



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 1, 2026

Cheryl Clark
6451 Sherwood Lane
Cadillac, MI 49601

RE: License #: AM830092406
Investigation #: 2026A0870038
Pointe East

Dear Cheryl Clark:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in dark ink, appearing to read "Bruce A. Messer". The signature is fluid and cursive, with the first name "Bruce" and last name "Messer" clearly distinguishable.

Bruce A. Messer, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM830092406
Investigation #:	2026A0870038
Complaint Receipt Date:	09/29/2026
Investigation Initiation Date:	09/30/2026
Report Due Date:	10/29/2026
Licensee Name:	Cheryl Clark
Licensee Address:	6451 Sherwood Lane Cadillac, MI 49601
Licensee Telephone #:	(231) 876-0847
Name of Facility:	Pointe East
Facility Address:	6451 Sherwood Lane Cadillac, MI 49601
Facility Telephone #:	(231) 876-0847
Original Issuance Date:	07/23/2001
License Status:	REGULAR
Effective Date:	11/28/2024
Expiration Date:	11/27/2026
Capacity:	10
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Resident A's bathroom has mold on the ceiling.	Yes

III. METHODOLOGY

09/29/2026	Special Investigation Intake 2026A0870038
09/30/2026	Special Investigation Initiated - On Site Interview with Licensee Cheryl Clark and Resident A.
09/30/2026	Inspection Completed-BCAL Sub. Compliance
09/30/2026	Exit Conference Completed with Licensee Cheryl Clark.

ALLEGATION: Resident A's bathroom has mold on the ceiling.

INVESTIGATION: On September 30, 2026, I conducted an unannounced on-site special investigation at the Pointe East AFC home. I met with Licensee Cheryl Clark and informed her of the above stated allegation. Ms. Clark stated she is aware of the issue with mold in Resident A's bathroom and will be taking steps immediately to rectify the situation. She noted that Resident A "takes many showers per day" and this bathroom does not have a window. She further stated that the exhaust fan "cannot keep up" with the moisture generated in the summer months. Ms. Clark stated she first noticed a small spot of mold on the ceiling above the shower about two weeks ago and it has since spread throughout the ceiling.

On September 30, 2026, I conducted an interview with Resident A in his bedroom, just outside of the doorway to his on-suite bathroom. Resident A stated he first noticed mold in the bathroom "about three weeks ago." He stated he did not talk to Ms. Clark about the mold right away but does want it taken care of as he believes it is making him sick. Resident A does not have a roommate and this on-suite bathroom is used only by Resident A.

On September 30, 2026, during my on-site special investigation I was accompanied by Ms. Clark to Resident A's bedroom/on-suite bathroom. Resident A was present while I observed the bathroom and gave permission for me to do so in his presence. I observed that the ceiling sheetrock has mold staining on a majority of the ceiling, particularly in the shower area. I also noted that the exhaust fan in this bathroom did not have significant/adequate negative air pressure to adequately remove

moisture from the room. Furthermore, it appears the vanity in the bathroom may have a slight water leak with the plumbing.

APPLICABLE RULE	
R 400.647	Safety and maintenance of premises.
	(1) A facility must be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	Resident A's on-suite bathroom has mold on the ceiling, insufficient negative air pressure from the exhaust fan and an apparent water plumbing leak in the vanity. The facility is not being maintained to provide adequately for the health, safety, and well-being of the occupants.
CONCLUSION:	VIOLATION ESTABLISHED

On September 30, 2026, I provided Licensee Cheryl Clark with an exit conference. I explained my finding as noted above. Ms. Clark stated she understood the finding and had no further information to provide, nor additional questions to ask, concerning this special investigation. She stated she would begin immediately to have the issues with Resident A's bathroom rectified and would put her actions in a corrective action plan to be submitted within 15 days of receipt of this report.

IV. RECOMMENDATION

I recommend, contingent upon the submission of an acceptable corrective action plan, that the status of the license remain unchanged.



October 1, 2026

Bruce A. Messer
Licensing Consultant

Date

Approved By:



October 1, 2026

Jerry Hendrick
Area Manager

Date