



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

May 10, 2017

Nancy Frens  
Resthaven Maple Woods Cottage  
9 E 8th St.  
Holland, MI 49423

RE: Application #: AH700382877  
**Maple Woods Cottage**  
**740 College Avenue**  
**Holland, MI 49423**

Dear Mrs. Frens:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 24 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in blue ink that reads "Lauren Wohlfert".

Lauren Wohlfert, Licensing Staff  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 260-7781

enclosure



**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>LicenseApplication #:</b>	AH700382877
<b>Applicant Name:</b>	Resthaven
<b>Applicant Address:</b>	9 E 8th St. Holland, MI 49423
<b>Applicant Telephone #:</b>	(616) 796-3500
<b>Administrator:</b>	Nancy Frens
<b>Authorized Representative:</b>	Nancy Frens
<b>Name of Facility:</b>	Maple Woods Cottage
<b>Facility Address:</b>	740 College Avenue Holland, MI 49423
<b>Facility Telephone #:</b>	(616) 796-3700
<b>Application Date:</b>	05/23/2016
<b>Capacity:</b>	24
<b>Program Type:</b>	AGED

## II. METHODOLOGY

05/23/2016	Enrollment
05/23/2016	Contact - Document Sent 1605 & Rule/Health Code Books
05/23/2016	File Transferred To Field Office Lansing
07/28/2016	Application Incomplete Letter Sent
04/19/2017	Inspection Completed On-site
04/19/2017	Application Complete/On-site Needed
05/09/2017	Inspection Completed-Fire Safety : A
05/09/2017	Occupancy Approval (AH ONLY)
05/09/2017	Recommend License Issuance

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

Resthaven Maple Woods Cottage is a single-story building comprising of east and west corridors that are connected in the middle by the main entrance, reception area, dining area, commercial kitchen, bistro area, and administrative offices. The bistro area consists of an oven, microwave, refrigerator, and beverage bar that is available for resident and guest use. Both corridors have a main sitting area equipped with an electric fireplace. There are enclosed family/multipurpose rooms on each corridor for residents and visitors to utilize. The west corridor contains a salon and separate spa room. There is a fenced courtyard off the main dining room.

The facility contains 24 single occupancy resident rooms. The east and west resident corridors have identical layouts. Each room is equipped with a closet and locked storage unit located directly outside of the rooms. All rooms are outfitted with a full size bathroom containing a sink, toilet, and walk in shower. Each room has

individual temperature controls and keyed doors. Each room and bathroom have a call button system, that when activated alerts the care staff on their smart phones. Both corridors have south facing fenced courtyards that offers exterior sitting areas. These exit doors will be unlocked during the day and locked at night with alarm system activated. All exterior doors of the facility have magnetic locking mechanisms that will release within fifteen seconds of constant applied pressure of activation of the fire suppression system. Similarly, the breaching of these locks notifies staff that an exit occurred. The entire facility is air conditioned.

The facility is outfitted with an approved fire suppression system throughout the building. On 5/9/17, the Bureau of Fire Services granted an acceptable fire safety certification.

On 5/9/17, the Health Facilities and Engineering Section granted Maple Woods Cottage occupancy approval of its building.

The facility building and grounds are a smoke free environment.

The facility is located one mile from Holland Hospital and eight miles from Zeeland Community Hospital. Local pharmacies, banking, retail and food establishments are within minutes from the facility.

Resthaven Non-profit Corporation owns the land the facility is on. A review of the Department of Licensing and Regulatory Affairs' business entity and search revealed valid registration for Resthaven.

## **B. Program Description**

Maple Woods Cottage provides services to men and women who are 60 years of age and older. The facility provides room, board, twenty-four hour supervision and assistance with personal care including medication administration. The facility allows residents to choose their own primary health physician, specialist, licensed health agency and/or hospice. The facility allows residents to choose their own personal pharmacy, Veteran Affairs if eligible, and/or the facility's contracted pharmacy.

## **C. Rule/Statutory Violations**

The facility is in substantial compliance with the home for the aged public health code and administrative rules.

## **IV. RECOMMENDATION**

I recommend issuance of a temporary license to this home for the aged that will allow it to operate a for a six-month period of time with a licensed bed capacity of 24.

*Lauren Wohlfert*

5/10/17

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Lauren Wohlfert  
Licensing Staff

Date

Approved By:

*Russell Misiak*

5/10/17

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Russell B. Misiak  
Area Manager

Date