



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

December 6, 2017

Mabel Higgs  
Family Living Center Inc.  
Suite 101  
132 Franklin Blvd  
Pontiac, MI 48341

RE: License #: AS630268393  
Investigation #: **2017A0602029**  
**Hearthside Home**

Dear Ms. Higgs:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink that reads "Cindy Adams". The signature is written in a cursive, flowing style.

Cindy Adams, Licensing Consultant  
Bureau of Community and Health Systems  
4th Floor, Suite 4B  
51111 Woodward Avenue  
Pontiac, MI 48342  
(248) 860-4475

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS630268393
<b>Investigation #:</b>	2017A0602029
<b>Complaint Receipt Date:</b>	09/06/2017
<b>Investigation Initiation Date:</b>	09/07/2017
<b>Report Due Date:</b>	11/05/2017
<b>Licensee Name:</b>	Family Living Center Inc.
<b>Licensee Address:</b>	Suite 101 132 Franklin Blvd Pontiac, MI 48341
<b>Licensee Telephone #:</b>	(248) 334-5330
<b>Administrator:</b>	Roland Higgs
<b>Licensee Designee:</b>	Mabel Higgs
<b>Name of Facility:</b>	Hearthside Home
<b>Facility Address:</b>	4778 W. Quarton Bloomfield Hills, MI 48301
<b>Facility Telephone #:</b>	(248) 538-1676
<b>Original Issuance Date:</b>	01/17/2006
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	10/09/2016
<b>Expiration Date:</b>	10/08/2018
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
<b>On 9/04/17 there was a small appliance (dryer) fire at the facility.</b>	Yes

**III. METHODOLOGY**

09/06/2017	Special Investigation Intake 2017A0602029
09/07/2017	Special Investigation Initiated - Telephone Message left for the complainant.
09/07/2017	Contact - Telephone call received Spoke with Fire Marshall Vlahos of the Bloomfield Township Fire Department.
09/07/2017	Contact – Document received Received email from Fire Marshall Vlahos.
09/08/2017	Inspection Completed On-site Interviewed staff member Christopher Harris.
11/27/2017	Contact – Telephone call made Spoke with the assistant home manager, Bridget Thomas.
11/30/2017	Exit Conference Held with the administrator, Roland Higgs by telephone.

**ALLEGATION:**

**On 9/04/17 there was a small appliance (dryer) fire at the facility.**

**INVESTIGATION:**

On 9/06/2017 a complaint was made and assigned for investigation alleging that there was a small appliance (dryer) fire at the facility.

On 9/07/2017 I received an email from Peter Vlahos who is a Fire Marshall at the Bloomfield Township Fire Department. Mr. Vlahos stated fire fighters were dispatched to the group home on 9/04/2017 due to a fire in the dryer. Upon arriving to the home, fire fighters observed a light smell of smoke in the home. The fire was contained to the inside of the dryer located in the laundry room and staff had extinguished most of the fire. The fire fighters extinguished the rest of the contents with a foam extinguisher and

moved the dryer to the outside of the home. It was noted that the lint trap was covered in burnt lint. Mr. Vlahos stated the cause of the fire was due to lint build-up in the lint trap. There were no injuries and provided photos of the extinguished dryer which are contained in the facility file.

On 9/08/2017 I conducted an unannounced on-site investigation at which time staff member, Christopher Harris was interviewed. Mr. Harris stated on 9/04/2017 sometime between 5 pm and 5:30 pm the residents clothes were put into the dryer. About an hour later he began to smell smoke as if something was burning. Mr. Harris said it took a few minutes to determine where the smoke was coming from. When he entered the laundry room it was full of smoke. Mr. Harris said another staff member, Mr. Light took all six residents outside to the front of the home near the tree that is located a safe distance away from the home and called 911. Mr. Harris said there were flames coming from the inside of the dryer so he used the fire extinguisher to put the fire out. The fire department arrived a few minutes later, ensured the fire was completely out and removed the dryer from the home. Mr. Harris said the residents were removed from the home as soon as he and Mr. Light realized there was fire. He stated the residents were not injured in any way.

On 9/08/2017 I inspected the laundry room and observed that the dryer had been removed from the home. There was a light smell of smoke that remained but there was no damage to the laundry room at all.

On 11/27/2017 I spoke with the assistant home manager, Bridget Thomas. Ms. Thomas stated the facility now has a new dryer. Since receiving the new dryer a few things have changed. She stated the dryer is not pushed completely against the wall in an effort to keep the dryer hose open so lint can move through it freely. Ms. Thomas also stated that staff were reminded to clean the lint trap after each use.

On 11/30/2017 I conducted an exit conference with the administrator, Roland Higgs by telephone. Mr. Higgs was informed of the investigative findings and recommendation of this investigation. He agreed to submit a corrective action plan upon receipt of this report. Mr. Higgs stated the home had a company who was paid to clean the dryer vent but he decided to hire a new company. The new company had not yet been to the home to clean the dryer vent and this is when the fire occurred. Mr. Higgs said there is now a new dryer in the home and a company has been hired to periodically clean the dryer vent.

<b>APPLICABLE RULE</b>	
<b>R 400.14510</b>	<b>Heating equipment generally.</b>
	(2) A furnace, water heater, heating appliances, pipes, wood-burning stoves and furnaces, and other flame-or heat producing equipment shall be installed in a fixed or permanent manner and in accordance with a manufacturer's instructions and shall be

	maintained in a safe condition.
<b>ANALYSIS:</b>	Based on the information obtained from the Bloomfield Township Fire Marshall, Peter Vlahos, there was burnt lint contained in the lint trap of the dryer causing a fire to occur inside the dryer.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



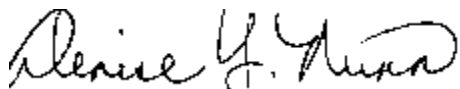
12/01/2017

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Cindy Adams  
Licensing Consultant

Date

Approved By:



12/06/2017

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Denise Y. Nunn  
Area Manager

Date