



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

May 30, 2019

Melissa Williams  
Beacon Specialized Living Services, Inc.  
Suite 110  
890 N. 10th St.  
Kalamazoo, MI 49009

RE: License #: AS440392507  
Investigation #: 2019A0501026  
Beacon Home At Lapeer

Dear Ms. Williams:

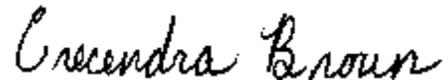
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (810) 787-7031.

Sincerely,

A handwritten signature in black ink that reads "Crecendra Brown". The script is cursive and fluid.

Crecendra Brown, Licensing Consultant  
Bureau of Community and Health Systems  
4809 Clio Road  
Flint, MI 48504  
(810) 931-0965

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS440392507
<b>Investigation #:</b>	2019A0501026
<b>Complaint Receipt Date:</b>	04/02/2019
<b>Investigation Initiation Date:</b>	04/02/2019
<b>Report Due Date:</b>	06/01/2019
<b>Licensee Name:</b>	Beacon Specialized Living Services, Inc.
<b>Licensee Address:</b>	Suite 110 890 N. 10th St. Kalamazoo, MI 49009
<b>Licensee Telephone #:</b>	(269) 427-8400
<b>Administrator:</b>	Melissa Williams
<b>Licensee Designee:</b>	Melissa Williams
<b>Name of Facility:</b>	Beacon Home At Lapeer
<b>Facility Address:</b>	2368 Greenwood Rd. Lapeer, MI 48446
<b>Facility Telephone #:</b>	(810) 667-6167
<b>Original Issuance Date:</b>	05/08/2018
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	11/08/2018
<b>Expiration Date:</b>	11/07/2020
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On March 26, 2019, Staff Larry Kelly asked Resident A to tell Resident B it was time for bed. Resident B physically attacked Resident A and Resident A had to be sent to the hospital.	Yes
Additional Findings	Yes

**III. METHODOLOGY**

04/02/2019	Special Investigation Intake 2019A0501026
04/02/2019	Special Investigation Initiated - Letter
04/02/2019	APS Referral Genesee County Adult Protective Services Cynthia Badour.
05/02/2019	Contact - Telephone call made Staff Ashley Long.
05/02/2019	Contact - Telephone call made Staff Catelyn Simon.
05/02/2019	Contact - Telephone call made Staff Latoria Harris.
05/02/2019	Contact - Telephone call made Staff Larry Kelly.
05/21/2019	Inspection Completed On-site Manager Heather Teddy, Resident A and Resident C.
05/23/2019	Contact - Telephone call made Guardian Jennifer Carney's Legal Assistant Jennifer Burnett.
05/23/2019	Contact - Telephone call made Guardian 1 for Resident C.
05/23/2019	Exit Conference Licensee Designee Melissa Williams.

## **ALLEGATION:**

On March 26, 2019, Staff Larry Kelly asked Resident A to tell Resident B it was time for bed. Resident B physically attacked Resident A and Resident A had to be sent to the hospital.

## **INVESTIGATION:**

On May 2, 2019, I attempted to conduct a phone interview with Staff Ashley Long. I made several phone calls to Staff Long's number provided to me from Beacon Management. There was no answer and no voicemail. To date, no return phone call has been received.

On May 2, 2019, I conducted a phone interview with Staff Catelyn Simon. Staff Catelyn Simon stated that Staff Larry Kelly works third shift. Staff Simon stated that only one staff person works during third shift. Staff Simon stated that everyone was told about the fight, but Staff Larry Kelly was the only staff on duty when it happened. Staff Simon stated that Resident A told her that Resident B beat him up, but she did not see any marks or bruises on Resident A.

On May 2, 2019, I conducted a phone interview with Staff Latoria Harris. Staff Latoria Harris stated that she was not working when the incident happened. Staff Harris stated that the incident happened during third shift and only one staff person works during third shift. Staff Harris stated that she did not see any marks or bruises on Resident A, but he was sent to the hospital after Resident B attacked him. Staff Harris stated that Resident B was put in jail for something else and is no longer in the home. Staff Harris stated that she does not think Resident B will be returning to the home. Staff Harris stated that Resident B attacked Resident C and Resident B was arrested for the attack in April 2019. Staff Harris stated that the Resident C had to go to the hospital and he had a lot of bruises from the attack. Staff Harris stated that the attack on Resident C also happened during third shift and there was only one staff person scheduled to work.

