



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 24, 2019

Princess Kennedy
Asanpee Care
PO Box 871665
Canton, MI 48187

RE: License #: AS820286497
Investigation #: 2019A0992058
Princess Home

Dear Ms. Kennedy:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink, appearing to read 'Denasha Walker', with a stylized flourish at the end.

Denasha Walker, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 300-9922

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820286497
Investigation #:	2019A0992058
Complaint Receipt Date:	08/30/2019
Investigation Initiation Date:	08/30/2019
Report Due Date:	10/29/2019
Licensee Name:	Asanpee Care
Licensee Address:	415 Belton Street Garden City, MI 48135
Licensee Telephone #:	(313) 522-9587
Administrator:	Princess Kennedy
Licensee Designee:	Princess Kennedy
Name of Facility:	Princess Home
Facility Address:	29605 Glenwood Inkster, MI 48141
Facility Telephone #:	(313) 522-9587
Original Issuance Date:	12/27/2006
License Status:	REGULAR
Effective Date:	11/17/2018
Expiration Date:	11/16/2020
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
A call was received today from Erin, Worker at Garden City Hospital. She stated Resident A is medically cleared for discharge but the licensee designee, Princess Kennedy, is refusing to take him back.	Yes

III. METHODOLOGY

08/30/2019	Special Investigation Intake 2019A0992058
08/30/2019	Special Investigation Initiated - Telephone Princess Kennedy, licensee designee
09/05/2019	Contact - Telephone call made Erin Randolph, social worker at Garden City Hospital. There was no answer and a message left.
09/06/2019	Inspection Completed On-site BJ Ffenex, direct care staff and Resident B.
09/09/2019	Contact - Telephone call made Ms. Kennedy
09/09/2019	Contact - Telephone call made Stacey White, guardian of Resident A
09/10/2019	Contact - Document Received
09/18/2019	Contact - Telephone call made Erin Randolph, social worker at Garden City Hospital. There was no answer and a message left.
09/18/2019	Contact - Telephone call made Sara Adkins, Case Management Review Office.
09/18/2019	Exit Conference Ms. Kennedy

ALLEGATION:

A call was received today from Erin, Worker at Garden City Hospital. She stated Resident A is medically cleared for discharge but the licensee designee, Princess Kennedy, is refusing to take him back.

INVESTIGATION:

On 8/30/2019, I made telephone contact with Princess Kennedy, licensee designee, regarding the reported allegations. Ms. Kennedy explained that she issued an emergency discharge because Resident A became physically aggressive with another Resident in the home and towards her and the staff. She further stated that he was destructive destroying property in the home, and she had to call the police. Ms. Kennedy said the police transported the resident to Garden City Hospital and she had him petitioned. Ms. Kennedy said she contacted Stacey White, Resident A's guardian regarding his behavior and she instructed her to have him petitioned. Ms. Kennedy said she couldn't let him return because he was a threat to the other Residents and the staff. I asked when Resident A was admitted, and she said on 8/20/2019 and discharged on 8/23/2019. I asked Ms. Kennedy if she properly assessed the Resident prior to admitting him and she said yes. She said they assessed him based on the minimal information she obtained and interviewing Resident A; she said she completed all the necessary Adult Foster Care documents. She said Resident A presented as mild mannered and compatible with the other Residents; however she said suddenly he became physically aggressive. Ms. Kennedy suggest I interview her neighbors, she said Resident A chased her around the car and threatened to hurt her.

On 9/6/2019, I completed an unannounced onsite inspection and interviewed BJ Ffenex, direct care staff, regarding the allegations and reviewed Resident A's file. Ms. Ffenex denied she was on shift when Resident A destroyed the home and/or attacked the other Resident. As I was interviewing Ms. Ffenex, Resident B said, "[Resident A] was crazy, and he was trying to destroy this place." I asked Resident B if I could further interview him regarding the allegations and he said, "No, I'm staying out of it."

I reviewed Resident A's resident file including pre-admission interview completed on 8/20/19 with Ms. White, which indicated Resident A cannot control aggressive behavior. I also reviewed his treatment plan completed on 8/2/2019. According to Resident A's treatment plan, his diagnosis is Schizoaffective Disorder, Bipolar type; his behaviors include mood swings, crying spells, depression, auditory/verbal hallucinations, delusional thoughts, verbal aggression and memory impairment.

On 9/9/2019, I made follow-up contact with Ms. Kennedy regarding the reported allegations. I asked her if she contacted Adult Protective Services (APS) in attempt to secure placement for Resident A, she said no. She said she didn't think it was

necessary to contact APS because she had previously spoken with Ms. White regarding placing Resident A and she instructed her to petition him and she would handle placement, along with the Detroit Wayne Mental Health Authority (DWMHA). Ms. Kennedy agreed to provide me with a copy of the petition. She said she thinks it was a misunderstanding and that the hospital should've contacted his guardian opposed to contacting her.

