

# STATE OF MICHIGAN DEPARTMENT OF HUMAN SERVICES BUREAU OF CHILDREN AND ADULT LICENSING



July 23, 2010

Janet Mazzetti Lake Orion Assisted Living, LLC P.O. Box 564 Oxford, MI 48371

RE: Application #: AS630305223

Silverbell Manor 1241 E. Silverbell Lake Orion, MI 48260

#### Dear Ms Mazzetti:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 6 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (248) 975-5053.

Sincerely,

John Pochas, Licensing Consultant Bureau of Children and Adult Licensing

ol P. Pochos

Suite 1000 28 N. Saginaw Pontiac, MI 48342 (248) 975-5085

enclosure

## MICHIGAN DEPARTMENT OF HUMAN SERVICES BUREAU OF CHILDREN AND ADULT LICENSING LICENSING STUDY REPORT

## I. IDENTIFYING INFORMATION

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License #:	AS630305223	
Applicant Name:	Lake Orion Assisted Living, LLC	
P.P. Tarana	<b>3</b> ,	
Applicant Address:	1814 S Lapeer	
	Lake Orion, MI 48360	
Applicant Telephone #:	(248) 814-6714	
Administrator/Licensee Designee:	Loraine Lee, Administrator	
_	Janet Mazzetti, Designee	
Name of Facility:	Silverbell Manor	
_		
Facility Address:	1241 E. Silverbell	
_	Lake Orion, MI 48260	
Facility Telephone #:	(248) 377-3379	
Application Date:	10/14/2009	
Capacity:	6	
Program Type:	AGED	

#### II. METHODOLOGY

10/14/2009	Enrollment
10/16/2009	Application Incomplete Letter Sent
10/22/2009	Contact - Document Received competed app
11/03/2009	Contact - Document Received
11/09/2009	Contact - Document Received
11/10/2009	Application Complete/On-site Needed
12/08/2009	Application Incomplete Letter Sent
03/15/2010	Inspection Completed Env. –Health A
05/19/2010	Contact - Telephone call made status update inquiry
06/15/2010	Inspection Completed Fire Safety – A BCAL
06/15/2010	Inspection Completed BCAL Full Compliance
07/19/2010	Recommend License Issuance
07/19/2010	LSR Generated

#### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

This evaluation is based upon the requirements of P.A. 218 of the Michigan Public Acts of 1979, as amended, and the Administrative Rules governing operation of small group adult foster care facilities with an approved capacity of 1-12 residents, licensed or proposed to be licensed after 5/24/94.

#### 1) Environmental Conditions

Silverbell Manor is located at 1241 Silverbell Road, Lake Orion, Michigan 48360. The home is situated to the east of Lapeer Road (M-24) on Silverbell Road, near the Bald Mountain Recreation Area in Oakland County, Michigan. Steven and Janet Mazzetti are the owners of record for the property. Proof of ownership is contained in the facility file.

Silverbell Manor is a larger brick ranch with a walkout basement. The home is situated on approximately 3 acres of semi rural land. The home has a two car attached garage and is nicely landscaped. The interior of the home is spacious, comfortable, clean, and nicely decorated.

The main entrance opens into a family room straight ahead and a kitchen and dining area to the right. To the left of the main entrance are two bedrooms, a media room and sunroom. A full bath is also located in this area. Adjacent to the dining/kitchen area are three more bedrooms, a full bath and library room. Two gas-fired furnaces are located in the basement. Floor separation is provided with a 1¾ "solid core wood door with self-closing device.

Resident bedrooms were measured at the time of inspection and were found to be of the following dimensions and accommodation capability:

BEDROOM	DIMENSIONS	SQ. FOOTAGE	OCCUPANCY
Bedroom # 1 (S)	12'7" x 11'	115	1
Bedroom # 2 (SW)	14'3" x 12'9"	181	1
Bedroom # 3 (NW)	13'9" x 9'11"	136	1
Bedroom # 4 (NE)	11'3" x 11'8"	131	1
Bedroom # 5 (NW)	11'1" x 9'7"	106	1
Bedroom # 6 (SE)	12'7" x 10' 9"	135	1
		Total Occupancy:	6

Compliance with rule R400.14409 (6) was demonstrated at the time of final inspection.

Based upon the above information, this facility has the square footage necessary to accommodate up to 6 adults, as requested in the application.

The living space for the home was measured and is listed below:

The home has a large living room/dining room that measures 26' x 16'8", a sunroom and library. The proposed capacity for the home is 6. Based upon the above measurements, there will be more than the required 35 square feet per resident minimal living space available for the residents of the home.

