



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 28, 2026

Sherri Turner
Adult Learning Systems-Lower Michigan
8170 Jackson Road, Ste. F
Ann Arbor, MI 48103

RE: License #: AS810398282
Investigation #: 2026A0575041
Crystal

Dear Ms. Turner:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS810398282
Investigation #:	2026A0575041
Complaint Receipt Date:	09/09/2026
Investigation Initiation Date:	09/10/2026
Report Due Date:	10/09/2026
Licensee Name:	Adult Learning Systems-Lower Michigan
Licensee Address:	8170 Jackson Road, Ste. F Ann Arbor, MI 48103
Licensee Telephone #:	(734) 408-0112
Administrator:	Sherri Turner
Licensee Designee:	Sherri Turner
Name of Facility:	Crystal
Facility Address:	4075 Packard Ann Arbor, MI 48108
Facility Telephone #:	(734) 408-0112
Original Issuance Date:	08/23/2019
License Status:	REGULAR
Effective Date:	01/23/2026
Expiration Date:	01/22/2028
Capacity:	6
Program Type:	PH; DD; MI; AGED

II. ALLEGATION(S)

	Violation Established?
Staff member Jonathon Johnson hits Resident A with his hand and the TV remote, and he tells Resident A to shut up.	Yes

III. METHODOLOGY

09/09/2026	Special Investigation Intake-2026A0575041
09/09/2026	APS Referral
09/10/2026	Special Investigation Initiated - APS
09/10/2026	Contact - Telephone call made-(a) Guardian A1, D1, F1; (b) direct care staff: (1) Jonathon Jones; (2) Karlos Warren; (3) D'Angelo Green; (4) Taliyah Hayter-Stuart; (5) Marniesha Whitsett-Jones; and (6) Tina David
09/15/2026	Inspection Completed On-site-interviews with (a) Residents A, B, C, D, and E.; (b) direct care staff/house manager-Karlos Warren
09/15/2026	Inspection Completed-BCAL Sub. Compliance
09/16/2026	Contact- Telephone call made-(a) Guardian C1, (b) Guardian E1.
09/16/2026	Exit Conference with Sherri Turner, licensee designee

ALLEGATION:

Staff member Jonathon Johnson hits Resident A with his hand and the TV remote, and he tells Resident A to shut up.

INVESTIGATION:

On 9/9/2026, an APS referral was received.

On 9/10/2026, I interviewed Guardian A1, who is also the guardian for Residents D and F. She stated that she was unaware of this allegation, but is satisfied with Residents A, D, and F's placement.

On 9/10/2026, I interviewed direct care staff: (1) Jonathon Jones; (2) Karlos Warren; (3) D'Angelo Green; (4) Taliyah Hayter-Stuart; (5) Marniesha Whitsett-Jones; and (6) Tina David.

Staff Jonathon Jones stated that he never hit Resident A. He stated that he raises his voice but not in a disrespectful manner because Resident A is hearing impaired.

Staff Karlos Warren stated that he has not witnessed Jonathon Jones hitting Resident A, but he has heard him yell at her. He stated that Resident A is not hearing impaired.

Staff Taliyah Hayter-Stuart stated that she heard Jonathon Jones yell at Resident A but has not witnessed him hitting Resident A.

Staffs D'Angelo Green and Tina David stated that they did not witness Jonathon Jones hit or hear him yell at Resident A.

Staff Marniesha Whitsett-Jones did not return my phone calls.

On 9/15/2026, I interviewed (a) Residents A, B, C, and D. Residents E and F were at day program and were unavailable; (b) Karlos Warren-direct care staff/home manager.

Residents A, B and C stated that no staff have hit anyone or yelled at anyone.

Resident D stated that no staff have hit any residents, but staff Jonathon Jones yells at Resident A.

On 9/16/2026, I contacted Guardians C1 and E1. Resident B does not have a court appointed guardian.

Guardian C1 stated that she was satisfied with Resident C's placement and had no concerns about his treatment and services.

Guardian E1 did not return my telephone calls.

On 9/16/2026, I conducted an exit conference with Sherri Turner, licensee designee. She stated that Jonathon Jones' employment has been terminated.

APPLICABLE RULE	
R 400.641	Resident behavior interventions.
	(5) Staff, volunteers, visitors, or other occupants of the facility shall not mistreat a resident. Mistreatment includes any intentional action or omission that exposes a resident

	to serious risk, physical or emotional harm, or the deliberate infliction of pain by any means.
ANALYSIS:	The preponderance of credible evidence is that direct care staff Jonathon Jones has yelled at Resident A, thereby mistreating Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



Jeffrey J. Bozsik
Licensing Consultant

Date: 9/16/2026

Approved By:



Ardra Hunter
Area Manager

Date: 09/28/2026