



RICK SNYDER
GOVERNOR

State of Michigan
DEPARTMENT OF HUMAN SERVICES
BUREAU OF CHILDREN AND ADULT LICENSING



MAURA D. CORRIGAN
DIRECTOR

October 22, 2012

Benneth Okonkwo
Tender Heart Quality Care Services LLC
5083 Bedford Street
Detroit, MI 48224

RE: Application #: AS820312395
Bedford Home
5083 Bedford Street
Detroit, MI 48224

Dear Mr. Okonkwo:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 6 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (313) 456-0380.

Sincerely,

Roeiah Epps, Licensing Consultant
Bureau of Children and Adult Licensing
Cadillac Pl. Ste. 11-350
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-2635

enclosure

**MICHIGAN DEPARTMENT OF HUMAN SERVICES
BUREAU OF CHILDREN AND ADULT LICENSING
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #: AS820312395

Applicant Name: Tender Heart Quality Care Services LLC

Applicant Address: 5083 Bedford Street
Detroit, MI 48224

Applicant Telephone #: (248) 240-4413

Licensee Designee: Benneth Okonkwo

Name of Facility: Bedford Home

Facility Address: 5083 Bedford Street
Detroit, MI 48224

Facility Telephone #: (313) 790-6835

Application Date: 02/17/2011

Capacity: 6

Program Type: MENTALLY ILL
DEVELOPMENTALLY DISABLED
PHYSICALLY HANDICAPPED

II. METHODOLOGY

02/17/2011	Enrollment
02/18/2011	Application Incomplete Letter Sent 1326 - Ben & Appolonia
03/07/2011	Contact - Document Received 1326 - Ben & Appolonia
03/07/2011	Contact - Document Sent Law & rules books
03/07/2011	File Transferred To Field Office Detroit Office
03/15/2011	Application Incomplete Letter Sent
11/23/2011	Application Incomplete Letter Sent
08/24/2012	Application Complete/On-site Needed
08/24/2012	Inspection Completed On-site
08/24/2012	Inspection Completed-BCAL Sub. Compliance
08/24/2012	Application Incomplete Letter Sent
10/02/2012	Inspection Completed On-site

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

The home is located in an eastern business community of Detroit, south of I-94 freeway. The facility is a large aluminum-sided home on a residential lot. The home has a paved driveway with a two car detached garage. The living and dining space in the home contains 339 sq. ft. of activity space. This is adequate for the proposed number of occupants. The home is equipped with an interconnected, hardwired smoke detection system with battery back-up which was installed by a licensed electrician and is fully operational. The home is wheelchair accessible. The bedroom space is as follows:

Location	Dimensions	Square Footage	Capacity
Bedroom #1	14'2" x 10'1"	143 sq. ft.	1
Bedroom #2	10'6" x 8'10"	86 sq. ft.	1

Bedroom #3	12'1" x 11'8"	142 sq. ft.	2
Bedroom #4	11'10" x 9'9"	110 sq. ft.	1
Bedroom #5	7'1"x 12'5"	88 sq. ft.	1

B. Program Description

The applicant intends to provide 24-hour supervision, protection and personal care to six residents whose diagnosis is developmentally disabled, mentally ill or physically handicapped. The program will include social interaction, personal hygiene care and transportation.

C. Applicant and Administrator Qualifications

The applicant is Tender Heart Quality Care Services LLC, which is a "Domestic Limited Liability Company" established in Michigan on 01/31/2006. The applicant has sufficient financial resources to provide for the adequate care of the residents as evidenced by the projected income from caring for AFC residents along with a projected budget.

The Board of Directors of Tender Heart Quality Care Services LLC has submitted documentation appointing Benneth Okonkwo as licensee designee and Appolonia Okonkwo as administrator of the facility.

A licensing record clearance was completed and the licensee designee and administrator are of good moral character. The licensee designee and administrator submitted physician statement documents for themselves documenting their good health and current TB test with negative results.

The licensee designee and administrator provided verification of their education and years of experience working with mentally ill, developmentally disabled and physically handicapped adults. The licensee designee and administrator also supplied verification of the necessary hours for training.

The licensee designee and administrator acknowledged it is their responsibility to assess the good moral character of employees and those who will have ongoing, regular and direct contact with the residents. The licensee designee and administrator were also instructed about background check requirements. The licensee designee and administrator were provided technical assistance on the process for obtaining criminal record checks utilizing the Michigan Long Term Care Partnership website (www.miltcpartnership.org), L-1 Identity Solutions (formerly Identix ®), and the related documents required to be maintained in each employees record to demonstrate compliance.

The licensee designee acknowledged and understands the administrative rules regarding medication procedures. In addition, he indicated that residents' medications will be stored in a locked cabinet. A daily medication log will be maintained.

The licensee designee understands the administrative rules regarding informing each resident of their rights and providing a copy of those rights to them. The licensee designee acknowledged awareness of the administrative rules regarding discharge and procedural requirements for issuing written discharge notices.

The licensee designee also understands the administrative rules regarding discharge and procedural requirements for issuing written discharge notices.

The licensee designee understands the administrative rules regarding written and verbal reporting of accidents and incidents and the responsibility to conduct timely investigations of the cause. The licensee designee has indicated that it is his intention to maintain compliance with this requirement.

The licensee designee and administrator acknowledged it is their responsibility to maintain required resident records.

The licensee designee was in compliance with the licensing act and applicable administrative rules at the time of licensure.

IV. RECOMMENDATION

I recommend issuance of a temporary adult foster care license with a capacity of six residents.



10/18/12

Roeiah Epps
Licensing Consultant

Date

Approved By:



10/22/12

Ardra Hunter
Area Manager

Date