



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

May 23, 2019

Sandy and Lany Gregory
13156 Indigo Ct.
Holland, MI 49424

RE: License #: AF700382447
Investigation #: 2019A0350033
Grace AFC Home

Dear Sandy and Lany Gregory:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Ian Tschirhart", with a stylized flourish at the end.

Ian Tschirhart, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 644-9526

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF700382447
Investigation #:	2019A0350033
Complaint Receipt Date:	05/10/2019
Investigation Initiation Date:	05/14/2019
Report Due Date:	06/09/2019
Licensee Name:	Sandy and Lany Gregory
Licensee Address:	13156 Indigo Ct., Holland, MI 49424
Licensee Telephone #:	(718) 666-8564
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	GRACE AFC HOME
Facility Address:	13156 Indigo Ct., Holland, MI 49424
Facility Telephone #:	(718) 666-8564
Original Issuance Date:	06/15/2016
License Status:	REGULAR
Effective Date:	12/15/2018
Expiration Date:	12/14/2020
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL DEVELOPMENTALLY DISABLED, AGED, ALZHEIMERS, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
The residents are not being served fruits and vegetables regularly.	No
It is cold in the basement where the residents' bedrooms are located.	Yes

III. METHODOLOGY

05/10/2019	Special Investigation Intake 2019A0350033
05/14/2019	Special Investigation Initiated - On Site I spoke with Sandy and Lany Gregory, co-licensee, and interviewed Resident A and Resident B
05/16/2019	Contact - Face to Face I made a follow up inspection and checked the temperature in the basement
05/22/2019	Exit Conference – Held with

ALLEGATION: The residents are not being served fruits and vegetables regularly.

INVESTIGATION: On 05/14/2019, I made an unannounced inspection and interviewed Resident A and Resident B. Resident C was not home at the time and there are only three residents currently living at this home. I asked them if they were getting fruits and vegetables to eat and Resident A said that she has been getting apples, bananas, grapes, and corn, but not much else. Resident B reported that she has been getting the same things.

On 05/14/2019, I spoke with Mr. and Mrs. Gregory. Mrs. Gregory informed me that she provides many more things for the residents but they either don't eat them or they tell her they don't like what's served to them. Mrs. Gregory showed me many fruits and vegetables, including lettuce, strawberries, bananas, and potato soup. She also told me that she provides the residents with tomatoes, fruit cocktails, beans, and smoothies made from spinach, strawberries, blueberries, blackberries, kale, parsley and water to improve the health of her residents. I observed a jar of this in the home. Mrs. Gregory showed me her weekly meal planner that had breakfast, lunch, and dinner items listed for a two-week period. I observed that there were four or five fruit selections and three or four vegetable servings provided each week. I suggested to Mr. and Mrs. Gregory that they make a list with each resident of food

items that they like and don't like so that they will not refuse to eat certain items as much. They said that they would do it. Mrs. Gregory showed me checklists of each of the food groups with food items and a place to put a checkmark on them. Mrs. Gregory said that she has the residents check off food items that they like but reiterated that they don't always eat these items when they are served.

During my onsite inspection on 05/16/2019, I observed that the lunch that was being served was ham sandwiches with lettuce, and chicken soup with corn.

On 05/22/2019, I held an exit conference with Sandy Gregory, co-licensee. I informed Mr. Gregory that I was not citing violation of this rule. Mr. Gregory thanked me and had no further comments.

APPLICABLE RULE	
R 400.1419	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular nutritious meals daily. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	<p>Through observing the menus, food item checklists, the pantry refrigerator, I saw that there were plenty of fruits and vegetables in many varieties. I also spoke with Resident A and Resident B who stated that they are provided with apples, bananas, grapes, and corn, but not much else. Mrs. Gregory insisted that the residents are given a much wider variety of fruits and vegetables than they claimed, they just choose not to eat them sometimes.</p> <p>During one of my onsite inspections, I observed that ham sandwiches with lettuce and soup with corn in it were being served</p> <p>My findings do not support that this rule had been violated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: It is cold in the basement where the residents' bedrooms are located.

INVESTIGATION: On 05/14/2019, I made an unannounced inspection and spoke with Lany and Sandy Gregory, co-licensees, and informed them of the allegations. I went to the basement where the resident bedrooms are located and I immediately felt that it was cold. I looked over the furnace and heat vents and saw that the heat vents were on the ceiling and did not give off much heat. I asked Mrs. Gregory to turn up the heat to 80 degrees Fahrenheit to see how much heat was getting

through and not much did. There was no thermostat in the basement to tell exactly what the temperature was. While Mrs. Gregory was not in the basement Resident A told me that it was often cold downstairs. I then asked Resident B who said that it gets “very cold” downstairs. I observed that both of these residents had blankets on them while sitting on the couch. After this, I advised Mr. and Mrs. Gregory to have their heating system analyzed by a professional to see if there may be something that can be done to make it warmer in the basement. Mr. Gregory asked me about installing a heating unit and I informed him that the unit would need to be stationary and secured, not portable, and that if he did put one in it must be installed and used according to the manufacturer’s specifications and approved by a national laboratory.

On 05/16/2019, I made a second onsite inspection and tested the temperature in the basement. It was 66.7 degrees Fahrenheit. Mr. Gregory stated that he may have a heating and cooling professional advise him on ways in which he can improve the heating in the basement, or he may purchase one or two stationary heating units. I asked Mr. Gregory to keep me updated on this matter and he said he would.

On 05/22/2019, I held an exit conference with Sandy Gregory, co-licensee. I informed Mr. Gregory that I was citing a violation of this rule. Mr. Gregory stated that he bought two heating units that are designed to be mounted on the wall, and he will have one put in the living area and the other in the dining area. I advised Mr. Gregory to make sure the units are installed and secured according to the manufacturer’s instructions and he said he would.

APPLICABLE RULE	
R 400.1429	Room temperature.
	All occupied rooms of a home shall be heated at a temperature not less than 68 degrees Fahrenheit.
ANALYSIS:	Resident A and Resident B reported that it is often very cold in the basement where their bedrooms are located. I observed these residents sitting on a couch with blankets on them to keep warm. I also observed that the basement felt cold, but there was no thermometer in the basement to find out what the temperature was. Upon a subsequent inspection, I brought a thermometer and it showed that the temperature was 66.7 degrees Fahrenheit. My findings support that this rule had been violated.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend that the status of this home's license remain unchanged, and that this special investigation be closed.



May 23, 2019

Ian Tschirhart
Licensing Consultant

Date

Approved By:



May 23, 2019

Jerry Hendrick
Area Manager

Date