



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 30, 2021

Kimberlee Waddell  
Resilient Life Care, LLC  
Ste 160  
17187 N. Laurel Park Dr.  
Livonia, MI 48152

RE: Application #: AL630407888  
**Resilient - Southfield Center**  
**25285 W. 11 Mile Rd**  
**Southfield, MI 48033**

Dear Ms. Waddell:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 14 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Cindy Berry".

Cindy Berry, Licensing Consultant  
Bureau of Community and Health Systems  
4th Floor, Suite 4B  
51111 Woodward Avenue  
Pontiac, MI 48342  
(248) 860-4475

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL630407888
<b>Licensee Name:</b>	Resilient Life Care, LLC
<b>Licensee Address:</b>	Ste 160 17187 N. Laurel Park Dr. Livonia, MI 48152
<b>Licensee Telephone #:</b>	(734) 646-1603
<b>Licensee Designee:</b>	Kimberlee Waddell
<b>Administrator:</b>	Michael Nanzer
<b>Name of Facility:</b>	Resilient - Southfield Center
<b>Facility Address:</b>	25285 W. 11 Mile Rd Southfield, MI 48033
<b>Facility Telephone #:</b>	(734) 482-1200
<b>Application Date:</b>	04/01/2021
<b>Capacity:</b>	14
<b>Program Type:</b>	PHYSICALLY HANDICAPPED TRAUMATICALLY BRAIN INJURED

## II. METHODOLOGY

02/12/2021	Inspection Completed-Fire Safety: A
04/01/2021	On-Line Enrollment
04/02/2021	Inspection Report Requested - Fire
04/02/2021	Contact - Document Sent Fire Safety String, 1326, RI030, AFC100
04/30/2021	Contact - Document Received 1326 & RI030 for Kim, AFC100 for Michael
05/07/2021	Application Incomplete Letter Sent
05/27/2021	Application Complete/On-site Needed
05/27/2021	Inspection Completed On-site
05/27/2021	Inspection Completed-BCAL Full Compliance

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

This evaluation is based on the requirements of P.A. 218 of the Michigan Public Acts of 1979, as amended, and the Administrative Rules governing operation of large group adult foster care facilities with an approved capacity of 13-20 residents, licensed or proposed to be licensed after 5/24/1994.

Resilient - Southfield Center is located at 25285 W. 11 Mile Road in Southfield, MI and is owned by Oakland Four LLC. Proof of ownership and permission to inspect the property is contained in the facility file.

Resilient - Southfield Center is a large brick single story, barrier free/wheelchair accessible facility containing a total of over 9000 square feet. The facility is in close proximity to many resources for shopping, worship, and recreation. The home is serviced by municipal water and sewage systems through the City of Southfield. The home consists of a living room, dining room, family room, physical/occupational therapy room, an office, a commercial style kitchen, an occupational therapy kitchen, two community bathrooms and 14 large bedrooms containing individual bathrooms in each. Each bedroom contains a pull cord near the bed, in the bathroom near the toilet and in the shower. There are also intercoms in each bathroom that are connected to the pull cords. The facility also contains a laundry room with two washing machines and two dryers.

The facility has five furnaces that are located in the attic and are accessed through the mechanical room. The mechanical room is equipped with a 1¾-inch solid core door with an automatic self-closing device and positive latching hardware. The facility is equipped with an interconnected, hardwired smoke detection system that was installed by a licensed electrician and is fully operational. The facility also contains a sprinkler system and has been determined to be in substantial compliance with all applicable licensing rules pertaining to the Bureau of Fire Services and environmental health.

The physical/occupational therapy room, living room, dining room and family room offer over 1400 square feet of living space. This exceeds the minimum of 35 square feet per occupant requirement.

The bedrooms were properly furnished, neat and clean. Each bedroom has an easily operable window, a mirror for grooming and a chair. The bedrooms all have adequate closet space for storage and adequate lighting to provide for the need of the residents.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	11'6" x 12'6"	143	1
2	12'9" x 12'6"	159	1
3	12'9" x 12'6"	159	1
4	12'9" x 12'6"	159	1
5	12'9" x 12'6"	159	1
6	12'9" x 12'6"	159	1
7	12'9" x 12'6"	159	1
8	12'9" x 12'6"	159	1
9	12'9" x 12'6"	159	1
10	12'9" x 12'6"	159	1
11	12'9" x 12'6"	159	1
12	12'9" x 12'6"	159	1
13	12'9" x 12'6"	159	1
14	12'9" x 12'6"	159	1

**Total Capacity: 14**

Based on the above measurements, this facility can accommodate **fourteen (14)** residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

## **B. Program Description**

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection, and personal care to fourteen (14) male or female adults who are 18 years of age or older, whose diagnosis

is physically handicapped or traumatically brain injured (TBI), in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and implemented for each resident's rehabilitative, social, behavioral, and developmental needs. According to the program statement, supervision and personal care services will be provided to each resident based on his or her individualized plan of care. Each resident's plan of care will be established based on his or her individual needs. As part of the basic fee, Resilient - Southfield Center will provide room and board, three daily meals, snacks, laundry, cleaning and all aspects of personal care as needed for bathing, toileting, grooming, dressing, and personal hygiene, maintenance of medication, arranging transportation and arranging medical appointments.

