



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 17<sup>th</sup>, 2021

Rochelle Lyons  
Senior Living Crestwood, LLC  
7927 Nemco Way, Ste 200  
Brighton, MI 48116

RE: Application #:	AH370406206 Crestwood Village Assisted Living & Memory Care 2378 S. Lincoln Road Mt. Pleasant, MI 48858
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Dear Ms. Lyons:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 57 is issued. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Kimberly Horst, Licensing Staff  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH370406206
<b>Applicant Name:</b>	Senior Living Crestwood, LLC
<b>Applicant Address:</b>	7927 Nemco Way, Ste 200 Brighton, MI 48116
<b>Applicant Telephone #:</b>	(989) 772-2183
<b>Authorized Representative:</b>	Rochelle Lyons
<b>Administrator:</b>	Allison Freed
<b>Name of Facility:</b>	Crestwood Village Assisted Living & Memory Care
<b>Facility Address:</b>	2378 S. Lincoln Road Mt. Pleasant, MI 48858
<b>Facility Telephone #:</b>	(989) 772-2183
<b>Application Date:</b>	10/23/2020
<b>Capacity:</b>	57
<b>Program Type:</b>	AGED

## II. METHODOLOGY

07/22/2020	Inspection Completed-Fire Safety : A See AH370325563
10/23/2020	Enrollment
10/23/2020	Application Incomplete Letter Sent IRS ltr; 1326's for Carmel (AR) & Allison (Admin)
10/26/2020	Contact - Document Received 1326's for Carmel (AR) & Allison (Admin)
11/02/2020	Contact - Document Received IRS ltr
11/04/2020	File Transferred To Field Office GR/Lansing
01/29/2021	Application Incomplete Letter Sent requested polices and procedures
04/09/2021	Comment Per B. Zabitz: Documents for sister facility Cascade Trails Senior Living were reviewed and approved 2/27/2020. Crestwood Village Assisted Living and memory Care is using those same documents where applicable. Documents that are substantially different reviewed, approved and uploaded to file in shared drive.
04/09/2021	Contact - Document Sent requested AR/Admin paperwork, security bond letter, floor plan, generator letter, and management agreement
04/16/2021	Application Complete/On-site Needed
04/16/2021	Inspection Completed-BCAL Full Compliance
04/23/2021	Contact-Document Received Received appointment of AR and administrator; management agreement; generator certification; floor plan
06/01/2021	Contact-Document Received Received security bond
06/02/2021	Recommend license issuance

### **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

#### **A. Physical Description of Facility**

Crestwood Village Assisted Living and Memory Care is a one story 57 bed home for the aged designed for both assisted living and memory care. The main entrance to the facility opens up to a lobby area, family room, seating area and dining room. The family room has a television and ample seating for residents and visitors. The assisted living area also houses an activities center, beauty salon, commercial kitchen, laundry facility, spa room and staff break room.

The facility offers 43 resident rooms in the assisted living area and 14 rooms in memory care. Residents have the option to bring in their own furniture if they desire, so long as it meets fire safety requirements. If residents do not bring their own furniture, the facility will provide a twin bed and a nightstand to each resident. The home has an assisted living area with an approved capacity of 43 residents, and a memory care area with an approved capacity of 14 residents.

The facility offers choice of studio apartments (277 square feet), studio deluxe apartments (516 square feet), one-bedroom apartments (516 square feet), and one bedroom deluxe (576 square feet), in the general assisted living area. The secure memory care unit offers studio apartments.

In assisted living, the studio apartments, offer a countertop with a mini fridge. The studio deluxe apartments, one-bedroom apartments, and one bedroom deluxe apartments have a kitchenette with a sink, counter space, and a mini-fridge. All apartments have a closet and a bathroom with a toilet, sink, and walk-in shower. The facility has eight apartments that have a full ADA accessible bathroom.

In the north west of the building there is a secure memory care unit. There is a keypad to enter the unit. Within the unit there is a beauty salon, laundry facilities, spa room, dining area, living area, and two shower rooms. There are 14 single occupancy resident apartments in the secured memory care unit. Each room has a bathroom with a sink and a toilet. Within the secured memory care area, the opening of any of the doors leading to the exterior courtyard will notify staff by their iPod that the specific door has been opened.

All resident apartments in the facility have pull cords in the bathroom to summon staff for assistance. Each resident will also be provided with a pendant to use to summon staff for assistance. Staff receive the notification on the iPods carried on their person. All resident apartments in the assisted living have individual thermostats to control the temperature in the unit.

The facility's memory care program statement was reviewed and found to be compliant with the requirements of MCL 333.20178.

The facility has an emergency generator that is compliant with MCL 333.21335. Common corridors and dining room are lighted, heated, and cooled during interruption of municipal power. The facility is outfitted with approved fire suppression systems throughout the building. On 4/16/21, the Bureau of Fire Services granted an acceptable fire safety certification.

The facility is located within the city limits of Mount Pleasant, Michigan. The facility is within minutes of Mid-Michigan Medical Center-Mount Pleasant. Local pharmacies, banking, retail, and food establishments are within five minutes driving distance of the facility.

The facility does not provide transportation services, but services can be arranged locally with a private transportation company. The facility building and grounds are a smoke-free environment. The facility allows pets. The facility does intent to hold resident funds and has a security bond. The facility does not allow bedside assistive devices.

A review of the Department of Licensing and Regulatory Affairs' business entity search revealed valid registrations for Senior Living Crestwood, LLC (applicant/owner of building and grounds) and Leisure Living Management Inc. (manager). Senior Living Crestwood, LLC (applicant) has entered into a management agreement with Leisure Living Management Inc. (manager). I reviewed the management agreement between both entities. Senior Living Crestwood, LLC remains legally responsible for the home for the aged care provided at Crestwood Assisted Living and Memory Care.

## **B. Program Description**

Crestwood Village Assisted Living and Memory Care provides services to men and women who are 55 years of age and older. The facility provides room, board, twenty-four-hour supervision and assistance with personal care including medication administration.

The facility partners with PharmScript for medications. The facility allows residents to choose their own primary health physician, specialist, licensed health care agency, and/or hospice.

Staff training includes assistance in personal care, medication administration, the facility's disaster plans, resident rights, dementia, behavior management and all services identified in residents' service plans.

## **C. Rule/Statutory Violations**

The study determined substantial compliance with applicable licensing statues and administrative rules.
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**IV. RECOMMENDATION**

I recommend issuance of a six-month temporary license to operate a home for the aged for 57 home for the aged residents



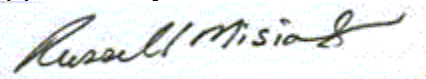
5/10/21

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Kimberly Horst  
Licensing Staff

Date

Approved By:



6/17/21

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Russell B. Misiak  
Area Manager

Date