



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 27, 2019

Rhonda Hendrickson
PVL at West Bloomfield, LLC, Suite 310
1630 Des Peres Road
St. Louis, MO 63131

RE: Application #: AH630381200
Provision Living at West Bloomfield
5475 West Maple
West Bloomfield, MI 48322

Dear Ms. Hendrickson:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 113 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in blue ink, appearing to read "Elizabeth Gregory-Weil".

Elizabeth Gregory- Weil, Licensing Staff
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342
(810) 347-5503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

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|-----------------------------------|---|
| License #: | AH630381200 |
| Applicant Name: | PVL at West Bloomfield, LLC |
| Applicant Address: | Suite 310 1630 Des Peres Road St. Louis, MO 63131 |
| Authorized Representative: | Rhonda Hendrickson |
| Administrator: | Megan Mirza |
| Name of Facility: | Provision Living at West Bloomfield |
| Facility Address: | 5475 West Maple West Bloomfield, MI 48322 |
| Facility Telephone #: | (314) 238-3821 |
| Application Date: | 01/15/2016 |
| Capacity: | 113 |
| Program Type: | AGED ALZHEIMERS |

II. METHODOLOGY

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| 01/15/2016 | Enrollment |
| 01/27/2016 | Contact - Document Sent InstrLtr,1605s,979,Act&Rules. |
| 01/27/2016 | File Transferred To Field Office Lansing. |
| 02/08/2016 | Application Incomplete Letter Sent |
| 08/04/2017 | <p>Construction Permit Received Received from James D. Scott, P.E. Manager Health Facilities Engineering Section PERMIT FOR CONSTRUCTION PERMIT: 20170116-P1 ISSUED: July 17, 2017 EXPIRED: July 17, 2018 "DESCRIPTION OF PROJECT The proposed project involves construction of a new two-story building to accommodate 102-unit (113 home for the aged beds). The building is served by the public water and sewer system and provided with the electrical emergency power.</p> <p>This permit only covers the site work, footing and foundation, and steel erection for the project."</p> <p>HFES Project: #20170116 C/N Number: N/A C/N Approved: N/A FS Approved: Pending FS Project Number: Pending</p> |
| 10/26/2017 | <p>Construction Permit Received Received PERMIT FOR CONSTRUCTION along with a letter dated 10/16/2017 to Dan Larson of ARCO Construction Company-Letter written by Kasra Zarbinian, P.E., HFES PERMIT: 20170116-P2 ISSUED: October 16, 2017 EXPIRED: October 16, 2018 "The proposed project involves construction of a two story building to accommodate 102-unit (113 home for aged beds). The building is served by the public water and sewer system and provided with the diesel fueled electrical emergency power."</p> <p>HFES Project: #20170116 C/N Number: N/A C/N Approved: N/A FS Approved: 09-28-2017</p> |

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| | FS Project Number: PR2017BFS-001191 |
| 12/17/2018 | Contact - Document Received Email received from AR Rhonda Hendrickson containing policies and procedures (admission, discharge, smoking, TB, medication policies) AL and MC program statements, residents rights and responsibilities document, admission contract/ resident lease agreement and employee training information. |
| 01/07/2019 | Contact - Document Received Email received from AR containing letter of attestation, attestation letter outlining no management agreement in place, floor plans, administrator resume, policies and procedures, admission contract, sample resident service plan, AL program statement, resident rights document, employee training curriculum, proposed resident register Still needed: BCAL 1606 form, memory care program statement, BFS and HFES approval, disaster plans, revised TB policy |
| 01/14/2019 | Contact - Document Received Email received from AR containing BCAL 1606 form, updated TB policy, disaster plans, memory care program statement Still needed: BFS approval and HFES occupancy approval |
| 03/08/2019 | Occupancy approval received from HFES engineer Kasra Zarbinian HFES Permit: 20170116-P2 beginning 3/1/19 |
| 03/12/2019 | Contact - Telephone call made Phone call with AR Rhonda Hendrickson, discussed revisions needed to policies and procedures and informed that licensing staff also requested a copy of the resident handbook and management agreement. |
| 03/12/2019 | Contact - Document Received Email received containing management agreement received-reviewed and approved by area manager Russ Misiak |
| 03/14/2019 | Contact - Document Received Email from AR received containing mock service plan, mock resident register, revised resident rights, discharge policy, medication policy, revised staff training curriculum. Additional revisions still needed, notified AR via email. |

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| 03/19/2019 | Contact- Document Received Revised medication policy, transportation policy, resident handbook |
| 03/20/2019 | Contact- Document Received Email received containing revised admission contract, AL program statement, admission policy, resident admission contract, disaster planning procedures |
| 03/21/2019 | Contact- Document Received Email received containing revised discharge policy, pet policy, menus, Oakland County Health Department approval |
| 03/21/2019 | Inspection Completed Onsite |
| 03/21/2019 | Inspection Completed BCAL FULL Compliance |
| 03/21/2019 | Recommend License Issuance |

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Provision Living at West Bloomfield is a two story, 113 bed home for the aged that offers assisted living and memory care services.

