the reporting and investigation of each incident and accident involving a resident, employee, and/or visitor.

Resilient Life Care, LLC acknowledges an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply.

Resilient Life Care, LLC acknowledges their responsibility to obtain all of the required forms and signatures that are to be completed prior to, or at the time of each resident's admission to the home as well as the required forms and signatures to be completed for each resident on an annual basis. In addition, Resilient Life Care, LLC acknowledges their responsibility to maintain a current resident record on file in the home for each resident and the retention schedule for all the documents contained within each resident's file.

Resilient Life Care, LLC acknowledges their responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

#### **D. Rule/Statutory Violations**

Compliance with the licensing act and administrative rules related to the physical plant has been determined. Compliance with administrative rules related to quality of care will be assessed during the temporary license period.

## IV. RECOMMENDATION

I recommend issuance of a temporary license to this AFC adult small group home (capacity 1-6).

under 07/01/2021

0110112021

Cindy Berry Licensing Consultant Date

Approved By:

Denie Y. Munn

07/01/2021

Denise Y. Nunn Area Manager

Date