



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

April 14, 2017

Teresa Fowler
Leisure Living Management of Lansing, Inc.
Meridian Senior Living
PO BOX 120143
Grand Rapids, MI 49528-0143

RE: License #: AL190083017
Investigation #: 2017A0465022
Prestige Pines Freedom Lane

Dear Mrs. Fowler:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Gonzalez".

Stephanie Gonzalez, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 243-6063

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL190083017
Investigation #:	2017A0465022
Complaint Receipt Date:	03/14/2017
Investigation Initiation Date:	03/14/2017
Report Due Date:	05/13/2017
Licensee Name:	Leisure Living Management of Lansing, Inc.
Licensee Address:	PO BOX 120143 Grand Rapids, MI 49528-0143
Licensee Telephone #:	(616) 464-6122
Administrator:	Jenna Bohacek
Licensee Designee:	Teresa Fowler
Name of Facility:	Prestige Pines Freedom Lane
Facility Address:	Suite 3 1177 West Solon Road Dewitt, MI 48820
Facility Telephone #:	(517) 484-6980
Original Issuance Date:	11/30/1998
License Status:	REGULAR
Effective Date:	06/12/2016
Expiration Date:	06/11/2018
Capacity:	20
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Freedom Lane did not have sufficient direct care staff on duty during nighttime hours.	Yes

III. METHODOLOGY

03/14/2017	Special Investigation Intake 2017A0465022
03/14/2017	Special Investigation Initiated - On Site
03/22/2017	Exit Conference Spoke to Jenna Bohacek
03/22/2017	Inspection Completed-BCAL Sub. Compliance
03/29/2017	Corrective Action Plan Requested and Due on 04/12/2017

ALLEGATION:

Freedom Lane did not have sufficient direct care staff on duty during nighttime hours.

INVESTIGATION:

On 3/14/2017, I conducted an on-site investigation at Freedom Lane. Upon arriving at the facility, I observed one staff on duty.

I interviewed staff member Amanda Rux, who reported that she is one of two staff currently on duty at Freedom Lane. Ms. Rux reported that the other staff member, Amanda Dunlap, had recently left the building to conduct “nightly rounds” of the other two licensed adult foster care facilities on campus. Ms. Rux reported that the building currently has 16 residents, which require a minimum of two staff on duty at all times, based on the needs of the residents. Ms. Rux reported that there is currently one resident that requires two-person assistance.

I walked over to Memory Lane facility and interviewed staff member Amanda Dunlap. Ms. Dunlap reported that she is scheduled today to work in Freedom Lane. Ms. Dunlap reported that regardless of which facility she is scheduled in each day, she is required to conduct “nightly rounds” every two hours, in which she will leave

her scheduled facility and walk to the two other licensed adult foster care (AFC) facilities on campus to “check on staff and residents.” Ms. Dunlap reported that the duration of each nightly round is approximately 10-15 minutes, with the time fluctuating based on whether or not the two other facilities are in need of assistance. Ms. Dunlap reported that this is an expectation of her job duties, as required by management.

On 3/22/2017, I interviewed administrator, Jenna Bohacek, via telephone. Mrs. Bohacek reported that Freedom Lane does require two staff on duty at all times, based on the needs of one resident, who requires use of a Hoyer lift. Mrs. Bohacek stated that it is company policy that when a resident requires use of a Hoyer lift, two staff members are required to be on duty at all times. Mrs. Bohacek reported that she was aware that staff member Ms. Dunlap would leave her assigned facility throughout the night to conduct nightly rounds of the other two licensed AFC facilities on campus. Mrs. Bohacek acknowledged that Freedom Lane requires two staff at all times, but stated that she thought it was acceptable for a staff member to leave the facility for short durations of time. Mrs. Bohacek acknowledged that at the time staff member Ms. Dunlap exited Freedom Lane building, it left the building with only one staff on-duty.

APPLICABLE RULE	
R 400.15206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.

ANALYSIS:	Based on the information above and an interview with administrator Mrs. Bohacek, Freedom Lane requires two direct care staff on duty at all times based on company policy, which requires two staff to be working at all times when a resident requires use of a Hoyer lift. On 3/14/2017, Freedom Lane only had one direct care staff on duty at all times throughout the midnight shift. Mrs. Bohacek acknowledged that she authorized direct care worker, Ms. Dunlap, to leave her assigned facility to conduct nightly rounds at adjacent facilities on campus. Ms. Dunlap reported that rounds occurred every two hours and lasted between 10-15 minutes each time. Both Ms. Dunlap and Mrs. Bohacek affirmed that this was an on-going expectation during the midnight shift. Consequently, on 3/14/2017, Freedom Lane did not have sufficient staff on duty at all times throughout the shift to meet to provide supervision, personal care, and protection of residents, especially the resident who required the use of a Hoyer lift.
CONCLUSION:	VIOLATION ESTABLISHED

I conducted an Exit Conference with Jenna Bohacek on 3/22/2017. Mrs. Bohacek is in agreement with the findings of this report.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, it is recommended that the status of the license remains unchanged.

Stephanie Gonzalez

4/7/2017

Stephanie Gonzalez
Licensing Consultant

Date

Approved By:

Dawn Timm

04/14/2017

Dawn N. Timm
Area Manager

Date