

GRETCHEN WHITMER
GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

June 15, 2021

Janet Patterson Advocates for Self Determination, LLC Suite 102 28237 Orchard Lake Rd. Farmington Hills, MI 48334

> RE: License #: AS630402110 Investigation #: 2021A0993021 St. Marys Home

## Dear Ms. Patterson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

DaShawnda Lindsey, Licensing Consultant Bureau of Community and Health Systems 4th Floor, Suite 4B 51111 Woodward Avenue Pontiac, MI 48342 (248) 505-8036

enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

**CAUTION: PROFANITY IS USED IN THIS REPORT** 

## I. IDENTIFYING INFORMATION

License #	A C C 20 40 24 4 0	
License #:	AS630402110	
Investigation #:	2021A0993021	
Complaint Receipt Date:	04/19/2021	
Complaint Receipt Date.	04/19/2021	
Investigation Initiation Date:	04/20/2021	
Report Due Date:	06/18/2021	
Report Bue Bate.	00/10/2021	
Licensee Name:	Advocates for Self Determination, LLC	
Licensee Address:	Suite 102 28237 Orchard Lake Rd.	
	Farmington Hills, MI 48334	
	1 amington mis, wi 40334	
Licensee Telephone #:	(248) 723-7152	
Administrator:	Janet Patterson	
Administrator.	dance r decision	
Licensee Designee:	Janet Patterson	
Name of Facility:	St. Marys Home	
Facility Address:	244EC Ct. Manua	
Facility Address:	24156 St. Marys	
	Farmington, MI 48336	
Facility Telephone #:	(248) 987-6169	
'		
Original Issuance Date:	04/21/2020	
Original issualice Date.	04/21/2020	
_		
License Status:	1ST PROVISIONAL	
Effective Date:	11/25/2020	
	11/26/2020	
Funitation Date:	05/04/0004	
Expiration Date:	05/24/2021	
Capacity:	5	
Drogram Type:	DEVELODMENTALLY DISABLED	
Program Type:	DEVELOPMENTALLY DISABLED	
	MENTALLY ILL; AGED	
	TRAUMATICALLY BRAIN INJURED	

## II. ALLEGATION(S)

Violation Established?

On 04/11/2021, Resident A was on the phone with his mother.	Yes
Staff Raven (last name unknown) told Resident A to go upstairs	
and go to bed. She stated to him "if you do not get upstairs, I'm	
going to fuck you up".	

## III. METHODOLOGY

04/19/2021	Special Investigation Intake 2021A0993021	
04/19/2021	APS Referral Received allegations from adult protective services (APS). APS denied the intake.	
04/20/2021	Special Investigation Initiated - Telephone Telephone call received from licensee designee Janet Patterson	
04/20/2021	Contact - Telephone call made Telephone call made to Macomb Oakland Regional Center support coordinator Dana Abbamonte	
04/20/2021	Contact - Telephone call made Telephone call made to Resident A's guardian (and mother)	
04/20/2021	Referral - Recipient Rights Forwarded allegations to recipient rights advocate Alanna Honkanen	
04/20/2021	Contact - Telephone call received Telephone call received from recipient rights advocate Alanna Honkanen	
04/20/2021	Contact - Telephone call made Telephone call made to home manager Laporches Welch	
04/20/2021	Contact - Telephone call made Telephone call made to staff Raven Rand	
04/20/2021	Contact - Document Received Received documentation	

04/27/2021	Inspection Completed On-site Conducted an announced onsite investigation
05/06/2021	Contact - Document Received Received documentation
06/15/2021	Contact - Telephone call made Telephone call made to recipient rights advocate Alanna Honkanen. Left a message.
06/15/2021	Exit Conference Attempted to conduct an exit conference with licensee designee Janet Patterson. Unable to leave a message. Sent an email.

#### **ALLEGATION:**

On 04/11/2021, Resident A was on the phone with his mother. Staff Raven (last name unknown) told Resident A to go upstairs and go to bed. She stated to him "if you do not get upstairs, I'm going to fuck you up".

### INVESTIGATION:

On 04/19/2021, I received allegations from adult protective services (APS). APS denied the intake.

On 04/20/2021, I conducted a telephone interview with licensee designee Janet Patterson. Ms. Patterson stated staff Raven's last name is Rand. Ms. Patterson denied knowledge of Ms. Rand telling Resident A she was going to "fuck" him up.

On 04/20/2021, I conducted a telephone interview with Macomb Oakland Regional Center support coordinator Dana Abbamonte. Per Ms. Abbamonte, Resident A's mother stated while she was on the phone with Resident A, Ms. Rand told Resident A to go upstairs and go to bed. She stated to him "if you do not get upstairs, I'm going to fuck you up". Ms. Abbamonte stated she discussed the allegations with home manager Laporches Welch. Ms. Welch stated she talked to Ms. Rand and Ms. Rrand denied saying that.

