

RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

SHELLY EDGERTON DIRECTOR

June 12, 2018

Esther Ross III Integrity AFC Homes 13206 W. McNichols Detroit, MI 48235

> RE: Application #: AS820389508 Prevost AFC Home 16581 Prevost Detroit, MI 48235

Dear Ms. Ross III:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial violations of applicable licensing statutes and administrative rules. Therefore, denial of issuance of a license is recommended. You will be notified in writing of the Agency's intention and your options for resolution of this matter.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

K. Robinson, LMSW, Licensing Consultant Bureau of Community and Health Systems Cadillac PI. Ste 9-100 3026 W. Grand Blvd Detroit, MI 48202 (313) 919-0574

Enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS LICENSING STUDY REPORT

I. IDENTIFYING INFORMATION

License Application #:	AS820389508	
Applicant Name:	Integrity AFC Homes	
Applicant Address:	13206 W. McNichols Detroit, MI 48235	
Applicant Telephone #:	(248) 794-2199	
Administrator/Licensee Designee:	Esther Ross III, Designee	
Name of Facility:	Prevost AFC Home	
Facility Address:	16581 Prevost Detroit, MI 48235	
Facility Telephone #:	(313) 736-3811	
Application Date:	07/17/2017	
Capacity:	3	
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL ALZHEIMERS AGED	

II. METHODOLOGY

07/17/2017	Enrollment Online app and fee received.	
07/21/2017	Application Incomplete Letter Sent 1326, RI-030, FP for Esther. App with administrator info.	
07/21/2017	Contact - Document Sent Rules and Acts books	
08/16/2017	Contact - Document Received App. 1326 for Esther. 1326 for Andrea	
09/08/2017	File Transferred to Detroit Field Office	
09/13/2017	Application assigned to K. Robinson	
12/12/2017	Inspection Completed On-site Physical plant violations exist and supporting documents incomplete.	
02/23/2018	Inspection Completed On-site Fire safety issues continue to exist	
03/02/2018	Application Incomplete Letter Sent	
03/07/2018	Contact - Document Sent Faxed licensee a copy of incomplete app letter upon request; address updated	
03/15/2018	Inspection Completed On-site Smoke detector still not fixed	
03/15/2018	Contact - Document Received Received final supporting documents, including verification of experience and training.	
03/27/2018	Inspection Completed On-site Physical plant approved	
04/10/2018	Comment Incomplete app letter returned to office from post office as undeliverable at previous address.	

04/16/2018	Contact - Telephone call made Call to verify license experience
04/16/2018	Inspection Completed-BCAL Sub. Non-Compliance
04/27/2018	Exit Conference with Esther Ross III
05/01/2018	Contact - Telephone call received Follow up call with Ms. Ross

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

The Prevost AFC home is located in a residential neighborhood on Detroit's northwest side. It is a bungalow style home (the upstairs is not approved as floor space since it has no bathroom). The main floor of the home is comprised of a living room and kitchen, the dining area sits off from the kitchen. There are also 2 bedrooms and 1 full bath.

The furnace and hot water heater are located in the basement with a 1 ³/₄ inch solid wood core door equipped with an automatic self-closing device and positive latching hardware located at the top of stairs. The facility is equipped with an interconnected smoke detection system that is hardwired through the home's electrical system. The system was installed by a professional contractor and is fully operational.

The home **cannot** accommodate persons who require the regular use of a wheelchair.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	10.58 X 12.33	130	2
2	11.33 X 11	125	1

The living and dining areas measure a total of 287 square feet of living space. This exceeds the minimum of 35 square feet per resident requirement.

Based on the above information, it is concluded that this facility can accommodate **three** (3) residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

B. Program Description

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection and personal care to **three** (3) male or female ambulatory adults whose diagnosis is <u>developmentally disabled or</u> <u>mentally impaired</u>, in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and implemented for each resident's social and behavioral developmental needs. Residents will be referred from: (BHPI, Consumer Link, and Synergy Partners).

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, and the responsible agency.

The licensee will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

C. Applicant and Administrator Qualifications

The applicant is Integrity AFC Homes, Inc., which is a Domestic Profit Corporation was established in Michigan, on 2/14/17. The applicant submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

The Board of Directors of Integrity AFC Homes, Inc. has submitted documentation appointing Esther Ross as Licensee Designee for this facility and Andrea Rogers as the Administrator of the facility.

