



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 16, 2019

Bradford Martell
Endless Compassion, LLC
1324 Rosewood Ave. SE
Grand Rapids, MI 49506

RE: License #: AS410370829
Investigation #: 2019A0583016
Embracing Life II

Dear Mr. Martell:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,



Toya Zylstra, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 333-9702

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS410370829
Investigation #:	2019A0583016
Complaint Receipt Date:	01/15/2019
Investigation Initiation Date:	01/16/2019
Report Due Date:	02/14/2019
Licensee Name:	Endless Compassion, LLC
Licensee Address:	1324 Rosewood Ave. SE Grand Rapids, MI 49506
Licensee Telephone #:	(616) 402-0477
Administrator:	Bradford Martell, Designee
Licensee Designee:	Bradford Martell, Designee
Name of Facility:	Embracing Life II
Facility Address:	445 Rosemary St. SE Grand Rapids, MI 49507
Facility Telephone #:	(616) 608-7460
Original Issuance Date:	01/28/2015
License Status:	REGULAR
Effective Date:	07/28/2017
Expiration Date:	07/27/2019
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED, DEVELOPMENTALLY DISABLED, MENTALLY ILL, AGED

II. ALLEGATION(S)

	Violation Established?
Resident A utilizes the facility's unapproved porch as a bedroom.	Yes
Additional Findings	Yes

III. METHODOLOGY

01/15/2019	Special Investigation Intake 2019A0583016
01/16/2019	Special Investigation Initiated - On Site Staff Mackenzie Sturm, Resident A
01/16/2019	Contact - Telephone call made Licensee Bradford Martell
01/16/2019	Exit Conference Licensee Bradford Martell

ALLEGATION: Resident A utilizes the facility's unapproved four seasons porch as a bedroom.

INVESTIGATION: On 01/15/2019 the following complaint allegations were received by BCAL online complaints: *"There is concern regarding this resident's room. It appears that it is an all season porch that has been converted to a room. There is not a formal closet but there is a wardrobe. She has the ability to lock her door. There is concern on whether this room is appropriate and sanctioned for use as a bedroom. It is off the kitchen at the back of the house."*

On 01/15/2019 I reviewed the facility's Original Licensing Study Report authored by Licensing Consultant, Edna Albert, on 01/28/2015. The report does not authorize the use of the porch as a resident bedroom.

On 01/16/2019 I completed an unannounced onsite investigation at the facility. I interviewed Staff Mackenzie Sturm privately and attempted to interview Resident A however she declined.

Ms. Sturm stated Resident A has utilized the fully enclosed porch as her bedroom for as long as Ms. Sturm has worked at the facility which is approximately one year. Ms. Sturm stated she was unaware the enclosed porch was not approved for use as a resident bedroom.

Resident A was asleep in the enclosed porch and declined an interview.

I observed that the enclosed porch contains two slider doors leading directly outside, locking against egress door connected to the dining room, un-enclosed wall mounted heat plant, wall mounted air conditioning unit, wardrobe, outlets, and multiple floor to ceiling windows.

On 01/16/2018 I interviewed Licensee Bradford Martell via telephone. Mr. Martell acknowledged that when the facility was originally licensed the enclosed porch was not assessed or approved for use as a resident bedroom. Mr. Martell also acknowledged that he has not requested the enclosed porch be approved as a resident bedroom and did not “bring it to the attention” of licensing during subsequent renewal inspections. Mr. Martell stated Resident A is currently utilizing the enclosed porch as an unapproved bedroom. Mr. Martell stated he plans to move Resident A to an approved bedroom as soon as possible.

On 01/16/2019 I completed an exit conference with Licensee Bradford Martell via telephone. Mr. Martell stated he agreed with the findings and will submit an acceptable Corrective Action Plan.

APPLICABLE RULE	
R 400.14103	Licenses; required information; fee; effect of failure to cooperate with inspection or investigation; posting of license; reporting of changes in information.
	(5) An applicant or licensee shall give written notice to the department of any changes in information that was previously submitted in or with an application for a license, including any changes in the household and in personnel-related information, within 5 business days after the change occurs.
ANALYSIS:	Mr. Martell did not request approval to utilize the enclosed porch as a resident bedroom. Resident A utilizes the facility’s unapproved enclosed porch as a bedroom; therefore, a violation of this applicable rule has been established.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS: An unenclosed heat plant is located on the same level as residents.

INVESTIGATION: On 01/16/2019 I completed an unannounced onsite investigation at the facility. I observed that a wall mounted heat plant located on the same floor

as residents is not enclosed in a room that is constructed of material with a 1-hour-fire resistance rating, a self-closing device, and positive-latching hardware.

On 01/16/2018 I interviewed Licensee Bradford Martell via telephone. Mr. Martell stated the wall mounted heat plant is run on gas. Mr. Martell acknowledged the heat plant is not enclosed and that it is located on the same level of the home as residents. Mr. Martell stated he will disconnect the heat plant as soon as possible.

On 01/16/2019 I completed an exit conference with Licensee Bradford Martell via telephone. Mr. Martell stated he agreed with the findings and will submit an acceptable Corrective Action Plan.

APPLICABLE RULE	
R 400.14511	Flame-producing equipment; enclosures.
	(2) Heating plants and other flame-producing equipment located on the same level as the residents shall be enclosed in a room that is constructed of material which has a 1-hour-fire resistance rating, and the door shall be made of 1 3/4-inch solid core wood. The door shall be hung in a fully stopped wood or steel frame and shall be equipped with an automatic self-closing device and positive-latching hardware.
ANALYSIS:	On 01/16/2019 I completed an unannounced onsite investigation at the facility. I observed that a wall mounted heat plant is located on the same floor as residents and is not enclosed in a room that is constructed of material which has a 1-hour-fire resistance rating with a self-closing device and positive-latching hardware; therefore, a violation of this applicable rule has been established.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable Corrective Action Plan I recommend the license remain unchanged.



01/16/2019

Toya Zylstra
Licensing Consultant

Date

Approved By:



01/16/2019

Jerry Hendrick
Area Manager

Date