



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 18, 2026

Destiny Saucedo-Al Jallad
Turning Leaf Res Rehab Svcs., Inc.
P.O. Box 23218
Lansing, MI 48909

RE: License #: AS330087739
Investigation #: 2026A0578039
Spruce Cottage

Dear Destiny Saucedo-Al Jallad:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in black ink, appearing to read 'Eli DeLeon', with a stylized, flowing script.

Eli DeLeon, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(269) 251-4091

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS330087739
Investigation #:	2026A0578039
Complaint Receipt Date:	08/07/2026
Investigation Initiation Date:	08/10/2026
Report Due Date:	10/06/2026
Licensee Name:	Turning Leaf Res Rehab Svcs., Inc.
Licensee Address:	621 E. Jolly Rd. Lansing, MI 48909
Licensee Telephone #:	(517) 393-5203
Administrator:	Destiny Saucedo-Al Jallad
Licensee Designee:	Destiny Saucedo-Al Jallad
Name of Facility:	Spruce Cottage
Facility Address:	621 E. Jolly Rd. Lansing, MI 48910
Facility Telephone #:	(517) 393-5203
Original Issuance Date:	12/01/1999
License Status:	REGULAR
Effective Date:	03/20/2025
Expiration Date:	03/19/2027
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Direct care staff left the medication room at this facility unlocked.	No
Direct care staff left this facility unattended.	Yes

III. METHODOLOGY

08/07/2026	Special Investigation Intake 2026A0578039
08/10/2026	Special Investigation Initiated - Telephone
08/10/2026	Contact-Telephone-With Complainant.
08/12/2026	Special Investigation Completed On-site-Interview with direct care staff Amber Ely-Costa and direct care staff Shakyra Rewerts. Interview with Resident A.
08/12/2026	Contact-Documentation Reviewed-AFC Licensing Division <i>Incident / Accident Report</i> dated 08/03/2026.
09/18/2026	APS Referral Completed.
09/18/2026	Exit Conference with licensee Destiny Saucedo-Al Jallad.

ALLEGATION: Direct care staff left the medication room at this facility unlocked.

INVESTIGATION: On 08/07/2026, I received this complaint through LARA-BCHS-Complaints@michigan.gov. Complainant alleged that on 08/03/26, direct care staff Brittney Wilson, the only direct care staff working at this facility, left the facility unattended during the overnight shift, and left the medication room unlocked and unattended while Resident A was still awake. Complainant reported that Brittney Wilson was not supposed to leave the facility and/or leave the medication room unlocked.

On 08/12/2026, I completed an unannounced investigation on-site and interviewed direct care staff Amber Ely-Costa regarding the allegations. Amber Ely-Costa reported serving as the program manager for this facility. Amber Ely-Costa acknowledged the allegations and reported that direct care staff Aryanna Kramer was working this night as a “floating” direct care staff that would go to each facility in the area and provide any assistance to the direct care staff working at each facility.

Amber Ely-Costa reported this floating direct care staff was in addition to the direct care staff scheduled at each facility. Amber Ely-Costa reported that when Aryanna Kramer arrived at this facility, direct care staff Brittney Wilson was not present, and Aryanna Kramer observed the laundry room door open where the medication cart is located. Amber Ely-Costa denied the medication cart was left unlocked.

While at this facility, I inspected the medication room which also served as a laundry room. I noted the medication / laundry room contained laundry machines as well as a standard medication cart. Amber Ely-Costa reported this laundry door should always be locked but clarified the medication cart has its own lock and an internal cabinet with a secondary lock for controlled medications. I observed this medication cart locked.

On 08/12/2026, I interviewed direct care staff Shakyra Rewerts regarding the allegations. Shakyra Rewerts reported working at this facility for over two years. Shakyra Rewerts reported that Aryanna Kramer had contacted her regarding Brittney Wilson not being present in the facility where Brittney Wilson was scheduled to work. Shakyra Rewerts reported that Aryanna Kramer had attempted to call Brittney Wilson on her personal phone with no success. Shakyra Rewerts reported that Aryanna Kramer reported the laundry room door where the medication cart was located was not locked as it ordinarily should be, but Shakyra Rewerts reported it was her understanding the medication cart was locked.

While at the facility, I interviewed Resident A regarding the allegations. Resident A reported living at this facility for over a year. Resident A acknowledged being present when Brittney Kramer left the laundry door open with the medication cart inside. Resident A reported he was in the living room when Aryanna Kramer arrived and locked the laundry room door. Resident A reported that no residents had entered the unlocked laundry room and added that he was watching this laundry door as some residents at this facility would certainly attempt to obtain medication. Resident A denied ever observing this laundry room door being unlocked and unattended before.

