

RICK SNYDER GOVERNOR State of Michigan DEPARTMENT OF HUMAN SERVICES BUREAU OF CHILDREN AND ADULT LICENSING



MAURA D. CORRIGAN DIRECTOR

March 28, 2014

Cheryl Hartman Aspen Grove Assisted Living 7515 Secor Rd Lambertville, MI 48144

> RE: Application #: AH580356894 Aspen Grove Assisted Living 7515 Secor Rd Lambertville, MI 48144

Dear Ms. Hartman:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 83 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (248) 975-5053.

Sincerely,

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Patricia J. Sjo, Licensing Staff Bureau of Children and Adult Licensing 4th Floor, Suite 4B 51111 Woodward Avenue Pontiac, MI 48342 (586) 256-2006

Enclosure

cc: W. Pore

MICHIGAN DEPARTMENT OF HUMAN SERVICES BUREAU OF CHILDREN AND ADULT LICENSING LICENSING STUDY REPORT

I. IDENTIFYING INFORMATION

License #:	AH580356894
Applicant Name:	CSL Aspen Grove, LLC
Applicant Address:	Suite 300 14160 Dallas Pkwy Dallas, TX 75254
Applicant Telephone #:	(800) 635-1232
Authorized Representative:	Cheryl Hartman
Administrator:	Wanda Pore
Name of Facility:	Aspen Grove Assisted Living
Facility Address:	7515 Secor Rd Lambertville, MI 48144
Facility Telephone #:	(734) 856-4400
Application Date:	02/06/2014
Capacity:	83
Program Type:	Aged Alzheimer's

II. METHODOLOGY32.6

- 02/07/2014 Enrollment 02/07/2014 Contact – Document Received. Management agreement between CSL Aspen Grove LLC and CSL Aspen Grove Management LLC received from licensee's attorney, Eric Klein. 02/13/2014 Contact – Document Sent. Email to Mr. Klein that a management agreement between parent company and applicant (subsidiary company) was not needed. 02/13/2014 Application Complete/BFS Needed. 02/13/2014 Referral - Bureau of Fire Services 02/13/2014 Contact – Telephone call made to Wanda Pore, administrator, to schedule on-site inspection for 2/24/14. 02/14/2014 Contact – Telephone call received from Mr. Klein about license issuance on sale date. 02/19/2014 Inspection Completed-Fire Safety: A. Full approval granted. 02/24/2014 Inspection Completed On-site. Interviewed Wanda Pore, administrator; Marilyn Smith, resident care coordinator; Katherine Pushka, human resources director; Wendy Miller, bookkeeper; Laura Eckel, dietary manager; and three residents. Inspected the entire building. Observed staff. Reviewed admission contract, policies, aged and dementia care program statements, accounting for refundable deposits, and surety bond. 02/25/2014 Exit Conference held during inspection on 2/24/14 and by telephone on 2/25/14 with Wanda Pore, who said she would inform Cheryl Hartman, authorized representative. 02/26/2014 Application Incomplete Letter sent by email.
- 02/26/2014 Contact Documents Received. Email from Ms. Pore that a written response will be provided for how the facility will achieve compliance; disaster plans.
- 02/28/2014 Contact Document Sent. Email to Ms. Pore with recommended revisions to disaster plans.
- 02/28/2014 Contact Document Received. Email from Ms. Pore that disaster plans will be revised, generator is being addressed, and plan for achieving compliance with other items will be submitted.

- 03/03/2014 Contact Telephone call received from Ms. Hartman and Mr. Klein about achieving compliance.
- 03/03/2014 Plan Review Request. Sent by email to HFES and BFS for installation of a generator.
- 03/04/2014 Contact Document Received. Revised disaster plans.
- 03/10/2014 Contact Document Received. Letter about how facility will achieve full compliance; the facility's attorney appealed the generator requirement to BCAL's director; and copies of letters and disaster plans that were sent to the local medical control and law enforcement authorities notifying that the facility does not have a generator.
- 03/13/2014 Contact Document Sent. Email to Mr. Klein and Ms. Hartman that a corrective action plan is not required of an applicant, so I will not be sending a plan approval letter. If a generator is required, Ms. Hartman will need to provide a written building plan that complies with MCL 333.20144. Also, Ms. Hartman needs to sign the 3/10/14 letter that stated how the facility came into compliance with items cited on 2/24/14.
- 03/13/2014 Contact Document Received. Original surety bond insuring DHS for the benefit of the facility's residents.
- 03/18/2014 Contact Document Received. Written plan for achieving compliance that was signed by Ms. Hartman.
- 03/21/2014 Contact Telephone call received from Ms. Hartman and Mr. Klein re: sale.
- 3/21/2014 Contact Document Received. Generator building program plan received from Ms. Hartman.
- 3/21/2014 Contact Document Sent. Email to Ms. Hartman asking if there will be a refundable deposit required of residents.
- 03/24/2014 Contact Document Received. Email from Ms. Hartman about refundable deposits, surety bond, and new residents will pay a nonrefundable admission fee.
- 03/24/2014 Contact Document Sent. Email to Ms. Hartman that the generator building program plan is approved, and a management agreement isn't needed because license can be issued when sale occurs.