The bedrooms were properly furnished, clean, and neat. Each bedroom has an easily operable window with screen, a mirror for grooming and a chair. The bedrooms all have adequate closet space for the storage of clothing and personal belongings. The bedrooms also have adequate lighting to provide for the needs of the staff and residents. The shower and bathtub area is equipped with required non-skid surfacing and handrails, to assure resident safety in the maintenance of personal hygiene. The bathrooms were equipped with soap and paper towels for hand washing. I also observed that the facility was equipped with all required furnishings, linens, cooking and eating utensils.

Silverbell has private water and public sewage services. Garbage disposal is supplied through the City of Lake Orion. The kitchen and bathroom areas were evaluated, and were found to be adequately equipped and in clean condition. All necessary appliances were present at the time of final inspection. Poisons and caustics will be stored in a secured area not used for food storage or preparation. The home has adequate food storage capacity. The refrigerator was equipped with thermometers to monitor the temperature of food storage. Water temperature was tested at the time of final inspection and found to be within the acceptable range as defined by rule R 400.14401(2). The home also met the minimum requirements regarding food service (R 400.14402) and maintenance of premises (R 400.14403). Laundry facilities are located in a separate room adjacent to the sunroom. The washer and dryer were properly installed and the dryer vent was made of acceptable non-combustible material.

Based on the above information and observations, I found the facility to be in substantial compliance with Departmental requirements regarding environmental conditions.

## 2. Fire Safety

The licensee installed a fully integrated hard wired smoke detection system to meet the requirements of R 400.14505. The smoke heads are placed as required by the rule. The home has smoke detectors in the furnace room and kitchen area. The home also has fire extinguishers located on the main floor and basement, which meet the requirements of R 400.14506. The home has more than two means of egress from the main floor and the exit doors all meet the requirements of rules R 400.14507 and R 400.14509. The means of egress were measured at the time of final inspection and meet the 30-inch minimum width requirement of the rule. The required exit doors are equipped with positive latching non-locking against egress hardware. All the bedroom doors have conforming hardware. The bedrooms of the home also have the proper means of egress as required by R 400. 14508. The interior of the home is of standard lathe and plaster finish or equivalent in all occupied areas. The home meets the environmental and interior finish requirements of rules R 400.14502, R 400.14503, and R400.14504.

Two gas forced air systems heat the facility. The furnaces were recently inspected and the licensee supplied a copy of the report for review at the time of the final inspection. The licensee was advised that water temperature should be monitored on a regular basis. The water temperature was tested at the final inspection and found to be in compliance with the rule R 400.14401(2). I also found the electrical service (circuit breaker panel) to be adequate and in safe condition at the time of final inspection. The home was found to be in compliance with rules relating to interior finish, smoke detection equipment, fire extinguishers, means of egress, both generally and for bedrooms, heating equipment, flame producing equipment; enclosures, and electrical service.

I reviewed the facility's emergency procedures, which contain written instructions to be followed in case of fire, and medical emergency. Evacuation routes were also posted in the facility, with emergency telephone numbers posted in proximity to the telephone. The home had its emergency preparedness plans posted as required. The home has emergency medical services available through the City of Lake Orion. The licensee understands the Departmental requirements relating to the maintenance of fire drill records with the licensee. The licensee has indicated that it is the licensee's intent to conduct fire drills at least on a monthly basis, one per shift per quarter, as well as to maintain a record of these fire drills, and resident performance during such drills.

Based upon the above observations and information, I found this facility to be in substantial compliance with administrative rules pertaining to emergency preparedness and fire safety.

#### **B. Program Description**

#### 1) Program Statement

The licensee submitted a copy of the program statement to the Department for review and inclusion in the licensing record. The document is acceptable as written. The facility will offer a program and services for elderly male and female adults. According to the program statement, the goal of the program is to maximize the functioning of each resident's capability and condition. Self care and daily living skills will be promoted through on-going guidance in the areas of dressing, grooming, nutrition, supervision, protection. Social education and personal adjustment will also be the focus of program services.

### 2) Required Information

On 11/13/09, the Department received a license application and application fee from Ms. Janette Mazzetti, acting on behalf of Lake Orion Assisted Living LLC, to operate a small group AFC facility at the above referenced address in Lake Orion, Michigan. The filing endorsement from the Department of Consumer and Industry Services has a filing date of June 17, 1999. The applicant is seeking to operate a program for elderly men and women.