A licensing record clearance request was completed with no lein convictions recorded for the licensee designee. The licensee designee and administrator submitted a medical clearance request with statements from a physician documenting their good health and current TB-tine negative results.

However, the licensee designee provided documentation that does not satisfy the qualifications requirement identified in the administrative group home rules. Upon request, Ms. Ross provided me with an updated copy of her resume which details her work history. According to the resume, Ms. Ross has been a "direct care worker" at a licensed AFC home in Detroit named Brianna's Home since February 2017. I asked Ms. Ross for additional contact info to verify said experience. On 3/27/18, Ms. Ross provided me with the name Avanda Washington as someone to reach at Brianna Home to verify her experience. On 4/16/18, I attempted to reach Ms. Washington at the phone

number provided. Ms. Zandra Porter answered the phone and identified herself as the long-time home manager of Brianna Home. Ms. Porter said Ms. Ross does not and has never worked at the facility. Ms. Porter indicated she only knows of the Ross family through a mutual friend. Ms. Porter specifically said, "I don't know that lady" referring to Ms. Ross. Ms. Porter also reported Ms. Washington is not an employee of the home.

On 4/27/18, I completed an exit conference with Ms. Ross. Ms. Ross indicated she's worked at the Brianna Home for the past year or so. She said she currently works there 15 to 20 hours per week having reduced her work hours to part-time "6-7 months ago." I asked Ms. Ross to clarify Ms. Washington's position at the home and she reported Ms. Washington is the "owner" of the group home. Additionally, she said Ms. Washington is her immediate supervisor whom she reports to.

When confronted with the information provided by Ms. Porter, Ms. Ross explained she's never actually met Ms. Washington. She went on to say that she's "met Ms. Porter in passing." Ms. Ross replied, "that's weird" when I told her Ms. Porter said she doesn't know her.

On 5/1/18, Ms. Ross made a follow up call to discuss the matter further. Ms. Ross continued to say she provided direct care to residents at the Brianna Home. I asked her to provide me with copies of her pay stubs to dispute Ms. Porter's statement. Then, Ms. Ross changed her story and said she "volunteers" at the home. She reasoned Ms. Porter denied knowing her to prevent her from getting licensed. According to Ms. Ross, she worked at the Brianna Home to "gain experience."

The department finds the Ms. Ross' statements are not credible. It is unlikely that Ms. Ross wouldn't meet her immediate supervisor in over a year. It is also unlikely that a provider would thwart a volunteer's opportunity for licensure if that were the sole intended purpose of their time there. Therefore, Ms. Ross failed to establish her suitability. It is more likely than not Ms. Ross does not possess the necessary experience to care for vulnerable adults as specified in the Act.

IV. Rule/Statutory Violations

R 400.14103 Licenses; required information; fee; effect of failure to cooperate with inspection or investigation; posting of license; reporting of changes in information.

(3) The failure of an applicant or licensee to cooperate with the department in connection with an inspection or investigation shall be grounds for denying, suspending, revoking, or refusing to renew a license. It is determined Ms. Ross falsified her experience. She provided a false work history on her resume to purposely deceive the department into issuing a temporary license. Therefore, it is reasonable to conclude, Ms. Ross lacks the propensity to serve the public in a fair, honest, and open manner.

VIOLATION ESTABLISHED

R 400.14201 Qualifications of administrator, direct care staff, licensee, and members of the household; provision of names of employee, volunteer, or member of the household on parole or probation or convicted of felony; food service staff.

> (6) A licensee and the administrator shall have a high school diploma or general education diploma or equivalent and not less than 1 year of experience working with the population identified in the home's program statement and admission policy.

Esther Ross III does not meet the qualifications of licensee as she lacks 1 year of experience caring for developmentally disabled, mentally ill, alzheimers, and aged persons.

VIOLATION ESTABLISHED

V. RECOMMENDATION

The department recommends denial of issuance to this small group home license.

inson 5/18/18

K. Robinson Licensing Consultant

Date

Approved By:

5/24/18

Ardra Hunter Area Manager Date