



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

June 6, 2018

Charise Muhammad  
Miller & Moss AFC Inc  
PO Box 1046  
Garden City, MI 48136

RE: License #: AS820295801  
Investigation #: **2018A0121017**  
**Rose's Place II**

Dear Ms. Muhammad:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On March 14, 2018, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "K. Robinson".

K. Robinson, LMSW, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 919-0574

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS820295801
<b>Investigation #:</b>	2018A0121017
<b>Complaint Receipt Date:</b>	03/06/2018
<b>Investigation Initiation Date:</b>	03/07/2018
<b>Report Due Date:</b>	05/05/2018
<b>Licensee Name:</b>	Miller & Moss AFC Inc
<b>Licensee Address:</b>	3409 Irene Inkster, MI 48141
<b>Licensee Telephone #:</b>	(734) 721-9630
<b>Administrator:</b>	Charise Muhammad
<b>Name of Facility:</b>	Rose's Place II
<b>Facility Address:</b>	3638 Irene Inkster, MI 48141
<b>Facility Telephone #:</b>	(734) 405-0846
<b>Original Issuance Date:</b>	05/09/2008
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	07/03/2017
<b>Expiration Date:</b>	07/02/2019
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL; AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 3/1/18, caregiver was overheard cursing at and threatening a resident.	Yes

**III. METHODOLOGY**

03/06/2018	Special Investigation Intake 2018A0121017
03/07/2018	Special Investigation Initiated - Face to Face Meeting with R. Juska of APS
03/09/2018	Contact - Telephone call made Licensee
03/09/2018	Contact - Document Received Faxed emergency discharge
03/12/2018	Contact - Telephone call received Licensee
03/12/2018	Contact - Face to Face Meeting with APS at office
03/13/2018	Contact - Telephone call received Message from licensee
03/14/2018	Contact - Telephone call received APS
03/14/2018	Exit Conference Licensee
03/14/2018	Corrective Action Plan Received
03/14/2018	Corrective Action Plan Approved
05/16/2018	Contact - Telephone call received Mr. Sims with ORR

**ALLEGATION: On 3/1/18, caregiver was overheard cursing at and threatening a resident.**

**INVESTIGATION:** I met with adult protective service investigator, Regina Juska on 3/7/18 and 3/12/18. Reportedly, Resident A was on the phone with his mom and when ending the call, he didn't hang the phone up all the way. So, the mom was able to hear the conversation in background. The conversation was recorded on mom's answering machine. APS went to the mom's home to hear taped recording. Mrs. Juska was able to verify the allegations are true. Mrs. Juska said she could hear a male staff cursing at Resident A, as well as, hear the resident ask the question, "why'd you hit me". APS substantiated their case of abuse against a vulnerable adult.

On 3/14/18, I conducted an exit conference with Charise Muhammed. The licensee said she sent Home Manager, Natasha Coleman to the mother's home to hear tape recording. The Manager recorded the conversation on her personal device for the licensee's review. Ms. Muhammed said she too could hear the Staff talking inappropriately to Resident A. She recognized the male voice as direct care worker, Jeffrey Pintarich. The licensee explained Jeffrey was a new hire and when the incident happened he was training on the job with Natasha and Amy Craft. Natasha told Ms. Muhammed she didn't witness the abuse. Ms. Muhammed said it is likely Natasha had stepped outside when the abuse occurred. It should be noted Resident A is a difficult client with very challenging behaviors. Resident A has since been discharged from the home, effective 3/9/18. Jeffrey has since been terminated effective, 3/13/18.

On 3/14/18, the licensee submitted an acceptable corrective action plan to address the rule violation. She does not dispute the department's findings and recommendation.

<b>APPLICABLE RULE</b>	
<b>R 400.14308</b>	<b>Resident behavior interventions prohibitions.</b>
	<b>(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.</b>

<b>ANALYSIS:</b>	<p>Direct care worker, Jeffrey Pintarich intentionally inflicted harm to a resident that exposed the resident to serious physical and emotional harm.</p> <p>Jeffrey was new on the job and left unsupervised to care for a resident with challenging behavior.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

An acceptable corrective action plan has been received, I recommend the status of this license remain unchanged.

*K. Robinson* 6/1/18

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K. Robinson Date  
Licensing Consultant

Approved By:  
*A. Hunter* 6/6/18

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Ardra Hunter Date  
Area Manager