RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

SHELLY EDGERTON DIRECTOR

August 17, 2016

Steven Lonzo Maloney Street Residential Care LLC P.O. Box 1362 East Lansing, MI 48826

> RE: License #: AS330309144 Maloney Street Residential Care 3131 Maloney St. Lansing, MI 48911

Dear Mr. Lonzo:

Attached is the Addendum to the Original Licensing Study Report for the above referenced facility.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

orlie Harner

Leslie Barner, Licensing Consultant Bureau of Community and Health Systems 611 W. Ottawa Street P.O. Box 30664 Lansing, MI 48909 (517) 256-2181

enclosure

## MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS ADDENDUM TO ORIGINAL LICENSING STUDY REPORT

# I. IDENTIFYING INFORMATION

License #:	AS330309144
Licensee Name:	Maloney Street Residential Care LLC
Licensee Address:	3131 Maloney Lansing, MI 48911
Licensee Telephone #:	(517) 882-3544
Licensee Designee:	Steven Lonzo
Name of Facility:	Maloney Street Residential Care
Facility Address:	3131 Maloney St. Lansing, MI 48911
Facility Telephone #:	(517) 882-3544
Capacity:	4
Program Type:	AGED ALZHEIMERS

### II. Purpose of Addendum

The purpose of this addendum to the original licensing study report is to modify the terms of the license to remove aged adults and adults with Alzheimer's disease and include mentally ill and developmentally disabled adults to the population served.

#### III. Methodology

On August 11, 2016, a request to modify the terms of the license was received along with an updated program statement, admission policy, and statement of qualifications and experience for licensee designee Steven Lonzo.

## IV. Description of Findings and Conclusions

Maloney Street Residential Care aims to provide a secure, safe, and home-like setting to adults needing assistance with the functions of daily living. The program statement indicated Maloney Street Residential Care will treat each residents' unique needs utilizing an individualized person-centered treatment plan for each resident. Maloney Street Residential Care intends to care for individuals with a primary diagnosis of mental illness or developmental disability and is equipped to care for residents who have a secondary diagnosis of various forms of dementia. There will be a minimum of one trained staff member in the home at all times and additional staff members available to offer support to residents outside the home for medical services and community inclusion activities, all based on residents' individualized needs and interests. Each residents' individualized plan of service will be followed and maintained by trained staff members and will be based on the strengths, needs, abilities, and preferences of each individual and his/her support system. Maloney Street Residential Care opts to assist each resident to reach his/her goals and to identify and include others selected by residents to participate. According to the program statement, the goal of Maloney Street Residential Care is to enhance residents' self-sufficiency and independence and for their needs to be met in a dignified manner. This will be accomplished by teaching residents to shop, budget, prepare food, arrange medical services, and to develop household management skills such as cleaning and paying bills. Maloney Street Residential Care offers transportation assistance to residents and assists residents with developing skills to secure transportation on their own, when appropriate.

To develop the competencies required to serve residents, staff receive initial and ongoing training in a variety of applicable topics, both at the facility and at community mental health. Topics include person centered planning and self-determination, personal safety skills, recipient rights, communication with a cognitively impaired client, HIPAA for behavioral health providers, transportation techniques, how to care for a patient with diabetes, caring for patients with dementia, basic health and medications, reading and recording temperature, pulse and respirations, deescalation skills, medication administration, caring for patients with history of substance abuse, physiology, and understanding and avoiding medication errors. Staff will be deemed competent by passing a quiz for each topic. The admission policy indicated residents must be medically stable, not requiring continuous nursing care, psychologically stable in that he/she does not require isolation or restraint, willing and able to participate in assessment and treatment planning with supports, and able to benefit from the services, skills, and physical accommodations available in the home.

Licensee designee Steven Lonzo submitted a statement of experience and qualifications indicating that in addition to experience working with adults with dementia or Alzheimer's disease, he has twenty years of experience working with developmentally disabled and mentally ill individuals. Mr. Lonzo has prior direct experience working as a counselor for emotionally impaired adults for court mandated rehabilitation programs and current experience as the licensee designee for another adult foster care facility licensed to care for adults with developmental disabilities and mental illness. Mr. Lonzo receives ongoing training where he learns and hones skills necessary to deal with difficult behaviors and crisis situations. In addition to being the licensee designee for two AFC facilities, Mr. Lonzo is an administrator in one of Lansing's high risk schools where emotional impaired and developmentally disabled students and per Mr. Lonzo, often their adult parents are served. Mr. Lonzo is responsible for supervising the emotionally impaired inclusion room where there are daily incidents that require crisis intervention and behavior management techniques to be utilized.

Mr. Lonzo indicated that the training he receives and role as licensee designee has provided opportunities to serve residents with developmental disabilities and mental illness by assisting clients in learning new skills and strategies for independent living and life skills. Mr. Lonzo believes that individuals with developmental disabilities and mental illnesses may experience challenges relating to other people when they are frustrated and his consistent training and experience interacting with these residents in the AFC facilities he operates has presented many opportunities for him to assist residents with basic relationship skills to help them better function around others. Mr. Lonzo is formally trained as a certified nurse assistant, has a master's degree in education, and has completed formal training in the topics of non-violent crisis intervention, self-esteem and positive discipline, helping people find their voices, understanding and applying emotional, cognitive, and behavioral engagement, family relationships, understanding trauma and abuse, and strengthening decisions. Mr. Lonzo has successfully served as the licensee designee of another facility licensed to serve the populations for which this modification was requested for the past ten years.

## V. Recommendation

I recommend the terms of the license be modified to add mentally ill and developmentally disabled adults as populations to be served by the facility and

remove aged adults and adults with Alzheimer's disease as populations to be served by the home.

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8/15/16

Leslie Barner Licensing Consultant Date

Approved:

Betey Montgomery

8/17/16

Betsy Montgomery Area Manager

Date