On May 2, 2019, I conducted a phone interview with Staff Larry Kelly. Staff Larry Kelly stated that the allegation was true. Staff Kelly stated that Resident A was brutally attacked by Resident B and Resident A had to go to the hospital to make sure he did not have a concussion. Staff Kelly stated that he had to call 911 for help because he was the only staff at the house and Resident A ran out of the house after he was attacked. Staff Kelly stated that staff have been told not to call the police because the local police department has been complaining about the number of calls they receive from the home. Staff Kelly stated that he works alone on third shift and it is difficult to work third shift alone. Staff Kelly stated that he was doing night medications and Resident B was in another room. Staff Kelly stated that he asked Resident A to tell Resident B that it was time for night medications. Staff Kelly stated that as soon as Resident A told Resident B what he said, Resident B attacked Resident A by hitting him several times in the head with a closed fist. Staff Kelly stated that Resident A ran

outside to separate himself from the situation. Staff Kelly stated that one staff alone cannot provide proper supervision to the residents during third shift.

On May 21, 2019, I conducted an onsite investigation at Beacon Home in Lapeer. Manager Heather Teddy, Resident A and Resident C were interviewed.

Manager Heather Teddy stated that the allegation was true. Manager Teddy stated that only one staff works during third shift. Manager Teddy stated that the night of the attack, Staff Larry Kelly called her and she went to the home. Manager Teddy stated that the police came out to the home and wanted Resident A to go to the hospital. Manager Teddy stated that she went with Resident A to the hospital, he was checked and determined to be fine. Manager Teddy stated that Resident A was released from the hospital later on that night. Manager Teddy stated that Resident A is his own guardian and Resident B no longer lives at the home. Manager Teddy stated that Resident B was moved to a home in Bangor, MI. Manager Teddy stated that Resident B was beating up residents and becoming increasingly violent in the home. Manager Teddy stated that Resident B did go to jail for beating up Resident C. Manager Teddy stated that Resident A and Resident C did have bruises from being attacked by Resident B. Manager Teddy stated that they have only been scheduling one staff on third shift, but she will start scheduling two staff on third shift.

Resident A stated that when he told Resident B it was time for the night medications, Resident B became angry. Resident A stated that Resident B started fighting him and punching him in his head. Resident A stated that Resident B cornered him and hit him in the head until he fell on the floor. Resident A stated that Resident B hit him some more after he fell to the floor. Resident A stated that the police came to the home and said he had to go to the hospital. Resident A stated that he is doing better now and Resident B is gone. Resident A stated that Resident B also beat up Resident C and Resident C had to go to the hospital. Resident A stated that Resident B attacked Resident C more than once.

Resident C is nonverbal. Resident C was clean and dressed appropriately. Resident C was tired and went to his room to go to sleep.

I reviewed Resident A, Resident B and Resident C assessment plans. Resident A's assessment plan states that he moves independently community. Resident B's assessment plan states that he does not move independently in the community and he is on line-of-sight supervision. Resident B does not control his aggressive behaviors and does not get along with others. Resident C does not move independently in the community and staff are to keep him in visual distance, but supervision is to increase for Resident C when in crowds or traffic to arm length.

On May 23, 2019, I conducted a phone interview with Guardian Jennifer Carney's Legal Assistant Jennifer Burnett. Ms. Burnett stated that Jennifer Carney is the guardian for Resident B. Ms. Burnett stated that she knew about Resident B attacking Resident C, but she didn't know about the attack on Resident A. Ms. Burnett stated that Resident B

was arrested for the attack on Resident C and did some time in jail. Ms. Burnet stated that Resident B is currently in a home in Bangor, MI owned by Beacon due to his behaviors.

On May 23, 2019, I conducted a phone interview with Guardian 1. Guardian 1 stated that Resident B assaulted Resident C in April 2019. Guardian 1 stated that Resident C is nonverbal. Guardian 1 stated that Resident C is picked on in the home because he is nonverbal. Guardian 1 stated that Resident B kicked Resident C in the head several times and multiple times in the body. Guardian 1 stated that Resident C did have to go to the hospital and doctors said he will be okay, but he is traumatized from the attack. Guardian 1 stated that the home is not keeping enough staff on duty to protect the residents. Guardian 1 stated that she is working on moving Resident C to another home that specializes in autism.

