

RICK SNYDER GOVERNOR State of Michigan DEPARTMENT OF HUMAN SERVICES BUREAU OF CHILDREN AND ADULT LICENSING



MAURA D. CORRIGAN DIRECTOR

February 27, 2012

Lori Ambler 17332 11 Mile Road Battle Creek, MI 49014

> RE: Application #: AS130315221 Countryside Reminiscence Senior Living 1275 E Michigan Ave Battle Creek, MI 49014

Dear Lori Ambler:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 6 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (269) 337-5066.

Sincerely,

Amili MDhar

Davida McShan, Licensing Consultant Bureau of Children and Adult Licensing 322 E. Stockbridge Ave Kalamazoo, MI 49001 (269) 337-5274

enclosure

#### MICHIGAN DEPARTMENT OF HUMAN SERVICES BUREAU OF CHILDREN AND ADULT LICENSING LICENSING STUDY REPORT

### I. IDENTIFYING INFORMATION

License #:	AS130315221
Applicant Name:	Lori Ambler
Applicant Address:	17332 11 Mile Road Battle Creek, MI 49014
Applicant Telephone #:	(269) 966-6843
Administrator/Licensee Designee:	N/A
Name of Facility:	Countryside Reminiscence Senior Living
Facility Address:	1275 E Michigan Ave Battle Creek, MI 49014
Facility Telephone #:	(269) 986-6844 08/25/2011
Application Date:	08/23/2011
Capacity:	6
Program Type:	AGED ALZHEIMERS

# II. METHODOLOGY

08/25/2011	Enrollment
09/02/2011	Application Incomplete Letter Sent application & 1326
09/20/2011	Application Complete/On-site Needed
10/26/2011	Inspection Completed-Environmental Health : A
12/16/2011	Application Incomplete Letter Sent
12/22/2011	Inspection Completed On-site
12/22/2011	Inspection Completed-BCAL Full Compliance

# III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This evaluation is based upon the requirements of P.A. 218 of the Michigan Public Acts of 1979, as amended, and the Administrative Rules governing operation of small group adult foster care facilities with an approved capacity of 1-5 residents, licensed or proposed to be licensed after 5/24/1994.

### A. Physical Description of Facility

Countryside Reminisce Senior Living is located at 1275 East Michigan Ave., Battle Creek, MI 49014. George and Rebecca Bratcher, 207 W. Columbia Ave., Battle Creek, MI 49015 are the owners. A copy of the lease with option to purchase can be found in the facility file.

Countryside Reminisce Senior Living is 1630 square feet, beige vinyl siding, commercial style building with a basement and no garage. The home is located in the commercial area of buildings of that same style. The building has some limited landscaping with mostly parking area in the front and a grassy lot in the back. The interior of the building is updated, comfortable, and tastefully decorated.

The main entrance opens to a living room area with a large picture window overlooking the front of the property. To the left of the living area is a large dining area which leads to the kitchen and a rear egress. To the right of the living area are the facility's office and a hall way which leads to the resident bathroom and bedrooms.

Resident bedrooms were found to be of the following dimensions and accommodation capability:

<b>BEDROOM</b>	<b>DIMENSIONS</b>	<u>SQ. FOOTAGE</u>	<b>OCCUPANCY</b>
Bedroom #1	10'6"x9'8"	103	1

		Total Occu	upancy: 6
Bedroom#4	13'2"x9'6"	126	2*
Bedroom #3	10x13'5"	135	2
Bedroom #2	10'8x9'8"	105	1

On 02/24/2012 a variance for rule R400.14409 (3) was granted for Bedroom #4, allowing double occupancy for the bedroom that has an area that is four square feet less than required by the rule .

Based upon the above information, this facility has the square footage necessary to accommodate up to 6 adults, as requested in the application.

The living space for the home was measured and is listed below:

The home as a living room that measures  $15'6'' \times 20'$ , a dining area that measures  $18'8'' \times 11'6''$ , and a kitchen that measures  $13'\times11'4''$ . The proposed capacity for the home is 5. Based upon the above measurements, there will be more than the required 35 square feet per resident minimal living space available for the residents of the home.