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Aspen Grove Assisted Living is a single-story, barrier-free building that was built in 2003. It is located in the City of Lambertville. The facility has water and sewer service from the city.

The facility's central courtyard has a 30-foot ceiling above a library, ice cream shop, formal conference/dining room, and beauty shop. There are six resident halls with day/activity areas and three dining rooms. Each resident room in the 200, 300, and 400 halls has a kitchenette and private toilet and walk-in shower room. The suite rooms on the 500, 600, and 700 halls have a private toilet and walk-in shower room and the other rooms have a private toilet room. A common walk-in shower room is on the 500 and 700 halls and a common spa tub room is on the 600 hall. Two pull cords are located in each resident room and the facility provides an optional wireless pendant so residents can summon staff assistance. Exit doors are alarmed for resident security.

Residents who require 2-person assistance in transfers live in the 500 hall, where the staffing level is higher than in the rest of the facility.

The 600 and 700 halls are for dementia care, and this area is called Audrey's Cottage. A magnetic swipe card is used to open doors for entering and exiting Audrey's Cottage. An individualized shadow box is outside each resident's room in Audrey's Cottage to help a resident locate his/her room. Windows open only 5" wide for additional security.

There are secure, enclosed courtyards off the 500 and 600 halls. The facility does not have a basement.

Residents are not allowed to smoke on the property. Staff may smoke in a designated area behind the building.

The facility has 32 security cameras that are located at the beginning and end of each hall, kitchen, employee break room, courtyards, dining rooms, and the entire perimeter outside.

The facility does not have a generator to provide power in the event of loss of electricity. The facility has a service agreement with a company for provision of a generator when needed. The facility has disaster plans for fire, explosion, tornado, loss of power, loss of water, and loss of heat.

B. Program Description

The facility was licensed as a home for the aged to Aspen Grove Properties, LLC effective 5/29/03. After a change of ownership on 3/13/07, a home for the aged license was issued to Aspen Grove Assisted Care Operation, LLC on 4/23/07. A home for the

aged license is being issued to CSL Aspen Grove, LLC because it purchased the facility on 3/26/14. CSL is an abbreviation for Capital Senior Living.

The facility provides staff supervision and protection, a bedroom, three meals a day and snacks, laundry, housekeeping, and assistance in personal care 24-hours a day to men and women who are over age 60. A resident may use a cane, walker, and manual or electric wheelchair. The facility's services include 1 or 2-person assistance with transfers, medication administration, incontinence care, and assistance with eating. The facility provides social, recreational, and religious activities. Residents have service plans that address their care and supervision needs. Resident care staff persons carry Walkie-Talkies for communication. A visiting physician and his staff and two beauticians provide services on site. Adult day care in the dementia care area and respite care are provided. The facility provides transportation and a staff member, if needed, for an additional fee.

The dementia care program statement includes that a resident is assessed prior to admission and the resident's independence and individuality is promoted through a person-centered and individualized service plan that addresses the resident's needs. Staff assist residents with personal care in privacy, encourage freedom of movement within Audrey's Cottage, provide activities suited to residents who have a memory impairment, and provide security. Staff persons receive specialized training on dementia care when hired and have eight weeks of annual dementia care training.

The facility does not hold resident trust funds. Residents who were admitted prior to 3/26/14 paid a security deposit on admission that will be refunded, less expenses for room repairs and unpaid fees, upon the resident's discharge. The facility has a surety bond for these funds. Residents who are admitted after 3/26/14 will pay a nonrefundable admission fee.

C. Rule/Statutory Violations

333.21335 Requirement of emergency generator system in home for the aged.

(1) Except as provided under subsection (2), a home for the aged seeking a license or a renewal of a license under this article shall have, at a minimum, an emergency generator system that during an interruption of the normal electrical supply is capable of both of the following:

(a) Providing not less than 4 hours of service.

(b) Generating enough power to provide lighting at all entrances and exits and to operate equipment to maintain fire detection, alarm, and extinguishing systems, telephone switchboards, heating plant controls, and other critical mechanical equipment essential to the safety and welfare of the residents, personnel, and visitors. The facility's authorized representative, Cheryl Hartman, submitted a building program plan in accordance with MCL 333.20144 that committed to installing a generator by 9/1/14. This plan was approved.

IV. RECOMMENDATION

I recommend issuance of a 6-month temporary license to this home for the aged.

Potricia J. Ajo 3/26/14

Patricia J. Sjo Licensing Staff

Date

Approved By: Setery Montgomery

Betsy Montgomery Area Manager

Date

3/28/14