As part of the application process the licensee submitted admission, discharge policies for the Silverbell Manor. The documents are acceptable as written. Also included in the Department files are a proposed staffing pattern, a current organizational chart, a proposed budget, a floor plan with room use and size specifications, and current financial documents. As part of the licensing process, the licensee presented personnel policies, routine procedures, and job descriptions for review during the final inspection. The documents are kept in the home and are available for review.

The administrative structure for Lake Orion Assisted Living LLC. is as follows:

Executive Director Program Director Manager Assistant Manager

A Records Clearance Request has been processed for Ms. Janet Mazzetti. Based upon the information from the Record Clearance Report, I find that she is of good moral character, sound judgment, and are suitable to provide care to dependent adults. A current Licensing Medical Clearance form for Ms. Mazzetti is contained in the record. The form indicates that she is in good physical and emotional health, and there is no reason why she should not be involved in the operation of this facility, and the provision of adult foster care. A current negative TB test is also on file with the Department. The licensing file also contains a written statement from Lake Orion Assisted Living LLC, naming Ms. Mazzetti as the licensee designee.

As referenced above, Ms. Mazetti submitted, on behalf of Lake Orion Assisted Living LLC, financial information as part of the new application process. The applicant submitted a current balance sheet as well as a projected budget. Based on the information presented, I have determined that the applicant corporation has demonstrated a stable financial position and possesses the financial capability to operate an adult foster care facility at the above referenced location.

## 3) Qualifications and Competencies

The licensee designee, Ms. Janet Mazzetti, has been involved in providing Adult Foster Care services to developmentally disabled and elderly individuals for over 17 years. Ms. Mazzetti administers several AFC homes in Oakland and Wayne counties under Oakland Community Alternatives Inc. Under Lake Orion Assisted Living LLC. Ms. Mazzetti administers at two AFC homes.

Based on such extensive previous experience, Ms. Mazzetti has demonstrated that she has the administrative and management expertise to run the Adult Foster Care facility. Based on personal contact and materials submitted I conclude that Ms. Mazzetti has demonstrated her competency as required by rule R 400.14201.

At the time of the final inspection, Ms. Mazzetti indicated that there were no changes to report in information previously submitted in this application for a license. The licensee was advised of Departmental requirements relating to changes in information, as outlined under administrative rule R400.14103 (5), and has indicated that it is the intent of the corporation to assure continued compliance with this rule. The licensee was also reminded of Departmental requirements pertaining to posting of the license as outlined under rule R400.14103 (4), and has indicated that it is their intent to maintain compliance with this requirement.

Based on the above information, I have determined that Ms. Mazzetti is in substantial compliance with rule R400.14103 regarding required information and reporting changes, and rules R400.14201, R400.14202, and R400.14205 regarding qualifications and health of the Licensee.

As required by rule R400.14202, the home has a designated administrator. Ms. Loraine R. Lee will act as administrator for Silverbell Manor. Based on the information submitted and information reviewed in the home at the time of the final inspection, Ms. Lee meets the requirements of the rules and is qualified based on her background and training to act as administrator for Silverbell Manor.

The licensee understands that in accordance with rules R 400.14307, R 400.14308, and R 400.14309 regarding behavior intervention and crisis intervention, individual intervention programs will only be used at the least restrictive level necessary as defined in the individual plan of service. Only trained staff shall implement such programs. Facility staff will not utilize seclusion or restraints. Documentation of the implementation of any behavior management program will be maintained in the facility and will be available at all times for Departmental review.

As mentioned above, the applicant submitted copies of the proposed admission and discharge policies to the Department for review and inclusion in the licensing record. I have reviewed the documents and determine that they do not conflict in content or intent with current rules, and are therefore acceptable as written. A copy of the proposed staffing pattern is contained in the licensing file. The proposed staffing pattern appears to meet the care requirements of the proposed population described in the home's program statement and the minimum requirements of rule R 400.14206.

Individuals who are interested in placement into Silverbell Manor should contact Ms. Mazzetti at the facility. The licensee also understands that the facility will conduct its own evaluation and written assessment of any individual who is referred for placement. The purpose of this assessment is to judge whether the individual fits the criteria established in the home's program statement and is compatible with the current residents. A resident care agreement and a current health appraisal are also required at the time of admission. Based upon the above information, the facility is found to be in substantial compliance with requirements of rule R400.14302 pertaining to admission and discharge.