The bedrooms were properly furnished, clean, and neat. Each bedroom has an easily operable window with screen, a mirror, and a chair. The bedrooms all have adequate closet space for the storage of clothing and personal belongings. The bedrooms also have adequate lighting to provide for the needs of the staff and residents. The shower/ bathtub area is equipped with required non-skid surfacing and handrails to assure resident safety in the maintenance of personal hygiene. The facility was equipped with all required furnishings, linens, cooking, and eating utensils.

Based on the above information and observations, the facility was found to be in substantial compliance with Departmental requirements regarding environmental conditions.

Countryside Reminisce Senior Living has private water and sewage which has passed an Environmental Health inspection. Garbage disposal is supplied through Scooters. The kitchen and bathroom areas were evaluated and found to be adequately equipped and in clean condition. All necessary appliances were present at the time of final inspection. Poisons and caustics will be stored in a secured area not used for food storage or preparation. The home has adequate food and storage capacity. The refrigerator was equipped with thermometers to monitor the temperature of food storage. Water temperature was tested at the time of final inspection and found to be within the acceptable range as defined by rule R 40014401(2). The home also met the minimum requirements regarding food service (R 400.14402) and maintenance of premises (R 400.14403). Laundry facilities are located in the hallway directly outside of the bathroom. The washer and dryer were properly installed and the dryer vent was made of acceptable non-combustible material. Based on the above information and observations, I found the facility to be in substantial compliance with Departmental requirements regarding environmental conditions.

### 2. Fire Safety

Hard wired smoke detection system is installed in the home. The home has smoke detectors in the office, living room, all of the resident bedrooms, the hallway, the furnace and kitchen areas. The home also has fire extinguishers located in the basement and kitchen. The home has more than two means of egress from the main floor, and the exit doors all meet the requirements of rules R 400.14507 and R 400.14509. The exit doors are 36 inches and surpass the 30-inch minimum width requirement of the rule. The required exit doors are equipped with positive latching non-locking against egress hardware. All the bedroom doors have conforming hardware. The bedrooms of the home also have the proper means of egress as required by R 400.14508. The interior of the home is of standard dry wall finish in all occupied areas. The home meets the environmental and interior finish requirements of rules R 400.14502, R 400/14503, and R400.14504.

A natural gas forced air furnace system heats the facility. The electrical service (circuit breaker panel) was found to be adequate and in safe condition at the time of the final inspection. The home was found to be in compliance with rules relating to interior finish, smoke detection equipment, fire extinguishers, means of egress, both generally and for bedrooms, heating equipment, flame producing equipment enclosures, and electrical service.

The facility's emergency procedures were reviewed and contained the required written instructions to be followed in case of fire and medical emergency. The licensee understands the Departmental requirements relating to the maintenance of fire drill records. The licensee has indicated that the facility intents to conduct fire drills at least on a monthly basis, one per shirt per quarter, as well as to maintain a record of these fire drills, and resident performance during such drills.

Based upon the above observations and information, this facility was found to be in substantial compliance with administrative rules pertaining to emergency preparedness and fire safety.

# **B.** Program Description

# 1) Program Statement

The licensee submitted a copy of the program statement to the Department for review and inclusion in the licensing record. The document is acceptable as written. The facility will offer a program and services for male and female aged adults who may also have Alzheimer's. According to the program statement, the goal of the program is to "provide a safe comfortable, caring, environment to aged people who need or require help with daily living including personal needs". In addition, the facility will help arrange for transportation to community programs and doctor's appointments as necessary along with activities and crafts daily at the request of resident.

#### 2) Required Information

On 08/26/2011, the Department received a license application and application fee from Ms. Lori Ambler to operate a small group AFC facility at the above referenced address in Emmett Township, Michigan. The filing endorsement from the Michigan Department of Labor & Economic Growth has a filing date of 08/25/2011.

