



STATE OF MICHIGAN
DEPARTMENT OF HUMAN SERVICES
OFFICE OF CHILDREN AND ADULT LICENSING



JENNIFER M. GRANHOLM
GOVERNOR

MARIANNE UDOW
DIRECTOR

October 4, 2006

Deborah Durham
Cliffside Company
910 S. Washington Av
Royal Oak, MI 48067

RE: Application #: AL110270687
Caretel Inns of Royalton
3905 Lorrain Path
St. Joseph, MI 49085

Dear Mrs. Durham:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 20 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (269) 337-5066.

Sincerely,

Susan Gamber, Licensing Consultant
Office of Children and Adult Licensing
322 E. Stockbridge Ave
Kalamazoo, MI 49001
(269) 337-5028

enclosure

**MICHIGAN DEPARTMENT OF HUMAN SERVICES
OFFICE OF CHILDREN AND ADULT LICENSING
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #:	AL110270687
Applicant Name:	Cliffside Company
Applicant Address:	910 S. Washington Av Royal Oak, MI 48067
Applicant Telephone #:	(248) 543-7300
Administrator/Licensee Designee:	Deborah Durham, Designee
Name of Facility:	Caretel Inns of Royalton
Facility Address:	3905 Lorrain Path St. Joseph, MI 49085
Facility Telephone #:	(269) 428-1111 09/29/2004
Application Date:	
Capacity:	20
Program Type:	AGED

II. METHODOLOGY

09/29/2004	Enrollment
10/04/2004	Inspection Report Requested - Fire
10/04/2004	Inspection Report Requested - Health
10/11/2004	Application Incomplete Letter Sent building is under construction
09/29/2005	Contact - Document Sent Inactive letter sent
10/11/2005	Contact - Document Received request to keep application open & proceed with licensing
07/17/2006	Inspection Completed-Fire Safety : D
07/24/2006	Contact - Telephone call made to licensee to check on progress& if ready for on-site, left message
07/31/2006	Application Incomplete Letter Sent
08/02/2006	Contact - Telephone call received inspection set for 9/7/06
08/02/2006	Inspection Report Requested - Health
08/04/2006	Contact - Telephone call received not ready for inspection on 9/7
09/01/2006	Inspection Completed-Fire Safety: D received on 9/25/06
09/21/2006	Inspection Completed On-site
10/02/2006	Inspection Completed-Environmental Health: A
10/02/2006	Inspection Completed-Fire Safety: A
10/02/2006	Inspection Completed-BFS Full Compliance

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Caretel Inns-Eaton is the fifth building in a complex of licensed facilities at this address. Cliffside Company already has three licensed adult large group foster homes and a nursing home on site. Eaton has separate entrances and is licensed as a stand-alone facility but is attached to the complex. Eaton will share an administration office with the complex, and meals will be prepared in a central kitchen located within the complex and transported to Eaton. Eaton does have a working kitchen from which meals will be served. Food can also be stored, reheated or prepared at Eaton if necessary. Eaton has its own laundry room on site as well.

Eaton is a one-story building containing a dining area, a large common area for living space, and a smaller sitting room area. The combined dining room/common area provides over 2400 square feet, which is more than adequate to meet the 35 square feet of living space required by licensing rules.

The facility contains 16 bedrooms; 12 are private rooms and four are double occupancy. The double occupancy rooms are designed with a dividing semi-wall to allow for greater privacy. All bedrooms contain room for sleeping and sitting areas; have a private full bath, and a kitchenette with a mini-refrigerator and a microwave. Bedroom sizes range from 264 square feet to 378 square feet, which would make all bedrooms sufficient size for double occupancy. Rooms are furnished with the basic requirements of bed, chair, and dresser; residents may bring in personal furniture if they wish. The facility, including bathrooms, is wheelchair accessible.

The Office of Fire Safety (Department of Labor and Economic Growth) has given approval to the smoke detection and fire suppression system.

The facility is served by public water and sewage disposal systems. The Berrien County Health Department has inspected and approved the facility's food service and laundry systems, as well as overall cleanliness and maintenance.

B. Program Description

Eaton intends to provide care to aged individuals according to the submitted program and admission statements. Payment is private pay with a basic rate and then fees for additional services. Individuals with wheelchairs or impaired mobility can be accommodated. The facility has a medical director who can provide medical care on-site, or residents can continue with their own community physician. Families must provide transportation for outside appointments, or make arrangements for other private transportation. The facility does have a van for recreational community outings.

The licensee is Cliffside Company, which has facilities throughout the state. Cliffside Company was initially incorporated in 1995. Deborah Durham is identified as the license designee and is located at the corporate office in Royal Oak. Financial information has

been provided to demonstrate that the corporation has the financial capability and stability to operate another facility.

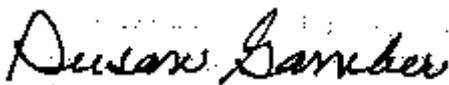
The facility has an on-site administrator, Sharon Steinman. Ms. Steinman has previously submitted evidence of her competencies to serve as administrator for the other facilities on site. Both Ms. Steinman and Ms. Durham submitted current physician statements and evidence of TB test results for this license application. They have met Good Moral Character requirements as evidenced by a criminal history check completed by OCAL as well as complying with the fingerprint requirements of MCL 400.734(b).

The proposed staffing pattern when the facility is at full occupancy is two direct care staff on duty for three shifts, including hours of sleep. The facility intends to have an RN or LPN manager for eight hours per day. Eaton will share an activities director with other facilities within the complex as well as sharing cooking, cleaning, and maintenance staff. Training for staff includes competencies required by licensing rules, and will be completed on site.

Prior to licensing I reviewed admission and program statements, the discharge and refund policies, and the personnel policy. The licensee is aware of the necessity of complying with MCL 400.734(b). In addition, the personnel policy outlines prohibited staff interventions with residents, and provides instructions to report abuse and neglect. The licensee has demonstrated knowledge of required licensing record keeping in the management of other licensed facilities.

IV. RECOMMENDATION

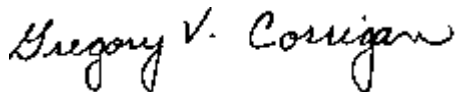
I recommend issuance of a temporary license to this AFC adult large group home (capacity 20).



Susan Gamber
Licensing Consultant

October 4, 2006
Date

Approved By:



Gregory V. Corrigan
Area Manager

October 4, 2006
Date