



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

January 22, 2018

Alan Dyer  
Bedford Specialized Care Inc.  
PO Box 198  
Battle Creek, MI 49016

RE: License #: AS150383742  
Investigation #: 2018A0225008  
Bedford North

Dear Mr. Dyer:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

*Marcia S. Elowsky*

Marcia S. Elowsky, Licensing Consultant  
Bureau of Community and Health Systems  
Suite 11  
701 S. Elmwood  
Traverse City, MI 49684  
(231) 342-4924

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS150383742
<b>Investigation #:</b>	2018A0225008
<b>Complaint Receipt Date:</b>	12/26/2017
<b>Investigation Initiation Date:</b>	12/26/2017
<b>Report Due Date:</b>	01/25/2018
<b>Licensee Name:</b>	Bedford Specialized Care Inc.
<b>Licensee Address:</b>	H-1 2775 W. Dickman Battle Creek, MI 49037
<b>Licensee Telephone #:</b>	(269) 660-8210
<b>Administrator:</b>	Kim Reichel
<b>Licensee Designee:</b>	Alan Dyer
<b>Name of Facility:</b>	Bedford North
<b>Facility Address:</b>	00095 Addis Road Boyne City, MI 49712
<b>Facility Telephone #:</b>	(231) 459-4051
<b>Original Issuance Date:</b>	07/12/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	01/12/2017
<b>Expiration Date:</b>	01/11/2019
<b>Capacity:</b>	4
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A reported a direct care staff called him a 'dick' on 12/21/17. Staff also talks in detail about her sex life with residents.	Yes

## III. METHODOLOGY

12/26/2017	Special Investigation Intake 2018A0225008
12/26/2017	Special Investigation Initiated - Telephone Call to Kim Reichel, Administrator
01/08/2018	Contact – Document sent E-mail to Brandy Marvin, Recipient Rights Officer (RRO) at North County Community Mental Health (CMH)
01/08/2018	Contact – Document received E-Mail from Brandy Marvin, RRO
01/08/2018	Contact - Telephone call made To direct care staff Kayla Leftwich
01/08/2018	Contact - Telephone call made To Roseanne Mosley, Home Supervisor
01/10/2018	Inspection Completed On-site Interviewed staff and residents
01/19/2018	Exit conference With Alan Dyer, Licensee Designee

**ALLEGATION:** Resident A reported a direct care staff called him a 'dick' on 12/21/17. Staff also talks in detail about her sex life with residents.

**INVESTIGATION:** On 12/26/17, I called Kim Reichel, Administrator to advise I had received a complaint. Ms. Reichel reported she was aware of the allegations and she had interviewed the accused direct care staff Kayla Leftwich and then terminated her employment.

On 01/08/18, I e-mailed Brandy Marvin, Recipient Rights Officer (RRO) and she e-mailed back reporting that she had already interviewed the residents and Ms. Leftwich and Ms. Leftwich admitted to the allegations.

On 01/08/17, I interviewed Kayla Leftwich by telephone. Ms. Leftwich acknowledged that she did call Resident C a “dick”, however she stated she was “joking around”.

Ms. Leftwich also admitted that she had talked to Resident A and C about her sex life. Ms. Leftwich reported she understands it was inappropriate to discuss her sex life with the residents and she does regret it. Ms. Leftwich reported her employment was terminated due to her actions. She reported she had already talked to Brandy Marvin, RRO and admitted to the allegations.

On 01/10/18, I conducted an announced investigation at the facility and interviewed Resident A and Resident C together. Both reported that on 12/21/17, Kayla Leftwich and Holly Dustin were working. Resident A and C reported Ms. Leftwich asked Resident C if he wanted to play cards with them and he said he was tired and going to bed and Ms. Leftwich called him a “dick”. Also, Resident A and Resident C reported that Ms. Leftwich frequently talked to them about her sex life. Resident A and Resident C both reported they felt uncomfortable when she was discussing her sex life.

On 01/10/18, I interviewed direct care staff Holly Dustin at the facility. She reported they were getting ready to play cards and Ms. Leftwich asked Resident C if he wanted to play cards, and he declined, so she called him a “dick”.

On 01/19/18, I conducted an Exit conference with the licensee designee Alan Dyer. He concurred with the findings of this investigation and agreed to submit a corrective action plan.

<b>APPLICABLE RULE</b>	
<b>R 400.14304</b>	<b>Resident rights; licensee responsibilities.</b>
	<p><b>(2) A licensee shall respect and safeguard the resident's rights specified in subrule (1) of this rule.</b></p> <p><b>(1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights:</b></p> <p style="padding-left: 40px;"><b>(o) The right to be treated with consideration and respect, with due recognition of personal dignity, individuality, and the need for privacy.</b></p>
<b>ANALYSIS:</b>	Based on the findings noted above, Kayla Leftwich did not treat Resident A and Resident C with consideration and respect when she talked to them about her sex life and when she called Resident C a “dick”.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of this license remain unchanged.

*Marcia S. Elowsky*

01/22/2018

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Marcia S. Elowsky  
Licensing Consultant

Date

Approved By:

*Jerry Hendrick*

01/22/2018

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Jerry Hendrick  
Area Manager

Date