As part of the application process the licensee submitted admission and discharge policies for the Countryside Reminisce Senior Living home. The documents are acceptable as written. Also included in the Department files are a proposed staffing pattern, a current organizational chart, a proposed budget, a floor plan with room use and size licensee presented personnel policies, routine procedures, and job descriptions for review during the final inspection. The documents are kept in the home and are available for review.

The administrative structure for Countryside Reminisce Senior Living is as follows:

Licensee/ Administrator:	Lori Ambler
Responsible Person:	Holly Pierce

A Records Clearance Request has been processed for Ms. Lori Ambler. Based upon the information from the Record Clearance Report, Ms. Ambler is of good moral character, sound judgment, and suitable to provide care to dependent adults. A current Licensing Medical Clearance form for Ms. Ambler is contained in the record. The form indicates that she is in good physical and emotional health, and there is no reason why she should not be involved in the operation of this facility, and the provision of adult foster care. A current negative TB test is also on file with the Department.

#### 3) Qualifications and Competencies

The licensee designee, Ms. Lori Ambler, has been involved in providing Adult Foster Care services to elderly individuals for over 5 years. Ms. Ambler is the licensee of the Countryside Adult Foster Care (AF130292500) and Countryside Assisted Living (AS130306128). In addition, Ms. Ambler has experience as an EMT Training Marshall Area Firefighters Association, motel owner/ operator, and hair and tanning salon owner/ operator. During this period of time, she has acquired the administrative and management skills necessary to operate the home.

Based on her previous experience, Ms. Ambler demonstrated that she has the administrative and management expertise to run the Adult Foster Care facility. Based on personal contact and materials submitted, Ms. Ambler has demonstrated competency as required by the rule R 400.14201.

At the time of the final inspection Ms. Ambler indicated that there were no changes to report in information previously submitted in this application for a license. The licensee designee was advised of Departmental requirements relating to changes in information, as outlined under administrative rule R400.14103 (5), and has indicated that it is the intent of the corporation to assure continued compliance with this rule. The licensee was also reminded of Departmental requirements pertaining to posting of the license as outlined under rule R400.14103 (4), and has indicated that it is her intent to maintain compliance with this requirement.

Based on the above information, it is determined that Ms. Ambler is in substantial compliance with rule R400.141103 regarding required information and reporting changes, and rules R400.14201, R400.14202, and R400.14205 regarding qualifications and health of the Licensee.

As required by the rule R400.14202, the home has a designated administrator. Ms. Lori Ambler will act as administrator for Countryside Reminisce. Based on the information submitted and information reviewed in the home at the time of the final inspection, Ms. Ambler meets the requirements of the rules and is qualified based on her background and training to act as administrator for Countryside Reminisce.

The licensee understands that in accordance with rules R 400.14307, R 400.14308, and R 400.14309 regarding behavior intervention and crisis intervention, individual intervention programs will only be used at the least restrictive level necessary as defined in the individual plan of service. Only trained staff shall implement such programs. Facility staff will not utilize seclusion or restraints. Documentation of the implementation of any behavior management program will be maintained in the facility and will be available at all times for Departmental review.

As mentioned above, the applicant submitted copies of the proposed admission and discharge policies to the Department for review and inclusion in the licensing record. The documents were reviewed and it was determined that they do not conflict in content or intent with current rules and are therefore acceptable as written. A copy of the proposed staffing pattern is contained in the licensing file. The proposed staffing pattern appears to meet the care requirements of the proposed population described in the home's program statement and the minimum requirements of rule R 400.14206.

Individuals who are interested in placement into the Countryside Reminisce should contact Ms. Ambler at the facility. The licensee designee also understands that the facility will conduct its own evaluation and written assessment of any individual who is referred for placement. The purpose of this assessment is to judge whether the individual fits the criteria established in the home's program statement and is compatible with the current residents. A resident care agreement and a current health appraisal are also required at the time of admission. Based upon the above information, the facility is found to be in substantial compliance with requirements of rule R400.14302 pertaining to admission and discharge.