On 9/9/2019, I contacted Ms. White and interviewed her regarding the allegations. Ms. White said she did receive a call from Ms. Kennedy, and she advised her to take Resident A to the hospital and have him petitioned while she attempts to seek other placement arrangements. She said Ms. White explained that Resident A attacked a Resident and destroyed Ms. Kennedy's home. She said Resident A has a history of being physically aggressive and it's very difficult placing him. She said she just received authorization for Resident A to receive 1:1 staffing because of his behaviors. Ms. White said Resident A is a safety hazard to himself and others. Ms. White said she totally agrees with Ms. Kennedy's efforts, she said Resident A is a very special case. She said Resident A doesn't even have a baseline as it pertains to his medications because his behaviors are so severe, and nothing seems to help.

On 9/10/2019, I received a copy of the petition from Ms. Kennedy, petitioning Resident A into Garden City Hospital. The petition was completed by Ms. Kennedy but was not signed by a representative from Garden City Hospital acknowledging Resident A was petitioned.

On 9/18/2019, I made follow-up contact with Ms. Kennedy and made her aware that the petition for mental health treatment document that she previously sent to me was not signed by a representative from Garden City Hospital acknowledging Resident A was petitioned. I further explained that since the petition was not signed by a representative from the hospital, it appears as if Resident A was just dropped off at the hospital and she refused to pick him up. I suggested Ms. Kennedy contact Garden City Hospital and request a copy of the signed petition. Ms. Kennedy suggested I contact Garden City Hospital to request a copy of the signed petition. I explained to Ms. Kennedy that as the licensee designee it is her responsibility to provide this department with the necessary documentation to demonstrate she's in compliance with the rule. Ms. Kennedy said this is the first time she's hearing that the petition must be signed by a representative from the hospital. Ms. Kennedy said she doesn't know what to say or do. I explained that she can contact Garden City Hospital and request a copy of documentation, if Resident A was petitioned into the hospital. She said she's petitioned Residents before and never received a signed copy, I explained that if she didn't receive a signed copy of the petition, the Resident was not petitioned. Ms. Kennedy said, "You have to do, what you have to do."

On 9/18/2019, I contacted Social Work Department at Garden City Hospital to gain clarity if Resident A was petitioned or not. Sarah Adkins, Case Management Review Office stated she was uncertain at what juncture the petition is signed because Garden City doesn't have a psychiatric department. She said based on the notes

APS was contacted and made them aware of the situation. She said APS later arrived at the hospital and Resident A was transported to a different Adult Foster Care facility. I asked who contacted APS and she said she believes they were contacted by Ms. Randolph.

On 9/19/2019, I made contact with Ms. Randolph regarding Resident A being petitioned. She said Resident A was admitted into the hospital on 8/23/2019 and discharged on 8/29/2019. She said during the time he was in the hospital several attempts were made to contact Ms. Kennedy to discuss his discharge plan but to no avail. Ms. Randolph said when contact was finally made with Ms. Kennedy, she demanded Resident A remain inpatient and hung-up the telephone. She said Ms. Kennedy refused to pick-up Resident A, although he was medically ready for discharged. Ms. Randolph said an attempt was made to contact Resident A's guardian, but she was out of town. Ms. Randolph said Resident A was abandoned at the hospital. She said she contacted APS and made them aware of the situation. Ms. Randolph said APS arrived and transported Resident A to a different facility.

APPLICABLE RULE	
R 400.14302	Resident admission and discharge policy; house rules; emergency discharge; change of residency; restricting resident's ability to make living arrangements prohibited; provision of resident records at time of discharge.
	<p>(5) A licensee who proposes to discharge a resident for any of the reasons listed in subrule (4) of this rule shall take the following steps before discharging the resident:</p> <p>(b) The licensee shall confer with the responsible agency or, if the resident does not have a responsible agency, with adult protective services and the local community mental health emergency response service regarding the proposed discharge. If the responsible agency or, if the resident does not have a responsible agency, adult protective services does not agree with the licensee that emergency discharge is justified, the resident shall not be discharged from the home. If the responsible agency or, if the resident does not have a responsible agency, adult protective services agrees that the emergency discharge is justified, then all of the following provisions shall apply:</p> <p>(i) The resident shall not be discharged until an appropriate setting that meets the resident's immediate needs is located.</p> <p>(ii) The resident shall have the right to file a complaint with the department.</p> <p>(iii) If the department finds that the resident was improperly discharged, the resident shall have the right to elect to return to the first available bed in the licensee's adult foster care home.</p>

ANALYSIS:	<p>During this investigation I interviewed Princess Kennedy, licensee designee; BJ Ffenex, direct care staff; Stacey White, Resident A's guardian and Erin Randolph, Social Worker at Garden City Hospital regarding the allegations.</p> <p>Based on the investigative findings, there is sufficient evidence that on 8/23/2019 Resident A was demonstrating serious destructive and assaultive behaviors that required hospitalization and an emergency discharge was issued. However, Princess Kennedy discharged Resident A without locating an appropriate setting to meets his immediate needs. Princess Kennedy failed to retrieve Resident A from the hospital.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend that the status of the license remain unchanged.



9/18/2019

Denasha Walker
Licensing Consultant

Date

Approved By:



9/24/2019

Ardra Hunter
Area Manager

Date