



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 9, 2021

David Simpson
Northern Lakes Community Mental Health
Suite A
105 Hall Street
Traverse City, MI 49684

RE: License #: AS720263284
Investigation #: 2021A0360027
Woodland AFC Home

Dear Mr. Simpson:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
931 S Otsego Ave Ste 3
Gaylord, MI 49735
(989) 370-8320

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LICENSE BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS720263284
Investigation #:	2021A0360027
Complaint Receipt Date:	05/20/2021
Investigation Initiation Date:	05/20/2021
Report Due Date:	06/19/2021
Licensee Name:	Northern Lakes Community Mental Health
Licensee Address:	Suite A 105 Hall Street Traverse City, MI 49684
Licensee Telephone #:	(989) 348-0014
Administrator:	David Simpson
Licensee Designee:	David Simpson
Name of Facility:	Woodland AFC Home
Facility Address:	3374 E Houghton Lake Dr Houghton Lake, MI 48629
Facility Telephone #:	(989) 366-6335
Original Issuance Date:	05/10/2004
License Status:	REGULAR
Effective Date:	04/01/2021
Expiration Date:	03/31/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Resident A has two black eyes, a scratch on his right eyelid and bruising on his left cheek bone from an unknown cause.	No

III. METHODOLOGY

05/20/2021	Special Investigation Intake 2021A0360027
05/20/2021	Special Investigation Initiated - Face to Face Resident A, APS worker Jody Cowing
05/20/2021	Inspection Completed On-site Home manager Erin Eickoff, DCS Jen Wilson
05/20/2021	Contact - Telephone call made DCS Kyle Hartwell
05/20/2021	Contact - Telephone call made DCS Alex Stahle
06/08/2021	Contact - Telephone call made Guardian 1-A
06/09/2021	Exit Conference with Dave Simpson

ALLEGATION: Resident A has two black eyes, a scratch on his right eyelid and bruising on his left cheek bone from an unknown cause.

INVESTIGATION: On 5/20/2021 I was assigned a complaint from the LARA online complaint system.

On 5/20/2021 I contacted Jody Cowing with Adult Protective Services. Ms. Cowing stated that she will be setting up an interview with Resident A at his school this afternoon. I agreed to meet with her to interview Resident A.

On 5/20/2021 I met face-to-face with Resident A, APS worker Jody Cowing and Resident A's teacher, Joe Moore at the Roscommon County Library. I interviewed Resident A's teacher Joe Moore who stated Resident A came to school on 5/18/2021 with black eyes and marks on his face. Mr. Moore stated when he asked Resident A about how he got the bruises, Resident A told him "fight" and "Kyle." He stated Resident A can communicate a little but has minimal verbal skills. Ms. Cowing

stated interview of Resident A was attempted however with his limited verbal skills he could not explain how he received the injuries to his face. I observed Resident A had black eyes, a scratch on his right eyelid and a small bruise on his left cheekbone.

On 5/20/2021 I conducted an unannounced onsite inspection at the facility. The home manager Erin Eickoff stated she was aware of Resident A's injuries and suspected that they were from self-injurious behavior. She stated on the morning of 5/18/2021 direct care staff Kyle Hartwell and Alex Stahle were working. She stated that one of Resident A's teachers, Joe Moore, had called the home to report that Resident A arrived at school that morning with a black eye and bruise on his face. She stated she asked Mr. Hartwell and Mr. Stahle about it and that they did not report any marks or bruises on Resident A before he left for school. She stated that on 5/19/2021 she contacted the bus driver and bus aid who reported to her they did not see any bruises on Resident A the previous morning. She stated when she reported to work on 5/19/2021 she observed a faint bruise on Resident A's left corner of his eye. Ms. Eickoff provided me with a copy of the incident report and clinical health notes that were recorded regarding the incident. The clinical notes documented by Mr. Hartwell noted, *"(Resident A) was woken up for a shower this morning. When blankets were pulled back, he was wet and had a BM covering the bed. (Resident A) was showered and staff cleaned his bedroom while he ate breakfast. (Resident A) became agitated after breakfast when staff asked him to make his bed. (Resident A) was verbally and physically aggressive towards staff. (Resident A) was attempting to hit staff. (Resident A) then began knocking the screen out of the window. (Resident A) attempted to pick up his bed and toss it. Staff verbally asked him to stop. This is when (Resident A) dropped to the floor and started SIB including hitting himself, kicking the wall, biting himself, and threw his back up against the ground and wall. Staff verbally directed (Resident A) to the living room where he began to calm down after sitting down. No other concerns."* Ms. Eickoff stated self-injurious behavior is very common for Resident A when he gets upset. She stated Resident A and direct care staff Kyle Hartwell are very close and have a great relationship. She stated she does not suspect Mr. Hartwell did anything to cause the injuries to Resident A.