### 4) Facility and Employee Records

The personal policies were reviewed and it was determined that they do not conflict with statutory or administrative rule requirements. The job descriptions for Countryside Reminisce were reviewed and submitted to the department. They are acceptable as written. Good moral character requirements were discussed with the Licensee as is related to the hiring of staff (R 400.14734b). The Licensee is well aware of the requirements for employee records based on previous experience in Adult Foster Care.

### a) Facility Records in General (Rule R400.14209)

The resident care agreement proposed for use in this facility is the current Department resident care agreement. Departmental requirements pertaining to maintaining a resident register, as required under rule R400.14210 have been discussed with the licensee and the licensee indicates that it is her intent to comply with this requirement.

Home menus have been discussed and the applicant understands the requirements set forth in rule R400.14313 and has indicated that the home will meet the requirement with respect to nutrition and menus as stated in the rule. Ms. Ambler has been advised that all working menus are to be dated, prepared in advance, and that any changes or substitutions may be reflected on the working menus. Menu records are to be maintained in the facility for a period of one year. The licensee designee was also advised that a licensed physician must order any special diets implemented in the home.

# b) Employee Records (rules R400.14204 and R400.14208)

Based on the Licensee's previous experience, the Licensee is well aware of the requirements for staff qualifications and training and intends to comply with the rules. The licensee understands that all employees must submit to a pre-employment physical, which includes a TB tine test. The results of the test are obtained before employment begins. The Licensee will also verify age and check references before a person is offered employment. The Licensee provides an orientation and training of its own relating to reporting requirements, emergency procedures, prohibited practices, resident rights, and personal care, protection, and supervision required in adult foster care. Each employee must complete certified training in First Aid and CPR. Evidence of staff training will be maintained in the employee records for future Departmental review. Based upon our conversation at the time of inspection, the administrator/ Licensee designee understands and intends to comply with the requirements of rules R400.14204 and R400.14208.

### 5) Resident Care, Services, and Records

Departmental requirements pertaining to resident records as specified in rule R400.14316 were discussed with the Licensee. The Licensee has indicated that it is the corporation's intent to comply with these requirements. During the course of the pre-

licensing investigation, I advised the Licensee designee of Departmental requirements pertaining to resident rights and prohibited practices as outlined under rules R400.14304 and R400.14308. The Licensee attests that it is her intent to achieve and maintain compliance with these requirements.

Also discussed were Departmental requirements pertaining to incident and accident reports, as outlined under rule R400.14311 and the requirements for safeguarding and distributing of prescription medication as outlined in rule R400.14312. The Licensee has again indicated that it is her intent to achieve and maintain compliance with these requirements. It was determined that the facility was in substantial compliance with Departmental requirements pertaining to investigating and reporting as stipulated in rule R400.14311, resident medication as stipulated in rule R400.14312, and resident rights as outlined in rule R400.14304.

The rules pertaining to the handling of resident funds was discussed with the Administrator/ Licensee designee at the time of the final inspection. Compliance will be evaluated at the time of renewal.

The applicant stated that she has an understanding of the rule R400.14317 relating to resident recreation and intends to comply through an activity schedule for the home which will expose the residents to a variety of community based recreation and leisure time activities.

The Licensee designee is aware of the requirements of rules R400.14138 and R400.14319, and has stated that she will comply with the requirements regarding emergency and regular transportation.

In conclusion, through observation, interview, and review of program documentation, the facility is found to be in substantial compliance with Departmental requirements relating to resident care, services, and records. A more complete evaluation of resident services will be made at the time of license renewal.

# IV. RECOMMENDATION

I recommend issuance of a temporary license to this AFC adult small group home (capacity 1-6).

MDAMAN

Davida McShan Licensing Consultant

Date 02/23/2012

Approved By: Gregory V. Corrigan

Gregory V. Corrigan Area Manager

02/27/2012 Date