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, and the responsible agency.

The licensee will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

### **C. Applicant and Administrator Qualifications**

The applicant is Resilient Life Care, LLC, which is a "Domestic Limited Liability Company", was established in Kentucky, on 11/13/2017. The applicant submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

The Board of Directors of Resilient Life Care, LLC has submitted documentation appointing Kimberlee Waddell as Licensee Designee for this facility and Michael Nanzer as the Administrator of the facility.

Criminal history background checks of Kim Waddell and Michael Nanzer were completed, and they were determined to be of good moral character to provide licensed 5 adult foster care. Ms. Waddell and Mr. Nanzer both submitted statements from a physician documenting their good health and current negative tuberculosis test results.

Ms. Waddell and Mr. Nanzer have provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules.

Ms. Waddell has been the licensee designee for 35 adult foster care facilities and Compliance and Regulatory Affairs Director at Rainbow Rehabilitation Centers since 1995. Ms. Waddell earned a Bachelor of Science from Eastern Michigan University and

maintains certifications as a brain injury specialist, behavior management instructor, CPR and First Aid instructor, as well as handle with care trainer.

Mr. Nanzer has been the vice president and chief executive officer at Rainbow Rehabilitation Centers since 2016. Mr. Nanzer earned a Doctor of Physical Therapy from the University of Michigan and maintains credentials as a Fellow of the American College of Healthcare Executives as well as membership in the American Congress of Rehabilitative Medicine as a stroke, spinal cord, and brain injury specialist.

The staffing pattern for the original license of this 14-bed facility is adequate and includes a minimum of 4 staff for 14 residents per shift. Resilient Life Care, LLC acknowledged that the staff to resident ratio may need to be increased in order to provide the level of supervision or personal care required by the residents due to changes in their behavioral, physical, or medical needs. Rainbow Rehabilitation Center Inc. has indicated that direct care staff will be awake during sleeping hours.

Resilient Life Care, LLC acknowledged an understanding of the qualifications, suitability, and training requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff to resident ratio.

Resilient Life Care, LLC acknowledged an understanding of the responsibility to assess the good moral character of employees. Resilient Life Care, LLC acknowledge(s) the requirement for obtaining criminal record checks of employees and contractors who have regular, ongoing "direct access" to residents or resident information or both utilizing the Michigan Long Term Care Partnership website ([www.miltcpartnership.org](http://www.miltcpartnership.org)) and the related documents required to demonstrate compliance.

Resilient Life Care, LLC acknowledged an understanding of the administrative rules regarding medication procedures and assured that only those direct care staff that have received medication training and have been determined competent by the licensee or licensee designee will administer medication to residents. In addition, the applicant has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

Resilient Life Care, LLC acknowledged the responsibility to obtain all required good moral character, medical, and training documentation and signatures that are to be completed prior to each direct care staff or volunteer working directly with residents. In addition, Resilient Life Care, LLC acknowledged the responsibility to maintain all required documentation in each employee's record for each licensee or licensee designee, administrator, and direct care staff or volunteer and follow the retention schedule for those documents contained within each employee's record.

Resilient Life Care, LLC acknowledged an understanding of the administrative rules regarding the admission criteria and procedural requirements for accepting a resident into the adult foster care home.

Resilient Life Care, LLC acknowledge the responsibility to obtain the required written assessment, written assessment plan, resident care agreement, and health care appraisal forms and signatures that are to be completed prior to, or at the time of, each resident's admission to the home as well as updating and completing those forms and obtaining new signatures for each resident on an annual basis.

Resilient Life Care, LLC acknowledged the responsibility to maintain a current resident record on file in the home for each resident and follow the retention schedule for all of the documents that are required to be maintained within each resident's file.

Resilient Life Care, LLC acknowledged an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply. Resilient Life Care, LLC acknowledged that a separate Resident Funds Part II BCAL-2319 form will be created for each resident in order to document the date and amount of the adult foster care service fee paid each month and all of the resident's personal money transactions that have been agreed to be managed by the applicant.

Resilient Life Care, LLC acknowledged an understanding of the administrative rules requiring that each resident be informed of their resident rights and provided with a copy of those rights. Resilient Life Care, LLC indicated the intent to respect and safeguard these resident rights.

Resilient Life Care, LLC acknowledged an understanding of the administrative rules regarding the requirements for written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause.

Resilient Life Care, LLC acknowledged the responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

Resilient Life Care, LLC acknowledged that residents with mobility impairments may only reside on the main floor of the facility.

#### **D. Rule/Statutory Violations**

Compliance with the licensing act and administrative rules related to the physical plant has been determined. Compliance with administrative rules related to quality of care will be assessed during the temporary license period.

**IV. RECOMMENDATION**

I recommend issuance of a temporary license to this adult foster care group home with a capacity of 14.



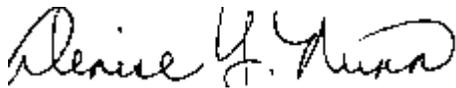
06/29/2021

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Cindy Berry  
Licensing Consultant

Date

Approved By:



06/30/2021

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Denise Y. Nunn  
Area Manager

Date