

RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

SHELLY EDGERTON DIRECTOR

October 24, 2016

Hamza Sikander Tender Care of Michigan, LLC 5366 W Rolling Hills Dr Bridgeport, MI 48722

> RE: Application #: AH090371811 Bay City Comfort Care, LLC 4130 Shrestha Drive Bay City, MI 48706

Dear Mr. Sikander:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 67 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Matter 1 ;

Matthew Soderquist, Licensing Staff Bureau of Community and Health Systems 931 S Otsego Ave Ste. 3 Gaylord, MI 49735

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS LICENSING STUDY REPORT

I. IDENTIFYING INFORMATION

| License #: | AH090371811 |
|---------------------------|---|
| Applicant Name: | Tender Care of Michigan, LLC |
| Applicant Address: | 5366 W Rolling Hills Dr Bridgeport, MI 48722 |
| Applicant Telephone #: | (734) 355-6050 |
| Authorized Representative | Hamza Sikander |
| Name of Facility: | Bay City Comfort Care, LLC |
| Facility Address: | 4130 Shrestha Drive Bay City, MI 48706 |
| Facility Telephone #: | (989) 777-7776 |
| Application Date: | 01/20/2015 |
| Capacity: | 67 |
| Program Type: | AGED ALZHEIMERS |

II. METHODOLOGY

| 01/20/2015 | Enrollment |
|------------|---|
| 01/28/2015 | Application Incomplete Letter Sent 1326 update, sig&date/Hamza. |
| 01/28/2015 | Contact - Document Sent Act & Rules,1605+. |
| 02/17/2015 | File Transferred To Field Office Lansing. |
| 02/27/2015 | Application Incomplete Letter Sent |
| 06/01/2015 | Plan Review Received 141539, New home for the aged |
| 11/03/2015 | Comment File transferred via US Mail to Licensing Consultant Kathleen Gutierrez |
| 01/08/2016 | Plan Review Received 141539-New-New fire suppression system |
| 03/11/2016 | Plan Review Received BFS141539-New-Fire Alarm-New fire alarm system |
| 03/24/2016 | Inspection Completed-Fire Safety : D Disapproved (Inspection 50%) - Mark Hornberger, Fire Marshal Inspector |
| 04/04/2016 | Plan Review Received BFS141539-New-Hood Suppression-New Kitchen Hood Suppression System |
| 09/15/2016 | Inspection Completed-Fire Safety : D Disapproved - Bay City Comfort Care Delay Locking -Mark Hornberger, Fire Marshal Inspector |
| 09/15/2016 | Inspection Completed-Fire Safety : D Disapproved - Bay City Comfort Care Final Inspection - Mark Hornberger, Fire Marshal Inspector |
| 09/15/2016 | Application Complete/On-site Needed |
| 09/22/2016 | Inspection Completed-Fire Safety : A |
| 09/29/2016 | Inspection Completed-Fire Safety : A |

| 10/12/2016 | Inspection Completed On-site |
|------------|---|
| 10/20/2016 | Occupancy Approval |
| 10/24/2016 | Document Received: HFES Opening Survey, Room Sheets and BFS Approval. |

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Bay City Comfort Care, LLC is a single story building with the main entrance, large foyer gathering space and dining room, facility kitchen, staff work station, beauty salon and administrative offices located at its center. Two corridors consisting of resident rooms extend from the central area. The memory care unit extends off of the west wing. A second entrance on the east wing includes a large foyer area, dining room, staff work station and movie theatre.

The facility has 53 total rooms. The memory unit consists of 10 resident rooms extending outward down the west wing. The facility offers a choice of large royal studio (205 square feet), large grand oriental (293 square feet), two bedroom grand oriental (366 square feet) or memory lane deluxe studio (205 square feet) apartments. All apartments are outfitted with an emergency call system within the main room and bathroom, individual temperature control and keyed doors. All of the rooms feature a kitchenette comprised of space for a small refrigerator and countertop sink. Activation of the emergency call system within the resident room summons staff assistance. The entire facility is air conditioned. Each apartment is outfitted with a handicap accessible shower, toilet, and sink.

Exterior resident sitting areas are located near the front entrance of the building and the large landscaped fence enclosed courtyard in the back of the facility. Walking concrete paths are throughout the courtyard area.

I have reviewed the facility's memory care program statement and found it to be compliant with the requirements of MCL 333.20178.

The facility has an approved emergency generator. Common corridors and dining room are lighted, heated, and cooled during interruption of municipal power.

The facility is outfitted with approved fire suppression systems throughout the building. On 9/29/16, the Bureau of Fire Services granted an acceptable fire safety certification.

On 10/20/16, the Health Facilities Engineering Section granted Bay City Comfort Care, LLC occupancy approval of its building.

Residents that continue to drive their own vehicles are able to park their vehicle in the parking lot adjacent the facility. The facility does not provide transportation services but services can be arranged locally with a private transportation company or for those residents wishing to use municipal transportation.

The facility building and grounds are a smoke-free environment.

A review of the Department of Licensing and Regulatory Affairs' business entity search revealed valid registration for Bay City Comfort Care, LLC.

B. Program Description

Bay City Comfort Care, LLC provides services to men and women who are 60 years of age and older. The facility provides room, board, twenty-four hour supervision and assistance with personal care including medication administration. The facility allows residents to choose their own primary health physician, specialist, licensed health care agency, and/or hospice. The facility allows residents to choose their own personal pharmacy, Veteran Affairs if eligible, and/or the facility's contracted pharmacy. The facility does represent to the public the provision of care and services to individuals diagnosed with Alzheimer's disease or related conditions.

C. Rule/Statutory Violations

The facility is in substantial compliance with home for the aged public health code and administrative rules.

IV. RECOMMENDATION

I recommend issuance of a temporary license.

1 states

10/24/2016

Matthew Soderquist Licensing Staff

Date

Approved By:

Handle

10/24/2016

Jerry Hendrick Area Manager

Date