



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 23, 2021

Kathleen Swantek
Blue Water Developmental Housing, Inc.
1600 Gratiot, Ste 1
Marysville, MI 48040

RE: License #: AS500015594
Investigation #: 2021A0604008
Mackey Home

Dear Mrs. Swantek:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Kristine Cilluffo".

Kristine Cilluffo, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342
(248) 285-1703

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS500015594
Investigation #:	2021A0604008
Complaint Receipt Date:	05/19/2021
Investigation Initiation Date:	05/20/2021
Report Due Date:	07/18/2021
Licensee Name:	Blue Water Developmental Housing, Inc.
Licensee Address:	Ste 1 1600 Gratiot Marysville, MI 48040
Licensee Telephone #:	(810) 388-1200
Administrator:	Kathleen Swantek
Licensee Designee:	Kathleen Swantek
Name of Facility:	Mackey Home
Facility Address:	75070 Mackey Road Richmond, MI 48062
Facility Telephone #:	(586) 727-7475
Original Issuance Date:	05/19/1994
License Status:	REGULAR
Effective Date:	09/08/2019
Expiration Date:	09/07/2021
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
There is a mouse infestation in the home.	Yes
Additional Findings	Yes

III. METHODOLOGY

05/19/2021	Special Investigation Intake 2021A0604008
05/20/2021	Special Investigation Initiated - On Site Attempted onsite investigation. No one present at home.
05/20/2021	Contact - Telephone call made TC to Vonda Wiley. Confirmed there is a mouse infestation at home. Company is comping out tomorrow to give quote.
05/20/2021	Contact - Telephone call received Received message from Home Manager, Heidi Machi
05/20/2021	Contact - Telephone call made Left message for Complainant
05/20/2021	Corrective Action Plan Received Received return message from Complainant.
05/21/2021	Contact - Telephone call made TC to Home Manager, Heidi Machi
05/21/2021	Contact - Document Sent Email to Vonda Wiley. Requested documentation that a pest control company has been contacted.
05/21/2021	Contact - Document Sent Email to Kathy Swantek and Vonda Wiley re: pest control company.
05/21/2021	Contact - Telephone call made Left message for Complainant.

05/24/2021	Inspection Completed On-site Completed onsite investigation. Interviewed Home Manger, Heidi Machi and Assistant Manager, Aislinn Hughes. Took pictures of inside the home.
05/24/2021	Contact - Document Sent Email to Kathy Swantek and Vonda Wiley
05/24/2021	Contact - Telephone call made Received pictures of mouse droppings by text from Mackey home.
05/24/2021	Contact - Document Received Email from Vonda Wiley. Contract has been signed with Michigan Wildlife Solutions, Inc. as of today. Service will start 05/28/2021.
05/26/2021	Contact - Telephone call received TC from Complainant
05/28/2021	Contact - Document Received Email from Vonda Wiley. Confirmed pest control company had first visit today.
06/01/2021	Contact - Document Sent Email to Vonda Wiley. Requested documentation that pest control company has been hired.
06/09/2021	Contact - Document Sent Sent follow up request to Vonda Wiley requesting copy of pest control contract.
06/11/2021	Contact - Document Received Received contract with Michigan Wildlife Solutions by email from Jody Stoutenburg.
06/17/2021	Exit Conference Completed exit conference with Licensee Designee, Kathy Swantek by email.
06/23/2021	Contact- Telephone call made TC to Licensee Designee, Kathy Swantek

ALLEGATION:

There is a mouse infestation in the home.

INVESTIGATION:

I received a complaint regarding the Mackey home on 05/19/2021. The complaint indicated there is reportedly a mouse infestation in the home.

On 05/20/2021, I completed an announced onsite investigation. No one was present at the home.

On 05/20/2021, I contacted Residential Services Division Director, Vonda Wiley, by phone. Ms. Wiley confirmed there is a mouse infestation at the Mackey Home. She stated that a pest control company has been contacted and is coming out tomorrow to give quote. She stated that the home has been using traps that do not harm the mice.

