GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 16, 2026

Mary Alexander
Mary James Washington/Alexander Group Homes, Inc.
826 7th street
Flint, MI 48503

RE: License #: AS250370484
Investigation #: 2026A0623053
Mary James Washington Alexander AFC

Dear Mary Alexander:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,



Cynthia Badour, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30064
Lansing, MI 48909
(517) 648-8877

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS250370484
Investigation #:	2026A0623053
Complaint Receipt Date:	08/28/2026
Investigation Initiation Date:	08/31/2026
Report Due Date:	10/27/2026
Licensee Designee Name:	Mary James Washington/Alexander Group Homes, Inc.
Licensee Designee Address:	826 7th Street Flint, MI 48503
Licensee Designee Telephone #:	(810) 309-7694
Administrator:	Mary Alexander
Licensee Designee:	Mary Alexander
Name of Facility:	Mary James Washington Alexander AFC
Facility Address:	826 7th St Flint, MI 48503
Facility Telephone #:	(810) 309-7694
Original Issuance Date:	02/03/2015
License Status:	REGULAR
Effective Date:	08/03/2025
Expiration Date:	08/02/2027
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The facility has bed bugs.	Yes
The facility carpet and couches are dirty.	Yes
Additional Findings	No

III. METHODOLOGY

08/28/2026	Special Investigation Intake 2026A0623053
08/31/2026	APS Referral An APS referral was completed.
08/31/2026	Special Investigation Initiated - Letter An email was sent to Adult Services requesting information.
09/03/2026	Inspection Completed On-site I conducted an unannounced onsite inspection of the facility.
09/03/2026	Contact - Document Received I received AFC documents.
09/04/2026	Contact - Telephone call made I contacted Tricia Caruth from the long term care ombudsman's program.
09/09/2026	Contact - Telephone call made I contacted Licensee Designee Mary Alexander.
09/09/2026	Contact - Telephone call made I contacted APS worker Shacoya Harrison.
09/10/2026	Contact - Face to Face I completed an unannounced face to face visit with Resident A, Resident B and Licensee Designee Mary Alexander.
09/10/2026	Contact - Document Received Photographs taken in the facility.
09/11/2026	Contact - Telephone call received I received a phone call from Tricia Caruth from the long term care ombudsman program.
09/15/2026	Contact - Telephone call received

	I received a phone call from Licensee Designee Mary Alexander.
09/24/2026	Contact - Telephone call made I contacted case manager Regina Allen.
10/06/2026	Inspection Completed-BCAL Sub. Compliance
10/06/2026	Exit Conference I conducted an exit conference with Licensee Designee Mary Alexander.
10/12/2026	Contact - Telephone call made I contacted Guardian C.
10/12/2026	Contact - Telephone call made I contacted Guardian D.
10/12/2026	Contact - Telephone call made I contacted case manager Maggie Bendle.

ALLEGATION:

Resident A reported that the facility is dirty and has bed bugs.

INVESTIGATION:

On 08/31/2026, an APS referral was completed. I shared information with APS.

On 08/31/2026, I emailed Adult Services requesting information.

On 09/03/2026, I conducted an unannounced onsite inspection of the facility. I interviewed Resident D, Licensee Designee Mary Alexander, and staff Ledrela Adams.

On 09/03/2026, I interviewed Licensee Designee (LD) Mary Alexander. LD Alexander stated that there are currently 4 residents in the home, 2 residents (Residents B and C) have lived in the home for over 20 years. LD Alexander stated that Resident A moved in January 2026 and Resident D moved in May 2026. LD Alexander stated that Resident A decided at the end of August she didn't want to live in the home anymore and LD Alexander told her to keep her rent money for the month of September and move out. LD Alexander stated that Resident A is the only resident that complained about bed bugs. LD Alexander stated that she did wrap the mattresses in all the bedrooms and treated the bedframes and posts. LD Alexander stated she just used products she bought herself and did not get a pest control company. LD Alexander stated that she had an issue with bed bugs before and had to pay for a company to treat the home. I observed the wrapped mattress and boxsprings as well as the bedframe in all the bedrooms. I did not observe any bed bugs or other pest activity in the home. I did

observe the couches in the living room area were in poor condition and dirty, as well as the carpet on the first floor and stairs.

On 09/03/2026, I interviewed Resident D. Resident D stated that she likes the home and has enough to eat. Resident D denied observing any bed bugs. Resident D stated that she has a case manager Maggie.

On 09/03/2026, I interviewed staff Ledrela Adams. Staff Adams stated that she fills in usually afternoons or whenever she is needed. Staff Adams stated that at first Resident A liked the home and then in August got an attitude and complained about everything. Staff Adams stated that Resident A is looking to move out. Staff Adams denied seeing any bed bugs in the home.

On 09/03/2026, I received and reviewed AFC documents. I reviewed Resident A's signed Resident Care Agreement dated 01/16/2026. I reviewed Resident A's Resident Funds Part II dated 01/16/2026 through 08/03/2026.

On 09/04/2026, I contacted Tricia Caruth from the long term care ombudsman's program. Tricia Caruth stated that she was at the home on Wednesday 09/02/2026 and met with Resident A and Mary Alexander. Tricia Caruth stated that she observed the filthy carpet on the first floor and on the stairs. Tricia Caruth stated that Resident A had 1 bed bug wrapped in a Kleenex and she also observed 1 bed bug on top of the box spring in Resident A's room.

On 09/09/2026, I contacted Licensee Designee (LD) Mary Alexander. LD Alexander stated that the APS worker was out to the home, and she told her that she would be having the house sprayed. LD Alexander stated that she will be taking up most of the carpet that cannot be cleaned. LD Alexander stated that Resident A is still living in the home.