On 04/20/2021, I conducted a telephone interview with Resident A's guardian (and mother). Resident A's guardian stated at or around 04/10/2021 she talked to Resident A via telephone. She could hear Ms. Rand talking to Resident A in the background. According to Resident A's guardian, Ms. Rand thought Resident A hung up the telephone. However, he did not. Resident A's guardian stated she heard Ms. Rand repeatedly tell Resident A to go upstairs and go to bed. She eventually told Resident A that she was going to "fuck" him up.

On 04/20/2021, I forwarded the allegations to recipient rights advocate Alanna Honkanen. Ms. Honkanen confirmed she is investigating the allegations

On 04/20/2021, I conducted a telephone interview with home manager Laporches Welch. She stated Resident A's guardian informed her that Ms. Rand told Resident A to go upstairs and go to bed. She stated to him "if you do not get upstairs, I'm going to fuck you up". Ms. Welch stated she was not working at the time of the incident.

On 04/20/2021, I conducted a telephone interview with staff Raven Rand. Per Ms. Rand, Resident A was having behaviors. He ransacked the office and took another resident's boxes. Ms. Rand stated she called Resident A's guardian to assist with redirecting and calming Resident A down. Per Ms. Rand, when she informed Resident A's guardian about his behaviors, she repeatedly asked her not to write him up. While Ms. Rand was on the telephone with Resident A's guardian, Resident A was hitting the walls. Ms. Rand stated she repeatedly asked Resident A to go upstairs and go to bed. She stated she may have raised her voice a little, but she denied telling Resident A "if you do not get upstairs, I'm going to fuck you up". Ms. Rand stated she would have never contacted Resident A's mother and talked inappropriately to him. Ms. Rand stated Resident A's guardian was more concern with Resident A being wrote up. She denied that Resident A's guardian expressed any concerns to her with the way she was talking to Resident A.

On 04/20/2021, I received a copy of Resident A's crisis prevention and safeguard plan Individual Plan of Services (IPOS). Per the plan and IPOS, Resident A does not have a behavior plan. The plan documented staff should avoid or limit changes to Resident A's routine. Individual activities to reduce risk of crisis include using the computer and participating in calming activities.

On 04/27/2021, I conducted an announced onsite investigation. I interviewed home manager Laporches Welch. Ms. Welch stated she has never witnessed Ms. Rand yell/holler at or talk inappropriately to any of the residents. In addition, other staff have not informed her that Ms. Rand yelled/hollered at and/or talked inappropriately to any of the residents. Per Ms. Welch, Ms. Brand admitted to slightly raising her voice, but she denied telling Resident A "if you do not get upstairs, I'm going to fuck you up".

During the onsite investigation, I observed Resident A sitting in the living room. I was unable to interview Resident A due to his limited cognitive abilities.

On 05/06/2021, I reviewed Resident A's assessment plan. Per the plan, Resident A is unable to control aggressive behaviors. "Staff will analyze antecedents to anger and redirect according to crisis plan". I also reviewed an incident report (IR). Per the IR written by Ms. Rand, on 04/11/2021, Resident A had a behavior and became very aggressive. She tried redirecting him and he started throwing things in the office. After speaking on the telephone with his mother, he became more aggressive. Ms. Rand stated she contacted Resident's mother to asked her to speak with him. Resident A kept

walking up on her. Ms. Rand documented she put a little more demand in her voice (tone).

On 06/15/2021, I attempted to conduct an exit conference with licensee designee Janet Patterson. I was unable to leave a message. I sent her an email.

APPLICABLE RULE	
R 400.14305	Resident Protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Resident A's guardian heard Ms. Rand tell Resident A "if you do not get upstairs, I'm going to fuck you up". Ms. Rand contacted Resident A's guardian to assist with redirecting and calming Resident A down. Ms. Rand repeatedly asked Resident A to go upstairs and go to bed. Ms. Rand may have raised her voice a little, but she denied telling Resident A "if you do not get upstairs, I'm going to fuck you up". Ms. Rand documented in the IR that she put a little more demand in her voice (tone) when she was talk to Resident A. I was unable to interview Resident A due to his limited cognitive abilities.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE		
R 400.14308	Resident behavior interventions prohibitions.	
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:  (f) Subject the resident to any of the following:  (iv) Threats	
ANALYSIS:	Resident A's guardian heard Ms. Rand tell Resident A "if you do not get upstairs, I'm going to fuck you up". Ms. Rand repeatedly asked Resident A to go upstairs and go to bed. Ms. Rand stated she may have raised her voice a little, but she denied telling Resident A "if you do not get upstairs, I'm going to fuck you up". Ms. Rand documented in the IR that she put a little more demand in her voice (tone) when she was talk to Resident A.	

	I was unable to interview Resident A due to his limited cognitive abilities.
CONCLUSION:	VIOLATION ESTABLISHED

## IV. RECOMMENDATION

Denise Y. Nunn

Area Manager

I recommend that the special investigation be closed with no change to the status of the license.

Date

Palpaundapadeny	06/15/2021
DaShawnda Lindsey Licensing Consultant	Date
Approved By:	
Denie G. Munn	06/16/2021