



RICK SNYDER
GOVERNOR

State of Michigan
DEPARTMENT OF HUMAN SERVICES
BUREAU OF CHILDREN AND ADULT LICENSING



MAURA D. CORRIGAN
DIRECTOR

November 21, 2014

Delphine Higgins
Tend2Care LLC
17354 Winston
Detroit, MI 48219

RE: Application #: AS820339090
Tend2Care
17354 Winston
Detroit, MI 48219

Dear Mrs. Higgins:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 2 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (313) 456-0380.

Sincerely,

Kara Robinson, LMSW, Licensing Consultant
Bureau of Children and Adult Licensing
Cadillac Pl. Suite 11-350
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-0574

enclosure

**MICHIGAN DEPARTMENT OF HUMAN SERVICES
BUREAU OF CHILDREN AND ADULT LICENSING
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820339090
Applicant Name:	Tend2Care LLC
Applicant Address:	17354 Winston Detroit, MI 48219
Applicant Telephone #:	(313) 384-6922
Administrator/Licensee Designee:	Delphine Higgins, Designee
Name of Facility:	Tend2Care
Facility Address:	17354 Winston Detroit, MI 48219
Facility Telephone #:	(313) 808-3751
Application Date:	03/22/2013
Capacity:	2
Program Type:	DEVELOPMENTALLY DISABLED AGED ALZHEIMERS PHYSICALLY HANDICAPPED

II. METHODOLOGY

03/22/2013	Enrollment
03/22/2013	Application Incomplete Letter Sent Delphine needs FP.
08/13/2013	Application Incomplete Letter Sent
10/29/2013	Contact - Telephone call received continued interest statement
11/18/2013	Contact - Document Received received supporting documents
11/18/2013	Application Complete/OFS Needed
02/04/2014	Contact - Telephone call made Scheduled onsite inspection
02/12/2014	Inspection Completed-BCAL Sub. Non-Compliance
06/17/2014	Inspection Completed On-site
08/19/2014	Inspection Completed-BCAL Full Compliance to discharge 1 of 3 residents by 9/19/14
08/25/2014	Application Incomplete Letter Sent 2ND COPY
11/10/2014	Contact - Document Received rec'd updated medical clearance (final supporting doc)

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

The Tend2Care home is located in a residential neighborhood bordering Detroit and Redford. The style of the home is a small bungalow with 2 bedrooms downstairs and 1 bedroom upstairs. The upstairs bedroom shall not be occupied by residents. This bedroom does not contain a bathroom. There is 1 full bathroom, a living/dining room combo, and kitchen on the main floor of the home. The basement is partially finished, but shall not be used by residents. The garage is detached.

The home can accommodate residents that require the regular use of a wheelchair.

The furnace and hot water heater are located in the basement with a 1-3/4 inch solid wood core door equipped with an automatic self-closing device and positive latching hardware located at the top of stairs. The facility is equipped with interconnected, hardwire smoke detection system, with battery back-up that was installed by a licensed contractor and is fully operational.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	9.5 X 11.17	106	1
2	11.33 X 11.17	127	1

The living room and dining room areas measure a total of 183 square feet of living space. This exceeds the minimum of 35 square feet per resident requirement.

Based on the above information, it is concluded that this facility can accommodate **two** (2) residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

B. Program Description

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection and personal care to **two** (2) male or female ambulatory adults whose diagnosis is developmentally disabled or mentally impaired, in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and implemented for each resident's social and behavioral developmental needs. Residents will be referred from: (Gateway, Consumer Link, and Synergy Partners).

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, and the responsible agency.

The licensee will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

C. Applicant and Administrator Qualifications

The applicant is Tend2Care, L.L.C., which is a “Domestic Limited Liability Company”, was established in Michigan, on 9/4/12. The applicant submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

The Board of Directors of Tend2Care, L.L.C. has submitted documentation appointing Delphine Higgins as Licensee Designee for this facility and Delphine Higgins as the Administrator of the facility.

A licensing record clearance request was completed with no lein convictions recorded for the licensee designee and the administrator. The licensee designee and administrator submitted a medical clearance request with statements from a physician documenting their good health and current TB-tine negative results.

The licensee designee and administrator have provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules.

The staffing pattern for the original license of this 2-bed facility is adequate and includes a minimum of 1-staff-to-2-residents per shift. **All staff on duty shall be awake during sleeping hours.**

The applicant acknowledges an understanding of the training and qualification requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff-to-resident ratio.

The applicant acknowledged an understanding of the responsibility to assess the good moral character of employees and contractors who have regular, ongoing, “direct access” to residents or the resident information or both. The licensing consultant provided technical assistance on the process for obtaining criminal record checks utilizing the Michigan Long Term Care Partnership website (www.miltcpartnership.org), MorphoTrust™ (formerly L-1 Identity Solutions®), and the related documents required to be maintained in each employees record to demonstrate compliance.

The applicant acknowledges an understanding of the administrative rules regarding medication procedures and that only those direct care staff that have received medication training and have been determined competent by the licensee, can administer medication to residents. In addition, the applicant has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

The applicant acknowledges their responsibility to obtain all required documentation and signatures that are to be completed prior to each direct care staff or volunteer working with residents. In addition, the applicant acknowledges their responsibility to maintain a current employee record on file in the home for the licensee, administrator,

and direct care staff or volunteer and the retention schedule for all of the documents contained within each employee's file.

The applicant acknowledges an understanding of the administrative rules regarding informing each resident of their resident rights and providing them with a copy of those rights. The applicant indicated that it is their intent to achieve and maintain compliance with these requirements.

The applicant acknowledges an understanding of the administrative rules regarding the written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause. The applicant has indicated their intention to achieve and maintain compliance with the reporting and investigation of each incident and accident involving a resident, employee, and/or visitor.

The applicant acknowledges an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply.

The applicant acknowledges their responsibility to obtain all of the required forms and signatures that are to be completed prior to, or at the time of each resident's admission to the home as well as the required forms and signatures to be completed for each resident on an annual basis. In addition, the applicant acknowledges their responsibility to maintain a current resident record on file in the home for each resident and the retention schedule for all of the documents contained within each resident's file.

The applicant acknowledges their responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

D. Rule/Statutory Violations

The applicant was in compliance with the licensing act and applicable administrative rules at the time of licensure.

IV. RECOMMENDATION

I recommend issuance of a temporary license to this small group home (capacity 1-2); wheelchair accessible.



11/21/14

Kara Robinson
Licensing Consultant

Date

Approved By:



11/21/14

Ardra Hunter
Area Manager

Date