Upon entering the facility, visitors and guests are greeted by the concierge desk that is occupied daily from 8:00am-9:00pm. The main entrance is always secured and can be opened by the use of a key fob that staff carry. After concierge hours, visitors must utilize the phone located in the vestibule to notify staff to gain entrance. The facility contains multiple seating and living room areas, a fitness center, seven laundry rooms, activity space, movie theater, beauty salon, commercial kitchen, ample dining space and several other offices and work spaces. There are two elevators that provide residents, staff and visitors access to the second floor. Meals are prepared on-site in the commercial kitchen which has been licensed by the Oakland County Health Department. The meals are prepared in the centralized kitchen will be transported in warming units to the memory care and second floor dining areas.

The first floor of the facility contains a memory care unit and also houses general assisted living residents. The second floor of the facility is only designated for the general aged population and does not contain any memory care residents. The memory care unit consists of 30 studio apartments and is secured with a key fob

system to enter and exit the unit. Memory care apartments are outfitted with a bathroom that has a sink, cabinetry, walk in shower with grab bars and optional bench seating. The assisted living areas offer studio, one- and two-bedroom floor plans. All assisted living apartments are outfitted with a kitchen containing a sink, refrigerator and ample cabinet and counter space. Assisted living bathrooms all contain a sink, toilet and walk in shower with grab bars and optional bench seating. Double occupancy is offered in all two-bedroom floor plans.

Residents have the option to bring in their own furniture if they desire, so long as it meets fire safety requirements. If residents do not bring their own furniture, the facility will provide a twin bed, nightstand and wardrobe space. All apartments are wired for cable and internet services and contain individually controlled thermostats. For safety purposes, all windows throughout the facility contain stoppers which only allow them to open a few inches. Each resident room is outfitted with a call system that summons staff for assistance and have pull cords located in each bedroom and bathroom. This call system alerts staff iPhones of the exact location the resident is summoning assistance from. As an added security measure, the facility offers "Foresite Eldercare" which is a heat and motion detection system that provides notification to staff iPhone if a resident has fallen in their apartment. Additionally, assisted living residents are always required to wear emergency pendants.

The facility has an emergency generator that is compliant with MCL 333.21335. Essential services are maintained during power outages such as heating and cooling, kitchen equipment, elevators and the fire detection system.

The facility is outfitted with approved fire suppression systems throughout the building. On 2/19/2019 the Bureau of Fire Services granted an acceptable fire safety certification. Health Facilities Engineering Section engineer Kasra Zarbinian granted occupancy approval effective 3/1/2019.

PVL at West Bloomfield, LLC is the licensee of Provision Living at West Bloomfield. PVL at West Bloomfield, LLC has entered into a management agreement with Provision Living, LLC effective 7/25/2017. A review of the Department of Licensing and Regulatory Affairs *Corporations Online Filing System* revealed PVL at West Bloomfield, LLC is a Foreign Limited Liability Company with a Michigan qualification date of 2/12/2016.

B. Program Description

Provision Living at West Bloomfield offers room, board and supervised personal care services to a total capacity of 113 individuals 55 years of age or older. The facility allows residents to choose their own primary health physician, specialist, licensed health care agency and/or hospice. The facility allows residents to choose their own personal pharmacy, Veteran Affairs if eligible, and/or the facility's contracted

pharmacy, PCA. Resident needs are assessed and an initial service plan is written prior to admission to the facility.

Staff training includes assistance in personal care, medication administration, the facility's disaster plans, resident rights, behavior management and all services identified in residents' service plans.

The facility does not permit smoking inside the building but does have a designated smoking area outside on the premises for residents, staff and visitors. The facility is pet friendly, does not intend to hold any resident funds and does not permit the use of bed rails. The facility does offer transportation services free of charge within a 10-mile radius of the facility and subject to availability.

Henry Ford West Bloomfield hospital along with pharmacies, banking, retail and food establishments are located within five minutes driving distance of the facility.

C. Rule/Statutory Violations

The facility is in substantial compliance with home for the aged public health code and administrative rules.

IV. RECOMMENDATION

I recommend issuance of a temporary license to this home for the aged that will allow it to operate for a period of six months with a licensed bed capacity of 113.

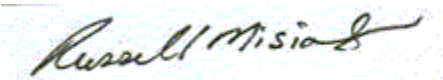


3/21/19

Elizabeth Gregory- Weil
Licensing Staff

Date

Approved By:



3/26/19

Russell B. Misiak
Area Manager

Date