# 4) Facility and Employee Records

I have reviewed Lake Orion Assisted Living LLC's personnel policies contained in the licensing file, and have determined that they do not conflict with statutory or administrative rule requirements. The job descriptions for Silverbell Manor were reviewed and submitted to the department, and they are acceptable as written. I have also discussed with the licensee the good moral character requirements as related to the hiring of staff. Particular attention was placed upon the new rule related to the determination of good moral character by the licensee (R 400.14734b). I have reviewed

the process that the corporation follows and find it meets the intent of the administrative rules. The licensee is well aware of the requirements for employee records based on current experience in Adult Foster Care.

#### a) Facility Records in General (Rule R400.14209)

The resident care agreement proposed for use in this facility is the current Department resident care agreement. Departmental requirements pertaining to maintaining a resident register as required under rule R400.14210 have been discussed with the licensee, and the licensee indicates that it is the intent of the licensee to comply with this requirement. Copies of required Department forms were also given to the home administrator during the course of the pre-licensing period. The applicant indicated that she understands the Department requirements for record keeping.

Home menus have been discussed, and the applicant/licensee designee understands the requirements set forth in rule R400.14313 and has indicated that the home will meet the requirement with respect to nutrition and menus as stated in the rule. Ms. Mazzetti has been advised that all working menus are to be dated, prepared in advance, and that any changes or substitutions may be reflected on the working menus. Menu records are to be maintained in the facility for a period of one year. The licensee was also advised that a licensed physician must order any special diets implemented in the home.

### b) Employee Records (rules R400.14204 and R400.14208)

Based on the licensee's previous experience, the licensee is well aware of the requirements for staff qualifications and training and intends to comply with the rules. The licensee understands that all employees must submit to a pre-employment physical, which includes a TB tine test. The results of the test are to be obtained before employment begins. The licensee will also verify age, check references and conduct fingerprinting clearances before a person is offered conditional employment. The licensee provides an orientation and training of its own relating to reporting requirements, emergency procedures, prohibited practices, resident rights, and personal care, protection, and supervision required in adult foster care. Addition staff training through contract agencies is arranged as necessary. Each employee must complete certified training in First Aid and CPR. Evidence of staff training will be maintained in the employee records for future Departmental review. Based upon our conversation at the time of inspection, the administrator understands and intends to comply with the requirements of rules R400.14204 and R400.14208.

#### 5) Resident Care, Services, and Records

Departmental requirements pertaining to resident records as specified in rule R400.14316 were discussed with the licensee designee. The licensee has indicated that it is the corporation's intent to comply with these requirements. During the course of the pre licensing investigation, I advised the licensee designee of Departmental

requirements pertaining to resident rights and prohibited practices as outlined under rules R400.14304 and R400.14308. The licensee attests that it is the intent of the corporation to achieve and maintain compliance with these requirements. The licensee has been provided with a supply of the required Department forms as well as copies of the resident rights pamphlet for distribution to staff, residents, and families.

Also discussed were Departmental requirements pertaining to incident and accident reports as outlined under rule R400.14311, and the requirements for safeguarding and distribution of prescription medication as outlined in rule R400.14312. The licensee designee has again indicated that it is her intent to achieve and maintain compliance with these requirements. I determined that the facility was in substantial compliance with Departmental requirements pertaining to investigating and reporting as stipulated in rule R400.14311, resident medication as stipulated in rule R400.14312, and resident rights as outlined in rule R400.14304.

I discussed the rules pertaining to the handling of resident funds with the licensee designee at the time of the final inspection. The licensee was provided with copies of the Department forms Resident Funds and Valuables Parts I & II. The licensee is aware that these are required forms, and an alternate form cannot be used unless the Department approves the form. Compliance will be evaluated at the time of renewal.

The applicant stated that she has an understanding of the rule R400.14317 relating to resident recreation, and intends to comply through an activity schedule for the home which will expose the residents to a variety of recreation and leisure time activities.

The licensee is aware of the requirements of rules R400.14318 and R400.14319, and assures me that the licensee will comply with the requirements of the rules regarding emergency and regular transportation.

In conclusion, the facility, by virtue of observation, interview, and review of program documentation, is found to be in substantial compliance with Departmental requirements relating to resident care, services, and records. A more complete evaluation of resident services will be made at the time of license renewal.

# IV. RECOMMENDATION

Area Manager

I recommend issuance of a temporary license to operate a small adult foster care home, capacity 6, located at 1241 E. Silverbell Road, Lake Orion, MI 48260

Joh P. Pochas	
Do d l	07/21/2010
John Pochas Licensing Consultant	Date
Approved By:	
Denice G. Hunn	07/23/2010
Denise Y. Nunn	Date