



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

January 15<sup>th</sup>, 2021

BreAnna Hacker  
Commerce Comfort Care LLC  
4180 Tittabawassee Rd.  
Saginaw, MI 48604

RE: Application #:	AH630394418 Commerce Comfort Care 100 Decker Rd. Walled Lake, MI 48390
--------------------	---

Dear Ms. Hacker:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 73 is issued. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Kimberly Horst, Licensing Staff  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH630394418
<b>Applicant Name:</b>	Commerce Comfort Care LLC
<b>Applicant Address:</b>	4180 Tittabawassee Rd. Saginaw, MI 48604
<b>Applicant Telephone #:</b>	(989) 607-0001
<b>Authorized Representative:</b>	BreAnna Hacker
<b>Administrator:</b>	Sara Schafer
<b>Name of Facility:</b>	Commerce Comfort Care
<b>Facility Address:</b>	100 Decker Rd. Walled Lake, MI 48390
<b>Facility Telephone #:</b>	(989) 607-0001
<b>Application Date:</b>	05/31/2018
<b>Capacity:</b>	73
<b>Program Type:</b>	ALZHEIMERS AGED

## II. METHODOLOGY

05/31/2018	Enrollment
05/31/2018	Contact - Document Sent Rule book
05/31/2018	Application Incomplete Letter Sent 1326, RI-030
10/18/2018	Contact - Document Received updated application changing Auth. Rep. from Shahan Sikander to Elizabeth Satchell.
10/19/2018	Contact - Document Received 1326 for Elizabeth
10/19/2018	File Transferred To Field Office Grand Rapids.
10/24/2018	Application Incomplete Letter Sent requested policies and procedures
10/02/2019	Contact - Document Received BCAL 1600 application information update received, licensed bed capacity changed from 130 to 73
11/07/2019	Comment B. Zabitz met with Comfort Care Senior Living regional managers B. Satchell and D. Vondette to discuss document modifications.
07/08/2020	Comment Per B. Zabitz: Documents for sister facility Hampton Manor of Shelby were reviewed and approved 11/22/2019. Facility is using those same documents where applicable. Documents that are substantially different reviewed, approved and uploaded to file in shared drive.
12/14/2020	Application Complete/On-site Needed
12/14/2020	Inspection Completed On-site
12/14/2020	Inspection Completed-BCAL Full Compliance
12/29/2020	Inspection Completed-Fire Safety: Approved by BFS inspector Don Christensen project # 001901

1/14/2021	Contact-Document Received HFES PROJECT: # 20180143 opening survey, room sheets received from engineer Austin Webster
1/14/2021	Recommend License Issuance

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

#### A. Physical Description of Facility

Commerce Comfort Care is a newly constructed, one-story 73 bed home for the aged designed for both assisted living and memory care. The main entrance to the facility opens up to a lobby area which is adjacent to the assisted living area room, seating area and dining room. The family room has a television and ample seating for residents and visitors and has a door leading out to an interior courtyard. The assisted living area also houses an activities center, beauty salon, commercial kitchen, laundry facility, movie theater, private dining room, and staff break room. The facility offers 39 resident rooms in the assisted living area and 12 rooms in memory care. Residents have the option to bring in their own furniture if they desire, so long as it meets fire safety requirements. If residents do not bring their own furniture, the facility will provide a twin bed, dresser, and a nightstand to each resident. The home has an assisted living area with an approved capacity of 58 residents, and a memory care area with an approved capacity of 15 residents.

The assisted living area offers four floor plans: one bedroom deluxe, studio, one bedroom, and two-bedroom. The one bedroom deluxe contains a sitting area, single closet, and a kitchenette with a sink and cabinets. The studio contains a bedroom area with a kitchenette area with a sink and cabinets. The one bedroom contains a bedroom, living area, and kitchenette. The two bedroom contains two bedrooms, two closets, and a kitchenette. All apartments contain a bathroom with a sink, toilet, and walk-in shower. Emergency pull cords are located next to each toilet and bed. All layouts have individually controlled thermostats and come wired for cable television and internet services.

The secured memory care unit opens up to a living room area with television and ample seating and is connected to the dining room. The memory care unit also houses an employee station, laundry room, medication room and warming kitchen. Memory care unit offers one floor plan, the studio. Studios contain a closet and bathroom with sink, toilet and walk in shower. Emergency pull cords are located next to each toilet and bed and all rooms are wired for cable television and internet services. Memory care rooms are not individually climate controlled; staff can adjust the climate with a centralized thermostat located in the employee station. For security purposes, the windows in memory care rooms cannot be opened more than three inches.

All facility exterior doors not leading to the interior courtyard are secured with a key fob that must be used for entering and exiting the facility. All resident rooms contain emergency pull cords and each resident will be required to wear an emergency pendant that alert staff tablets when activated.

The facility has an emergency generator that is compliant with MCL 333.21335. Common areas and essential services are maintained during power outages. Resident rooms have a designated electrical outlet and lighting that are operable in the event power is interrupted.

The facility is outfitted with approved fire suppression systems throughout the building. On 12/29/20, the Bureau of Fire Services granted an acceptable fire safety certification.

The Department of Licensing and Regulatory Affairs Health Facilities Engineering Section measured all the rooms, common areas, and living spaces on 10/20/20. All the rooms, common areas, and living areas were found to comply with HFA administrative rules and Public Act 368, of 1978 as amended. Health Facilities Engineering Section approved occupancy on 1/14/21.

Commerce Comfort Care LLC is the licensee and responsible for the HFA operations at the facility. A review of the Department of Licensing and Regulatory Affairs Corporations Online Filing System revealed Commerce Comfort Care LLC are registered active Domestic Limited Liability Companies. Commerce Senior Care, LLC has a management and lease agreement with Comfort Care Senior Living, LLC.

The nearest hospital is Detroit Medical Center Huron Valley-Sinai Hospital located in Commerce Township, about 12 miles from the facility. Local pharmacies, banking, retail and food establishments are within five minutes driving distance of the facility.

## **B. Program Description**

Commerce Comfort Care will provide room, board and supervised personal care services to a total capacity of 73 individuals 55 years of age or older and offers a specialized memory care unit. The facility allows residents to choose their own primary health physician, specialist, licensed health care agency and/or hospice. The facility allows residents to choose their own personal pharmacy, Veteran Affairs if eligible, and/or the facility's contracted pharmacy. A resident's needs are assessed, and an initial service plan is written prior to admission to the facility.

Staff training includes assistance in personal care, medication administration, the facility's disaster plans, resident rights, dementia, behavior management and all services identified in residents' service plans. The facility does allow residents to have pets and does not intent to hold resident funds.

The facility does not permit smoking and will not provide transportation services for residents.

### **C. Rule/Statutory Violations**

The facility is in substantial compliance with home for the aged public health code and administrative rules.

## **IV. RECOMMENDATION**

I recommend issuance of a temporary license to this home for the aged that will allow operation for a period of six months with a licensed bed capacity of 73.



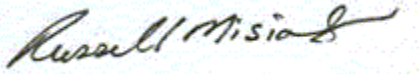
1/14/21

---

Kimberly Horst  
Licensing Staff

Date

Approved By:



1/15/21

---

Russell B. Misiak  
Area Manager

Date