On May 23, 2019, I attempted to conduct an exit conference with Licensee Designee Melissa Williams. I left a voice message for Licensee Designee Melissa Williams. To date, I have not received a return phone call from Licensee Designee Melissa Williams.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>Resident protection.</b> <b>(1) A resident shall be assured privacy and protection from moral, social, and financial exploitation.</b> <b>(2) All work that is performed by a resident shall be in accordance with the written assessment plan.</b> <b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>

<b>ANALYSIS:</b>	<p>Staff Latoria Harris, Staff Larry Kelly, Manager Heather Teddy, and Resident A stated that Resident B physically beat up Resident A.</p> <p>Resident B's assessment plan states that he does not get along with others, does not control his aggressive behaviors and is on line-of-sight supervision.</p> <p>Staff Larry Kelly stated that Resident B was not in his sight and in another room when he told Resident A to tell Resident B it was time for the night medications.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**ADDITIONAL FINDINGS:**

**INVESTIGATION:**

On May 2, 2018, I conducted phone interviews with Staff Catelyn Simon, Staff Latoria Harris, and Staff Larry Kelly. Staff Catelyn Simon, Staff Latoria Harris, and Staff Larry Kelly stated that only one staff person works on third shift. Staff Kelly stated that he works alone on third shift and it is difficult to work third shift alone. Staff Kelly stated that one staff alone cannot provide proper supervision to the residents during third shift.

On May 21, 2019, I conducted an onsite investigation at Beacon Home in Lapeer. Manager Heather Teddy was interviewed. Manager Teddy stated that only one staff works during third shift. Manager Teddy stated that Resident B was beating up residents and becoming increasingly violent in the home. Manager Teddy stated that Resident B did go to jail for beating up Resident C. Manager Teddy stated that Resident A and Resident C did have bruises from being attacked by Resident B. Manager Teddy stated that they have only been scheduling one staff on third shift, but she will start scheduling two staff on third shift.

I reviewed Resident B's assessment plan. Resident B's assessment plan states that he does not get along with others, does not control his aggressive behaviors and is on line-of-sight supervision.

On May 23, 2019, I conducted a phone interview with Guardian 1. Guardian 1 stated that Resident B assaulted Resident C in April 2019. Guardian 1 stated that Resident C did have to go to the hospital and doctors said he will be okay, but he is traumatized from the attack. Guardian 1 stated that the home is not keeping enough staff on duty to protect the residents.

In the Renewal Licensing Study Report dated October 16, 2018, Resident D required two-staff assistance for fire drills and the facility was only scheduling one staff on third shift.

Corrective action plan dated October 30, 2018 for the Renewal Inspection report stated that when there is evidence that a resident needs additional staffing, it will be addressed and adjustments will be made.

<b>APPLICABLE RULE</b>	
<b>R 400.14206</b>	<b>Staffing requirements.</b>
	<b>(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident’s resident care agreement and assessment plan.</b>
<b>ANALYSIS:</b>	<p>Resident B’s assessment plan states that he does not get along with others, does not control his aggressive behaviors and is on line-of-sight supervision.</p> <p>Resident B physically attacked Resident A and Resident C during third shift when only one staff member was scheduled to work. Resident A and Resident C both had to go to the hospital after the attacks.</p> <p>Staff Larry Kelly stated that one staff alone cannot provide proper supervision to the residents during third shift.</p> <p>Guardian 1 stated that the home is not keeping enough staff on duty to protect the residents.</p>
<b>CONCLUSION:</b>	<b>REPEAT VIOLATION ESTABLISHED Renewal Licensing Study Report dated October 16, 2018.</b>

**IV. RECOMMENDATION**

Upon the receipt of an acceptable and approved corrective action plan, no change in the license status is recommended.

*Crecendra Brown*

May 30, 2019

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Crecendra Brown  
Licensing Consultant

Date

Approved By:

*Mary Holton*

May 30, 2019

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Mary E Holton  
Area Manager

Date