On 05/21/2021, I interviewed Home Manager, Heidi Machi by phone. She stated that the mouse problem started in the winter at the Mackey Home. They have had mice since around January 2021 and informed management of the problem. They were informed to use catch and release traps. They catch the mice and then staff take the mice down the road in van to release them. The mouse infestation has continually gotten worse. Staff are releasing four to five mice per day. There are mouse droppings in drawers, cabinets, sink and on desk. Ms. Machi indicated that staff are working hard to control the mouse problem. A quote was received from a catch and release pest control company. However, they have not begun work at the home.

On 05/24/2021, I completed an onsite investigation at the Mackey Home. I interviewed Home Manger, Heidi Machi and Assistant Home Manager, Aislinn Hughes. I also took pictures inside of the home. Ms. Machi stated that Vonda Wiley called this morning and stated that a pest control company would be coming to the home.

On 05/24/2021, I interviewed Assistant Home Manager, Aislinn Hughes. She stated that the mouse problem started in December 2020. There are mouse droppings in the house. Ms. Hughes stated that a mouse ran across her foot a week ago. Staff are using live traps to catch the mice and drive them down the road to release. It is believed mice are getting in near septic and holes under the porch. Staff are catching about two mice per shift.

On 05/24/2021, I observed mouse droppings in the kitchen cabinet near food storage containers and in kitchen drawer with towels. Staff indicated that droppings are found daily. On 05/24/2021, I received additional pictures from the Mackey Home of mouse droppings in drawers and on the desk. I observed traps on front porch of the Mackey Home.

On 05/26/2021, I interviewed the Complainant by phone. The Complainant stated that they have not been to the home due to the pandemic. However, it has been reported to them that there is a mouse infestation. Staff are catching the mice and releasing them.

On 06/11/2021, I received a copy of Blue Water Residential Housing’s contract with Michigan Wildlife Solutions by email from Jody Stoutenburg. The contract is for mice control program and caulking the home for wildlife prevention. The contract was signed by Licensee Designee, Kathy Swantek on 05/24/2021.

On 06/17/2021, I completed an exit conference Licensee Designee, Kathy Swantek by email. I informed her of the violations found and that a copy of the special investigation report would be mailed once approved. I also informed her that a corrective action plan would be requested.

On 06/23/2021, I interviewed Licensee Designee, Kathy Swantek by phone. Ms. Swantek stated that she became aware of mouse infestation at the Mackey Home around the end of December 2020/beginning of January 2021. She stated that they started with the traps and she believed the issue was taken care of. She believes there may have been a communication issue between the Program Supervisor and Division Director. Their previous Division Director left the company the end of February 2021. Ms. Swantek stated that she was never made aware that the issue was on-going until a couple weeks before the licensing complaint was made. At that time, they began looking at pest control companies to hire. Ms. Swantek stated that the Mackey Home residents will be moving to a new home that is currently licensed by Creative Lifestyles and a management agreement is in place. The target date to move to the new home is 08/30/2021. They will be submitting a licensing application for the home. Ms. Swantek stated that she has been told that the mouse infestation has been resolved as of two weeks ago and the company will come out to do a recheck. I informed Ms. Swantek that the recommendation has been changed to a provisional license.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Staff reported that the mouse infestation started at the Mackey Home between December 2020 - January 2021. The infestation continually got worse as the staff were instructed to control the issue with catch and release traps without the assistance of a professional pest control company. Droppings were observed regularly causing a health and safety issue for staff and residents. A pest control company was not hired until 05/24/2021.

CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.
ANALYSIS:	Staff reported that the mouse infestation started at the Mackey Home between December 2020 - January 2021. Michigan Wildlife Solutions was not hired until 05/24/2021 to provide pest control services. Staff attempted to control the infestation with catch and release traps provided.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 05/24/2021, I completed an onsite investigation at the Mackey Home. I observed that the laminate tile in the kitchen was lifting and torn. Part of the damaged floor was covered with a rug.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(5) Floors, walls, and ceilings shall be finished as to be easily cleanable and shall be kept clean and in good repair.
ANALYSIS:	On 05/24/2021, I observed damage to laminate tile in the kitchen. Flooring was lifting and torn.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend modification of the license to provisional.

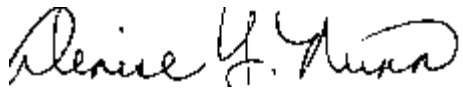


06/23/2021

Kristine Cilluffo
Licensing Consultant

Date

Approved By:



06/23/2021

Denise Y. Nunn
Area Manager

Date