APPLICABLE RULE	
R 400.675	Resident medications.
	(2) Prescribed medication must be kept in the original pharmacy container and labeled for a specific resident. Over-the-counter medication must be kept in the original manufacturer's container. Prescription and over-the-counter medication must be kept in a locked cabinet or drawer and refrigerated if required. Equipment necessary to administer a medication must be easily accessible and used only for the resident for whom it is prescribed unless generally used for all residents.
ANALYSIS:	Based upon my investigation, which consisted of interviews with Direct care staff Amber Ely-Costa, direct care staff Shakyra

	Rewerts, and Resident A, as well as observations made during an unannounced investigation on-site and a review of pertinent documentation relevant to this investigation, there was not enough evidence to substantiate the allegation that prescriptions and over the counter medications were not kept secured in a locked medication cart, despite a laundry room door that was left unlocked by direct care staff. The medication cart itself was locked.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Direct care staff left this facility unattended.

INVESTIGATION: On 08/07/2026, Complainant alleged that direct care staff Brittney Wilson had left this facility unattended and was sitting out in her car during her shift for roughly 10 to 20 minutes before going back inside this facility.

On 08/12/2026, I interviewed direct care staff Amber Ely-Costa regarding the allegations. Amber Ely-Costa reported that only one resident was awake during the time of the allegations and identified this resident as Resident A. Amber Ely-Costa reported that when direct care staff Aryanna Kramer arrived at this facility at approximately 1AM, Brittney Wilson was not present inside this facility. Amber Ely-Costa reported Resident A had informed Aryanna Kramer that he did not know where Brittney Wilson was, but that he had last seen her approximately ten to thirty minutes ago. Amber Ely-Costa reported that Aryanna Kramer had notified the on-call supervisor to inform them of the situation when Brittney Wilson returned to this facility. Amber Ely-Costa reported that when Brittney Wilson returned, she began to scream and threaten Aryanna Kramer in front of Resident A. Amber Ely-Costa reported that direct care staff Brittney Wilson was sent home for the remainder of her shift, which was covered by direct care staff Aryanna Kramer. Amber Ely-Costa reported that direct care staff Brittney Wilson's employment was terminated the following morning.

On 08/12/2026, I interviewed direct care staff Shakyra Rewerts regarding the allegations. Shakyra Rewerts reported that Aryanna Kramer had contacted her regarding Brittney Wilson not being present in at this facility Brittney Wilson was scheduled to work. Shakyra Rewerts reported that a short time later, she could hear Brittney Wilson returning to the facility while on the telephone with Aryanna Kramer and Brittney Wilson began yelling and swearing at Aryanna Kramer. Shakyra Rewerts reported that Brittney Wilson's employment ended the following morning after a decision made by management.

On 08/12/2026, I interviewed Resident A regarding the allegations. Resident A confirmed that direct care staff Brittney Kramer was the only direct care staff that was working at this facility before she left the facility for about ten minutes before another direct care staff had arrived at the facility.

On 08/12/2026, I reviewed the *AFC Licensing Division Incident / Accident Report* related to the allegations. The *AFC Licensing Division Incident / Accident Report* documented on 08/03/2026, direct care staff Aryanna Krammer was working as a floating staff and went to check on direct care staff Brittney Wilson at this facility and did not find direct care staff Brittney Wilson present. The *AFC Licensing Division Incident / Accident Report* documented that Aryanna Kramer stayed at this facility until direct care staff Brittney Wilson returned and informed Aryanna Kramer that she would be in her car. The *AFC Licensing Division Incident / Accident Report* documented that Aryanna Kramer had observed the medication room unlocked and reported this to the assistant program manager. The *AFC Licensing Division Incident / Accident Report* documented that Aryanna Kramer covered the remainder of Brittney Wilson's shift as Brittney Wilson became hostile towards staff, threw medication room keys, and threatened to assault Aryanna Kramer.

APPLICABLE RULE	
R 400.633	Staffing requirements.
	(1) A licensee shall always have sufficient direct care staff on duty for the supervision, personal care, and protection of residents and to provide the services specified in a resident's assessment plan, health care appraisal, and resident care agreement. At a minimum, the ratio of direct care staff to residents must not be less than 1 direct care staff to either of the following: (b) 12 residents for small group and family homes.
ANALYSIS:	Based upon my investigation, which consisted of interviews with Direct care staff Amber Ely-Costa, direct care staff Shakyra Rewerts, and Resident A, the licensee did not have sufficient direct care staff on duty for the provision, personal care, and protection of residents when the minimum ratio of no less than one direct care staff was not provided at this facility when direct care staff Brittney Wilson left the facility.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable written plan of correction, it is recommended that this license continues on regular status.

 09/18/2026

Eli DeLeon
Licensing Consultant

Date

Approved By:

 09/18/2026

Dawn N. Timm
Area Manager

Date