On 5/20/2021 I contacted direct care staff Kyle Hartwell. Mr. Hartwell stated on 5/18/2021 at about 6 a.m. he woke Resident A up for the day and noticed that he had soiled his bedding. He stated he showered and cleaned up Resident A. He stated Resident A ate breakfast and seemed fine. He stated he asked Resident A to go to his room and make his bed. He stated he then heard some loud noises coming from Resident A's bedroom and went to see what was going on. He stated Resident A had flipped his bed and hit the window. He stated Resident A attempted to hit him, but he was able to talk him down. He denied ever putting his hands on Resident A. He stated he did not touch Resident A at all, only talked with him from the doorway. He stated Resident A calmed down and came out into the living room. He stated he looked Resident A over for any injuries and did not see any. He stated Resident A

then got onto the bus and went to school. He stated he and Resident A have a very close relationship and he would never do anything to hurt him.

On 5/20/2021 I contacted direct care staff Alex Stahle. Mr. Stahle stated he worked with Mr. Hartwell on 5/18/2021. He stated he was in the medication room preparing for the medication administration when he heard Resident A having some "behaviors." He stated Mr. Hartwell initially went to Resident A's room to check on him and Mr. Stahle went a couple of minutes later. He stated he witnessed Resident A biting and hitting himself. He stated it lasted about 5 minutes and was at approximately 7 a.m. He stated Resident A has a history of self-injurious behavior. He stated Mr. Hartwell was standing in the doorway and kept asking Resident A to calm down. He stated he did not witness Mr. Hartwell put a hand on Resident A, only talked to him. He stated after Resident A calmed down, he went and sat in the living room. Mr. Stahle did not observe any marks or injuries to Resident A. Resident A got on the bus shortly after and went to school.

On 6/8/2021 I contacted Resident A's guardian; Guardian 1-A. Guardian 1-A stated she was notified by the home manager of Resident A's injuries. She stated Resident A has a history of self-injurious behavior. She stated he bites and hits himself when he gets upset. She stated she has witnessed his self-injurious behavior in the past and it is not uncommon when he gets upset. She stated she does not have any concerns with direct care staff Kyle Hartwell. She stated he and Resident A are very close and Resident A considers Mr. Hartwell a friend. She stated Resident A has used the word "fight" to describe arguments in the past. She stated he has been in a verbal argument with his father and has described it with the word "fight."

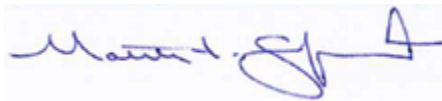
On 6/9/2021 I conducted an exit conference with the licensee Dave Simpson. Mr. Simpson concurred with the findings of the investigation.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>The complaint alleged Resident A has two black eyes, a scratch on his right eyelid and bruising on his left cheek bone from an unknown cause.</p> <p>Resident A had marks and bruises on his face but was unable to communicate how he got them.</p> <p>Home manager Erin Eickoff stated Resident A has a history of self-injurious behavior. Direct care staff Kyle Hartwell and Alex</p>

	<p>Stahle both stated they observed Resident A exhibit self-injurious behaviors.</p> <p>Resident A's guardian stated Resident A has a history of self-injurious behaviors. She also stated that he has used the word "fight" to describe verbal arguments.</p> <p>There is not a preponderance of evidence that Resident A's personal needs including protection and safety were not attended to at all times.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of the license.



06/09/2021

Matthew Soderquist
Licensing Consultant

Date

Approved By:



06/09/2021

Jerry Hendrick
Area Manager

Date