

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

February 20, 2020

Melissa Hinkson Besser Senior Living Community 325 Johnson Street Alpena, MI 49707

> RE: Application #: AH040394376 Besser Senior Living Community 325 Johnson Street Alpena, MI 49707

Dear Ms. Hinkson:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 52 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Marrie Cl

Matthew Soderquist, Licensing Staff Bureau of Community and Health Systems 931 S Otsego Ave Ste 3 Gaylord, MI 49735 (989) 370-8320

enclosure

#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS LICENSING STUDY REPORT

### I. IDENTIFYING INFORMATION

License #:	AH040394376
Applicant Name:	Besser Senior Living Community Inc.
Applicant Address:	325 Johnson Street Alpena, MI 49707
Applicant Telephone #:	(906) 586-3019
Authorized Representative/ Administrator:	Melissa Hinkson
Name of Facility:	Besser Senior Living Community
Facility Address:	325 Johnson Street Alpena, MI 49707
Facility Telephone #:	(906) 440-6118
Application Date:	05/18/2018
Capacity:	52
Program Type:	AGED ALZHEIMERS

## II. METHODOLOGY

05/18/2018	Enrollment
06/06/2018	Application Incomplete Letter Sent requesting policies and procedures and assignment to Matt Soderquist.
06/06/2018	File Transferred to Field Office to Matt Soderquist
11/16/2019	Contact - Document Received Julie Kelly
02/07/2020	Inspection Completed-Fire Safety: A
02/11/2020	Application Complete/On-site Needed
02/11/2020	Inspection Completed On-site
02/18/2020	Occupancy Approval (AH ONLY)
02/19/2020	Inspection Completed-BCAL Full Compliance
02/19/2020	Recommend License Issuance

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

Besser Senior Living Community Inc. is a single-story building with a main entrance, large foyer gathering space, dining space, private dining space, movie theatre style activity room, staff workstation and administrative offices located at its entrance. The building is designed in an H pattern with the assisting living rooms on the east side of the building and memory care units on the west side of the building. The memory care wing includes a large dining area, foyer, and staff workstation. There is also an additional small kitchen area in the memory care unit. The main kitchen and large dining area are in the center of the building. There is also a spa in the assisted living and memory care unit.

The facility has 48 total rooms. The memory unit consists of 20 resident rooms extending north and south off the west side of the building. Seventeen of the memory care units are 170 square feet. Two of the memory care units are 184 square feet and one unit is 210 square feet. There are 28 assisted living units. These rooms are located on the east side of the facility and range from 167-319 square foot. Four of the units are 319 square feet and these will be used for double occupancy. All units are outfitted with an emergency call system within the main room and bathroom, individual temperature control and keyed doors. All the rooms feature a kitchenette comprised of a small

refrigerator and countertop sink with cabinets. Activation of the emergency call system within the resident room summons staff assistance. The entire facility is air conditioned. Each apartment is outfitted with a handicap accessible shower, toilet and sink.

Exterior resident sitting areas are located near the front entrance and the large courtyard in the rear of the facility. Walking concrete pathways are throughout the courtyard area.

I have reviewed the memory care program statement and found it to be compliant with the requirements of MCL 333.20178.

The facility has an approved emergency generator. Common corridors and dining room are lighted, heated, and cooled during interruption of municipal power.

The facility is outfitted with approved fire suppression systems throughout the facility.

On 2/7/2020, the Bureau of Fire Services granted an acceptable fire safety certification.

On 2/18/2020, the Health Facilities Engineering Section granted Besser Senior Living Community Inc. occupancy approval of its building.

Residents that continue to drive their own vehicles can park in the parking lot adjacent to the building. The facility does not currently provide local transportation services.

The facility building and grounds are a smoke-free environment.

A review of the Department of Licensing and Affairs' business entity search revealed valid registration for Besser Senior Living Community Inc.

## **B.** Program Description

Besser Senior Living Community Inc. provides services to men and women who are 55 years of age and older. The facility provides room, board, twenty-four-hour supervision and assistance with personal care including medication administration. The facility allows residents to choose their own primary health physician, specialist, licensed health care agency, and/or hospice. The facility allows residents to choose their own personal pharmacy, Veterans Affairs if eligible, and/or the facility's contracted pharmacy. The facility does represent to the public the provision of care and services to individuals diagnosed with Alzheimer's disease or related conditions.

## C. Rule/Statutory Violations

The facility is in substantial compliance with home for the aged public health code and administrative rules.

# **IV. RECOMMENDATION**

I recommend issuance of a temporary six-month license to operate this home for the aged.

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02/20/2020

Matthew Soderquist Licensing Staff Date

Approved By:

02/20/2020

Jerry Hendrick Area Manager Date