



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

December 14, 2017

Lula Eubanks  
Dual Insight Npc  
93 Adelaide  
Detroit, MI 48202

RE: License #: AM820009881  
Investigation #: **2018A0778007**  
**Commonwealth Home**

Dear Ms. Eubanks:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "LaKeitha Stevens". The signature is written in a cursive style with a large, stylized initial "L".

LaKeitha Stevens, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 949-3055

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM820009881
<b>Investigation #:</b>	2018A0778007
<b>Complaint Receipt Date:</b>	12/06/2017
<b>Investigation Initiation Date:</b>	12/06/2017
<b>Report Due Date:</b>	02/04/2018
<b>Licensee Name:</b>	Dual Insight Npc
<b>Licensee Address:</b>	93 Adelaide Detroit, MI 48202
<b>Licensee Telephone #:</b>	(313) 569-6019
<b>Administrator:</b>	Lula Eubanks
<b>Licensee Designee:</b>	Lula Eubanks
<b>Name of Facility:</b>	Commonwealth Home
<b>Facility Address:</b>	4505 Commonwealth Detroit, MI 48208
<b>Facility Telephone #:</b>	(313) 832-3061
<b>Original Issuance Date:</b>	11/02/1995
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	02/22/2016
<b>Expiration Date:</b>	02/21/2018
<b>Capacity:</b>	12
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Staff was not present while there was 1 resident at the facility. It is unknown why the resident was in the facility.	Yes

## III. METHODOLOGY

12/06/2017	Special Investigation Intake 2018A0778007
12/06/2017	Special Investigation Initiated - Telephone Telephone call made to the licensee designee. I left a voice message to call me back.
12/06/2017	Contact - Telephone call made Telephone call made to the facility. I spoke with Staff Carlos Eubanks
12/06/2017	Contact - Telephone call received Telephone call received from licensee designee, Lula Eubanks
12/06/2017	Exit Conference Telephone exit conference with licensee designee, Lula Eubanks

**ALLEGATION: Staff was not present while there was 1 resident at the facility. It is unknown why the resident was in the facility**

**INVESTIGATION:** On 12/6/17, I made a telephone call to the licensee and left a voice message requesting a return call.

I made a telephone call to the facility and spoke with staff Carlos Eubanks. Mr. Eubanks stated he was staff on shift when Resident A was left alone without staffing. According to Mr. Eubanks, Resident A is working toward independent living. He stated Resident A has a key to the facility (per his assessment plan) and is able to come and go and he desires. Mr. Eubanks stated Resident A works full-time and comes to the facility on his breaks then returns back to work. Mr. Eubanks stated he was unaware of Resident A requiring staffing. Therefore, he saw nothing wrong with

leaving him alone and going to Sam's Club to shop for the facility. I explained to Mr. Eubanks that Resident A may be able to come and go and be unsupervised in the community; however, while inside the home adult foster care requires staffing. Mr. Eubanks stated he will now plan accordingly.

On 12/6/17, I completed a telephone interview and exit conference with licensee designee Lula Eubanks. Ms. Eubanks stated she is aware of residents requiring staffing and will speak with staff regarding this matter.

<b>APPLICABLE RULE</b>	
<b>R 400.14206</b>	<b>Staffing requirements.</b>
	<b>(1) The ratio of direct care staff to residents shall be adequate as determined by the department, to carry out the responsibilities defined in the act and in these rules and shall not be less than 1 direct care staff to 12 residents and children who are under the age of 12 years.</b>
<b>ANALYSIS:</b>	Resident A was left alone at the facility while staff Carlos Eubanks went shopping. Therefore, the ratio of direct care staff to residents was not adequate.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon submission of an acceptable corrective action plan I recommend the status of the license is unchanged.

*L Stevens* 12/8/17

LaKeitha Stevens Date  
Licensing Consultant

Approved By:  
*A. Hunter* 12/14/17

Ardra Hunter Date  
Area Manager