



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

October 26, 2016

Ligia Marcus
185 South Blvd E
Rochester Hills, MI 48307

RE: Application #: AS630379026
A Loving Heart
1382 Potomac Drive
Rochester Hills, MI 48306

Dear Ms. Marcus:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 6 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Kristine Cilluffo".

Kristine Cilluffo, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342
(248) 285-1703

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630379026
Applicant Name:	Ligia Marcus
Applicant Address:	185 South Blvd E Rochester Hills, MI 48307
Applicant Telephone #:	(248) 935-8874
Administrator/Licensee Designee:	N/A
Name of Facility:	A Loving Heart
Facility Address:	1382 Potomac Drive Rochester Hills, MI 48306
Facility Telephone #:	(248) 212-3579
Application Date:	07/30/2015
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED AGED ALZHEIMERS PHYSICALLY HANDICAPPED

II. METHODOLOGY

07/30/2015	Enrollment
08/14/2015	Application Incomplete Letter Sent 1326s /Ligia and Christian.
08/14/2015	Contact - Document Sent Act & Rules.
09/25/2015	Application Complete/On-site Needed
09/25/2015	File Transferred To Field Office Pontiac.
09/29/2015	Contact - Document Received Licensing file received from Central office
10/13/2015	Application Incomplete Letter Sent
03/03/2016	Contact - Telephone call made Left message for licensee. No contact or documents received.
03/08/2016	Contact- Telephone call received Received message from Christian Grozav. Still wants to go forward with licensing process.
07/06/2016	Contact- Telephone call received Received message from Sharon Turner, Provider Specialist from Genworth Life Insurance Company.
07/06/2016	Contact- Telephone call received TC from Ligia Marcus.
07/21/2016	Contact- Telephone call received Received message from Sharon Turner, Provider Specialist from Genworth Life Insurance Company.
07/27/2016	Contact - Telephone call made TC to Ms. Marcus regarding being unlicensed. Scheduled onsite inspection.
08/08/2016	Contact - Telephone call made TC to Ms. Marcus. Requested permission to inspect.
08/08/2016	Contact – Document Received Received copy of deed from Ms. Marcus by email.

08/09/2016	Inspection Completed On-site Completed onsite inspection with Ligia Marcus and Christian Grozav.
08/09/2016	Inspection Completed-BCAL Sub. Compliance
08/09/2016	Contact - Document Sent Emailed confirming letter to Ms. Marcus.
08/10/2016	Contact - Document Sent Email to Ms. Marcus re: handrails on ramps
08/10/2016	Contact - Document Received Email to Ms. Marcus
08/15/2016	Inspection Completed On-site
08/15/2016	Contact - Document Received Received documents emailed by Ms. Marcus.
08/23/2016	Contact - Document Sent Sent email to Ms. Marcus re: hand rails.
08/25/2016	Contact - Document Received Received email from Ms. Marcus.
09/12/2016	Contact- Telephone call received Received message from Ms. Marcus.
09/12/2016	Contact- Document Sent Email to and from Ms. Marcus.
09/13/2016	Contact- Document Sent Email to Ms. Marcus.
09/20/2016	Inspection Completed On-site
09/23/2016	Contact- Document Sent Email to Ms. Marcus re: program statement and application information.
10/11/2016	Contact- Document Sent Sent follow up email to Ms. Marcus.
10/19/2016	Contact- Document Received Received email and updated program statement from Ms. Marcus.

10/18/2016	APS Referral Received email that Adult Protective Services (APS) referral was made.
10/19/2016	Contact- Document Sent Email to APS Worker, Donna Glover.
10/21/2016	Contact- Telephone call received Received message from Ms. Marcus.
10/24/2016	Contact- Telephone call made TC to Ms. Marcus. Discussed APS referral.
10/24/2016	Contact- Document Sent Email to and from APS Worker, Donna Glover. APS will not be substantiating complaint.
10/24/2016	Contact- Document Sent Email to Ms. Marcus.
10/24/2016	Contact- Document Received Received updated program statement, corrected application and credit report from Ms. Marcus by email.

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This evaluation is based upon the requirements of P.A. 218 of the Michigan Public Acts of 1979, as amended, and the Administrative Rules and Regulations applicable to the licensure of small group facilities (1-6), licensed or proposed to be licensed after 05/24/1994.

A. Physical Description of Facility

A Loving Heart is a ranch style home located at 1382 Potomac Drive Rochester Hills, MI 48306. The home is in close proximity to emergency medical services at Crittenton Hospital and Troy Beaumont Hospital. The home has city water and sewer. Emergency services are available through the Oakland County Sherriff's Office. Parking is available in the driveway in the front of the home.

The home will be managed by Licensee, Ligia Marcus. A copy of a warranty deed dated 05/09/2014 was received showing that the home is owned by Ligia Marcus and her husband, Christian Grozav. In July 2016, I found that A Loving Heart was operating without a license. I received a telephone call from Genworth Life Insurance Company Provider Specialist, Sharon Turner, who was completing a provider review for their long-term care office. Ms. Turner stated that a claim was made and the enrollment number

AS630379026 was provided for A Loving Heart. On 07/06/2016 Ms. Marcus stated that the home was currently operating without a license and that there were six residents in the home. Ms. Marcus agreed to move forward with the license process immediately. On 10/18/2016 an APS referral was received indicating that residents were being mistreated by staff. APS Worker, Donna Glover, stated on 10/24/2016 that the complaint would not be substantiated.