On 09/09/2026, I contacted APS worker Shacoya Harrison. APS Harrison stated that her 2 concerns were the dirty carpet and bed bugs under Resident A's mattress/boxspring. Will be following up to see that the home is treated and cleaned. Believes Resident A is too high functioning to be living in an AFC home and was told she is working with her case manager to assist her in moving to new housing.

On 09/10/2026, I completed an unannounced fact to face visit with Resident A, Resident B and Licensee Designee (LD) Mary Alexander.

On 09/10/2026, I interviewed Resident A in her bedroom. Resident A showed photos and videos of individual bed bugs and stated that they were from her bedroom. I noted that the bed, mattress/boxspring, bedframe and footings were wrapped and the bed sheets appeared clean. Resident A stated that she is very unhappy with the home and is looking to move to a room and board with assistance from her case manager. Resident A stated that she was given a 30 day notice by Mary Alexander on August 22, 2026, and she refused to sign. I observed a paper copy of the notice and also a text

message on Resident A's phone which showed the notice. Resident A is her own guardian and does not have a payee. Resident A confirmed that Mary Alexander told her to keep her September rent money to use for her new place.

On 09/10/2026, I Interviewed Resident B in her room. Resident B denied any bed bugs and stated that she is happy at this home and wants to stay. I observed the bedroom to be clean; bed wrapped like the other beds in the home. Resident B stated that she is her own guardian.

On 09/10/2026, I took photographs in the facility. I documented the carpet on the first floor, stairs and living room. I documented the couches and Resident A's bed.

On 09/11/2026, I received a phone call from Tricia Caruth from the long term care ombudsman's program. Tricia Caruth stated that she cannot do anything more to assist Resident A since she is moving and has assistance from her case manager. She will document that LARA and APS are addressing the cleanliness and bed bugs.

On 09/15/2026, I was contacted by Licensee Designee (LD) Mary Alexander. LD Alexander stated that she will be having pest control come to the home on Monday October 5, 2026. LD Alexander has replaced both couches and carpeting has been removed from the floor. LD Alexander is having new flooring laid, no date set. Resident A is still in the home.

On 09/24/2026, I contacted case manager (CM) Regina Allen. CM Allen stated that she was assigned to her at the end of August and Resident A told her that she had put a deposit down for a room and board. CM Allen stated that she did observe the dirty carpet and furniture but not bed bugs however, Resident A showed her pictures. CM Allen stated that she will be helping Resident A get her DHHS benefits back once she has moved out.

On 10/12/2026, I contacted Resident C's guardian, Guardian C. I left a voice mail message.

On 10/12/2026, I contacted Resident D's guardian, Guardian D. I left a voice mail message.

On 10/12/2026, I contacted case manager (CM) Maggie Bendle. CM Bendle stated that Resident D will be moved to a more appropriate specialized placement once one is located. CM Bendle stated that Resident D has not disclosed any concerns about bed bugs.

On 10/14/2026, I contacted Resident D's guardian, Guardian D. Guardian D stated that they are moving Resident D into a different placement when one is available that is more supportive of her developmental disabilities. Guardian D stated that Resident D has not disclosed any concerns about the home and no mention of bed bugs. Guardian D is aware of the home having a bed bug issue a few years ago.

On 10/06/2026, I conducted an exit conference with Licensee Designee (LD) Mary Alexander. I explained my investigation and findings. LD Alexander stated that she understood and will complete a corrective action plan. LD Alexander stated that the home was sprayed for bed bugs on October 5, 2026, and there will be a follow up. LD Alexander stated that she has replaced the 2 couches and the carpet has been cleaned where possible and is in process of replacing the flooring.

APPLICABLE RULE	
R 400.645	**Environmental health.**
	(6) An insect, rodent, or pest control program must be maintained and carried out in a manner that continually protects the health of residents.
ANALYSIS:	The allegation stated that there are bed bugs in the home. The investigation determined that the facility did not maintain an adequate pest control program as required. Although bed bugs were not observed by the licensing consultant during the onsite inspection, multiple sources, including Resident A, the long-term care ombudsman, and the assigned APS worker—confirmed the presence of bed bugs within the resident's sleeping area. Resident A provided photographic evidence, and both APS and the ombudsman reported direct observation of the insects. The Licensee Designee acknowledged the infestation and reported that treatment was not conducted by a licensed pest control provider until October 5, 2026, with follow-up pending. Based on the totality of the evidence, it was determined that the facility failed to maintain a pest control program that continually protected the health and safety of its residents I conclude there is sufficient evidence to substantiate a rule violation.
CONCLUSION:	**VIOLATION ESTABLISHED**

APPLICABLE RULE	
R 400.647	**Safety and maintenance of premises.**
	(2) Home furnishings and housekeeping standards must present a comfortable, clean, and orderly appearance.

ANALYSIS:	The allegation stated that the facility carpet and couches are dirty. The investigation substantiated that the facility did not maintain furnishings and housekeeping standards that ensured a comfortable, clean, and orderly environment. During the unannounced onsite inspection, the licensing consultant observed that carpeting on the first floor and stairway was stained and dirty, and the living room couches were worn and in poor condition. These observations were documented through photographs taken during the investigation. The long-term care ombudsman independently confirmed that the carpeting was in a filthy condition during a separate visit. Although the Licensee Designee later reported replacing the couches and removing carpet where feasible, these corrective actions occurred after the investigation commenced. At the time of observation, the condition of the premises did not comply with required maintenance standards. I conclude there is sufficient evidence to substantiate a rule violation.
CONCLUSION:	**VIOLATION ESTABLISHED**

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.



10/16/2026

Cynthia Badour — Date
Licensing Consultant

Approved By:



10/16/2026

Mary E. Holton — Date
Area Manager