



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 6, 2020

David Conner
Espanola House, LLC
31785 Pawton Ln
Paw Paw, MI 49079

RE: License #: AS390381707
Investigation #: 2020A1024006
Espanola House

Dear Mr. Conner:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems
322 E. Stockbridge Ave
Kalamazoo, MI 49001

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS390381707
Investigation #:	2020A1024006
Complaint Receipt Date:	11/12/2019
Investigation Initiation Date:	11/12/2019
Report Due Date:	01/11/2020
Licensee Name:	Espanola House, LLC
Licensee Address:	31785 Pawton Ln Paw Paw, MI 49079
Licensee Telephone #:	(269) 220-5095
Administrator:	David Conner
Licensee Designee:	David Conner
Name of Facility:	Espanola House
Facility Address:	422 Espanola Ave. Parchment, MI 49004
Facility Telephone #:	(269) 330-2397
Original Issuance Date:	07/08/2016
License Stat	REGULAR
Effective Date:	01/08/2019
Expiration Date:	01/07/2021
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED AGED

II. ALLEGATION(S)

	Violation Established?
Police were called out to the home for domestic violence involving the home managers which was disturbing to the residents.	No

III. METHODOLOGY

11/12/2019	Special Investigation Intake 2020A1024006
11/12/2019	Special Investigation Initiated - Telephone with Kalamazoo Township Police Department (PD)
11/20/2019	Contact-Document Received-Police Report 19-003578
12/06/2019	Inspection Completed On-site with direct care staff Dillan Kaylor, home manager Jenna Moore and Resident A, Resident B
12/18/2019	Exit Conference with licensee designee David Conner

ALLEGATION:

Police were called out to the home for domestic violence involving the home managers which was disturbing to the residents.

INVESTIGATION:

On 11/12/2019, I received this complaint through the Bureau of Community Health Systems (BCHS) online complaint system. This complaint alleged the police were called out to the home for domestic violence involving home managers James Moore and Jenna Moore while the residents were sleeping. The complaint further stated around 4:45am James Moore, who is a live-in staff member, came home and found Jenna Moore in bed with a man. The complaint stated Mr. Moore physically attacked the man and broke his cellphone and when the police came out Mr. Moore agreed to leave for the remainder of the day.

On 11/12/2019, Kalamazoo Township Police Department (PD) confirmed this allegation and stated no arrests were made, no injuries were reported and no residents were involved.

On 11/20/2019, I received and reviewed Kalamazoo Township PD's *Incident/Investigation Report* dated 11/9/2019 written by Sergeant Michael White. According to the *Incident/Investigation Report*, Mr. Moore came home unexpectedly

around 4:30am and found a man in bed with his wife Jenna Moore who is also a direct care staff member and home manager of the facility. The report stated, as a result, Mr. Moore punched the victim and threw his cell phone on the floor. The report stated, the victim immediately left the bedroom to wait for the police to arrive. According to the report, this domestic incident occurred in a separate wing of the facility and the four AFC residents that live in the home were not present in that wing of the facility at the time of the incident.

On 12/6/2019, I conducted an unannounced on-site investigation at the facility and interviewed direct care staff Dillan Kaylor. Mr. Kaylor stated he was at the facility when the police came regarding Mr. Moore assaulting the male person found in the bedroom occupied by home managers Mr. and Mrs. Moore, who are live-in direct care staff members. Mr. Kaylor stated the residents live on the main level of the home and were not present or aware that the incident took place. Mr. Kaylor stated he was present at the facility when the incident occurred and spoke with the residents the following day to ensure they were not disturbed in any way at which time the residents reported having no knowledge of what had occurred. Mr. Kaylor stated Mrs. Moore lives in the upper level apartment of the home which has a separate entrance and Mr. Kaylor lives on the lower level apartment of the home which also has an additional separate entrance.

I also interviewed Mrs. Moore who confirmed that her husband came home around 4am and assaulted the male friend who was in her bedroom. Mrs. Moore stated the police were called and Mr. Moore has not been back to the home. Mrs. Moore stated she rents the apartment upstairs which is connected to the adult foster care home. Ms. Moore stated the residents were not disturbed by the incident because they did not witness the incident occur nor did any resident report to any direct care staff members that they are aware that the incident took place.

While at the facility I interviewed Resident A and Resident B who both stated they have not seen any hitting in the home between any direct care staff member or home managers and neither resident had any knowledge of the police ever coming to their home. Both Resident A and Resident B stated they feel safe in the home and enjoy living in the home.

I inspected and observed the upper and lower level of the home to have separate entrances and affirmed it possible for the residents not to have heard the domestic incident.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.

ANALYSIS:	Based on my investigation which included interviews with direct care staff Dillan Kaylor, home manager Jenna Moore, Resident A, Resident B and review of police report there is no evidence to support the allegation that residents were disturbed by the domestic incident police responded to during the nighttime hours which involved the home managers. Mr. Kaylor, Ms. Moore, and the police report all confirmed the domestic violence incident occurred in a separate area of the home and the residents were not present and were not disturbed by it. Resident A and Resident B both denied ever observing any physical violence in the facility between direct care staff members including the home manager; therefore, resident safety was not compromised or put at risk.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 12/18/19, I conducted an exit conference with licensee designee David Conner via email. I informed him of my findings and allowed him an opportunity to ask questions and make comments.

IV. RECOMMENDATION

I recommend the current license status remain unchanged.

Ondrea Johnson

12/30/2019

Ondrea Johnson
Licensing Consultant

Date

Approved By:

Dawn Timm

01/06/2020

Dawn N. Timm
Area Manager

Date