Christian Grozav and Ligia Marcus are also licensees for Rochester Hills Manor AF630315970. Rochester Hills Manor was originally licensed on 10/02/2012 and has a regular license. Ms. Marcus will be the sole licensee for A Loving Heart.

The home has six resident bedrooms, kitchen, living room, dining room, sitting room, laundry room and three bathrooms. The hot water heater and furnace are located in the laundry room and has a self-closing fire door. The bedroom and bathroom doors are equipped with positive latching, non-locking against egress hardware. The living room, dining room and sitting room offer a total of 532 square feet of living space which meets the required 35 square feet of living space for 6 residents.

The six bedrooms in the home as sized as follows:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	10'7" x 10'10" 4'2" x 3'8"	129	1
2	13'1" x 10'4" 3'10" x 4'	150	1
3	10' x 9'11"	99	1
4	10' x 8'5"	84	1
5	9'11" x 9'9"	96	1
6	8'5" x 9'11"	83	1

All six bedrooms have adequate space, bedding and storage. All of the bedrooms have a chair and mirror. During the onsite inspection, I observed that the home was found to be in substantial compliance with rules pertaining to maintenance and sanitation. The refrigerators and freezers are equipped with thermometers. I measured the water temperature with a digital thermometer and it was found to be between 105-120 degrees Fahrenheit. A Loving Heart has a hard-wired smoke detection system. The alarms appeared to be in working order during the onsite inspection. The home has two primary means of egress with ramps at the front and side of the home. The home is qualified for admission of residents who use a wheelchair.

A Loving Heart has emergency procedures posted in the home. For additional safety, the home has cameras in the living areas, hallways and kitchen. There are also alarms on main entrances.

B. Program Description

Ms. Marcus provided a program statement, admission and discharge policies, refund policy, personnel policies, job descriptions and standard and routine practices for the home.

A Loving Heart agrees to provide personal care, supervision, and protection, in addition to room and board on a 24-hour/day schedule-7 days per week. The program statement states that the homes population to be served is “The aged, anyone person that needs assistance in living including people that are cognitively impaired. When it comes to people that are suffering of Alzheimer or Dementia in different stages, A Loving Heart shall not retain in their facility people with inappropriate behavior (which could be an abusive language or people that aggressive).”

Services provided at the home include dressing assistance, bathing assistance, hair care assistance (washing, drying, brushing) and daily laundry service. A Loving Heart offers daily activities including bingo, checkers and other board games, card games, exercises and spending some time outdoors if weather permits.

A Loving Heart will offer additional in home services that are available through community resources such as visiting physician, visiting nurse, physical therapist, occupational therapist, speech therapist and hospice care.

Ms. Marcus submitted a staffing pattern that reflects a staffing ratio of one Direct Care Worker to six residents. Shifts Monday through Sunday will be from 8:00 am-6:00 pm, 5:30 pm-11:30 pm and 11:00 pm-8:30 am. Ms. Marcus and Mr. Grozav will be available on call.

Applicant and Administrator Qualifications:

Ligia Marus has applied as the licensee for A Loving Heart. She has submitted a credit report, income verification and budget statement for the home.

Ms. Marcus received a Bachelor of Social Work Degree from the Universitatea De Vest Din Timisoara in Romania in 2006. Courses completed include Social Medicine, Stages of Development, The Psychology of Persons with Disabilities, Social Work for the Family, Social Work for the Elderly, Psychiatry, Abuses and the Social Work for the Abused, Health Education, Management in Social Work and Public Health Services. Ms. Marcus and her husband, Christian Grozav, are also the licensees for an adult foster family home, Rochester Hills Manor, which has been licensed since 10/02/2012. Mr. Grozav provided a letter confirming that Ms. Marcus has acted as a caregiver and administrator at Rochester Hills Manor for four years.

Ms. Marcus provided a medical statement dated 08/12/2016 which indicates that she has no physical or mental conditions that would limit her ability to work with or around dependent adults. She had a negative TB test on 08/01/2016.

As verification of good moral character, Ms. Marcus has been fingerprinted and a clearance was completed on 09/25/2015.

Ms. Marcus has designated her husband, Christan Grozav, to act as the designated person in her absence.

Ms. Marcus has acknowledged that she is responsible for determining the suitability and good moral character of employees hired at A Loving Heart. She is also aware that she is responsible for training staff at her home.

C. Rule/Statutory Violations

The applicant was in compliance with the licensing act and applicable administrative rules at the time of licensure.

IV. RECOMMENDATION

I recommend that the department issue a temporary license to this adult foster care small group home, A Loving Heart, with a capacity of six residents.

The temporary license will be in effect for a six month period. Another licensing renewal will be conducted after six months.




10/25/2016

Kristine Cilluffo
Licensing Consultant

Date

Approved By:



10/26/2016

Denise Y. Nunn
Area Manager

Date