GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 7, 2026

Tesie Quiton and Alex Quiton
634 South Whitman
Ada, MI 49301

RE: License #: AM410245599
Investigation #: 2027A0583001
Farragut Home Care, L.C.C

Dear Tesie Quiton and Alex Quiton:

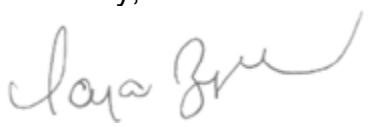
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,



Toya Zylstra, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 333-9702

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AM410245599
Investigation #:	2027A0583001
Complaint Receipt Date:	10/01/2026
Investigation Initiation Date:	10/02/2026
Report Due Date:	10/31/2026
Licensee Name:	Tesie Quiton and Alex Quiton
Licensee Address:	634 South Whitman Ada, MI 49301
Licensee Telephone #:	616 291 4326
Administrator:	Tesie Quinton
Licensee Designee:	N/A
Name of Facility:	Farragut Home Care, L.C.C
Facility Address:	1839 Farragut Street, SW Wyoming, MI 49519-1734
Facility Telephone #:	(616) 531-5803
Original Issuance Date:	06/07/2002
License Status:	REGULAR
Effective Date:	12/07/2024
Expiration Date:	12/06/2026
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Staff use sexually inappropriate gestures towards residents.	Yes

III. METHODOLOGY

10/01/2026	Special Investigation Intake 2027A0583001
10/02/2026	APS Referral
10/02/2026	Special Investigation Initiated - Face to Face Resident A
10/02/2026	Inspection Completed On-site
10/06/2026	Exit Conference Licensee Tesie Quinton

ALLEGATION: Staff use sexually inappropriate gestures towards residents.

INVESTIGATION: On 10/01/2026 the above complaint allegation was received from LARA-BCHS-Complaints system. The complaint stated that “staff Ludivico made a sexually inappropriate gesture with a banana holding it near his genitals” and that Resident A said “that he does try to act sexy”.

On 10/02/2026 I completed an Adult Protective Services complaint via the online portal.

On 10/02/2026 I interviewed Resident A at Empower U South, adult day program. She confirmed that staff Ludivico Aragoza “does sexy stuff” which involves placing a banana between his legs and moving it up and down. She stated that this behavior has occurred more than once. She stated that she could not recall any other details regarding the incident but acknowledged that it made her feel uncomfortable.

On 10/02/2026 I completed an unannounced onsite investigation at the facility and privately interviewed staff Queen Muhimpundu, Resident B, Resident C, and Resident D.

Ms. Muhimpundu stated she has worked at the facility for approximately one year and she has not directly worked with Mr. Aragoza because staff work all shifts independently. She stated that she has no direct knowledge of the allegation.

Resident B stated she observed Mr. Aragoza place a banana between his legs and move it up and down on “multiple” occasions. Resident B stated that Mr. Aragoza laughs while placing the banana between his legs. Resident B stated she observed

Mr. Aragoza pointing at his mouth while saying “in” and subsequently pointing at his buttocks while saying “out”. Resident B stated she recently told licensee Tesie Quinton about Mr. Aragoza’s behaviors and Ms. Quinton stated she would “deal with it”. Resident B stated that Mr. Aragoza’s behaviors make her feel uncomfortable.

Resident C stated that more than once she observed Mr. Aragoza placing a banana between his legs while moving it up and down. She stated Mr. Aragoza laughs while placing the banana between his legs. Resident C stated she also observed Mr. Aragoza point at his mouth while saying “in” and then point at his buttocks while saying “out”. Resident C has not reported Mr. Aragoza’s behaviors to Ms. Quinton. Resident C stated that Mr. Aragoza’s behaviors make her feel uncomfortable.

Resident D stated she had not observed Mr. Aragoza place a banana between his legs. Resident D stated she observed Mr. Aragoza point to his mouth while saying 'in,' point to his buttocks while saying 'out,' and afterwards “smell his finger." Resident D stated Mr. Aragoza’s behaviors make her feel uncomfortable. Resident D stated she has not reported Mr. Aragoza’s behaviors to Ms. Quinton.

On 10/05/2026 licensee Tesi Quinton stated via telephone that approximately two weeks ago a “case manager” reported Resident A disclosed that Mr. Aragoza placed a banana between his legs. Ms. Quinton stated she immediately spoke to multiple residents who confirmed the information as true. She stated she spoke with Mr. Aragoza who denied the allegations, but he also said, “I’m sorry, it won’t happen again”. She stated Mr. Aragoza always works independently at the facility.

On 10/05/2026 Mr. Aragoza stated via telephone that the allegations were false. He denied placing a banana between his legs and denied pointing at his mouth and buttocks in front of residents.

On 10/06/2026 I completed an exit conference via telephone with Ms. Quinton. She stated that she did not dispute the findings and would submit an acceptable corrective action plan.

APPLICABLE RULE	
R 400.641	**Resident behavior interventions.**
	(5) Staff, volunteers, visitors, or other occupants of the facility shall not mistreat a resident. Mistreatment includes any intentional action or omission that exposes a resident to serious risk, physical or emotional harm, or the deliberate infliction of pain by any means.
ANALYSIS:	Resident A stated staff Ludivico Aragoza “does sexy stuff” which involves placing a banana between his legs and moving it up and down.

	Resident B stated she has observed Mr. Aragoza place a banana between his legs and move it up and down on multiple occasions. Resident B stated Mr. Aragoza laughs while placing the banana between his legs. Resident B stated Mr. Aragoza has pointed at his mouth while saying “in” and then pointed at his buttocks while saying “out”. Resident C stated more than once she observed Mr. Aragoza place a banana between his legs while moving it up and down. She stated Mr. Aragoza laughs while placing the banana between his legs. Resident C stated she observed Mr. Aragoza point at his mouth while saying “in” and then point at his buttocks while saying “out”. Resident D stated she observed Mr. Aragoza point to his mouth while saying “in” and point to his buttocks while saying “out” and afterwards “smell his finger." A preponderance of evidence supports that violation of the applicable rule occurred. Staff Ludivico Aragoza verbally mistreated residents.
CONCLUSION:	**VIOLATION ESTABLISHED**

IV. RECOMMENDATION

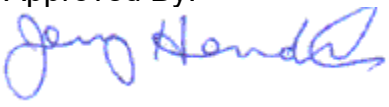
Upon receipt of an acceptable Correction Action Plan, I recommend no change to the license.



10/06/2026

Toya Zylstra Date
Licensing Consultant

Approved By:



10/07/2026

Jerry Hendrick Date
Area Manager