GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 30, 2026

Michael Clark
Northern Springs Management Co.
6361 Myers Rd. NE
Kalkaska, MI 49646

RE: License #: AL400294299
Investigation #: 2026A0009036
Meadow View AFC

Dear Mr. Clark:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,



Adam Robarge, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 350-0939

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AL400294299
Investigation #:	2026A0009036
Complaint Receipt Date:	09/09/2026
Investigation Initiation Date:	09/11/2026
Report Due Date:	10/09/2026
Licensee Name:	Northern Springs Management Co.
Licensee Address:	6361 Myers Rd. NE Kalkaska, MI 49646
Licensee Telephone #:	(231) 632-7565
Administrator:	Michael Clark
Licensee Designee:	Michael Clark, Designee
Name of Facility:	Meadow View AFC
Facility Address:	5536 Gonyer Road Fife Lake, MI 49633
Facility Telephone #:	(231) 384-3620
Original Issuance Date:	08/01/2008
License Status:	REGULAR
Effective Date:	02/01/2025
Expiration Date:	01/31/2027
Capacity:	15
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL & AGED

II. ALLEGATION(S)

	Violation Established?
The home is dirty and run down with unsuitable living conditions.	Yes
Additional Finding	Yes

III. METHODOLOGY

09/09/2026	Special Investigation Intake 2026A0009036
09/10/2026	Intake received by consultant
09/11/2026	Special Investigation Initiated – Telephone call made to adult protective services worker Kelly Schaub, left message
09/14/2026	Contact - Telephone call received from adult protective services worker Kelly Schaub
09/14/2026	APS Referral
09/15/2026	Inspection Completed On-site Interview with direct care worker Valerie Silvercrow and Amanda Silvercrow and adult protective services worker Kelly Schaub
09/15/2026	Contact – Telephone call made to licensee designee Michael Clark
09/15/2026	Contact – Telephone call made to Brandon Harvey, Apex Pest Control
09/16/2026	Contact – Telephone call made to Melissa Williams, Beacon Specialized Living Services, Inc.
09/16/2026	Contact – Telephone call made to licensee designee Michael Clark
09/23/2026	Contact – Telephone call made to Amanda Silvercrow
09/23/2026	Contact – Telephone call made to licensee designee Michael Clark
09/23/2026	Contact – Telephone call made to home manager Lynnette Thompson

09/29/2026	Exit conference with licensee designee Michael Clark

ALLEGATION: The home is dirty and run down with unsuitable living conditions.

INVESTIGATION: I spoke with adult protective services worker Kelly Schaub by telephone on September 14, 2026. She said that she had just been at the Meadow View adult foster care home the week before and noted that they were having an issue with bed bugs again. She spoke to a resident outside of the facility and observed bed bugs on his person. We discussed the fact that the licensee designee was supposed to be working with a pest control company to rid the home of the bugs and ensure they did not come back. Ms. Schaub said that she had also believed the home was being treated for bed bugs prior to her visit but found out they are no longer treating the home. The staff there also told her that the pest control company had stopped coming about two months before.

I conducted an unannounced site visit at the Meadow View adult foster care home on September 15, 2026 and spoke with direct care worker Valerie Silvercrow. Ms. Silvercrow is a live-in staff person at the home. She stated that the pest control company had stopped coming to the facility about two months before. They now have bed bugs again and she said they are “bad” this time around. They seemed to come back as soon as the pest control company stopped coming. Ms. Silvercrow went on to tell me that the licensee designee, Michael Clark, had given all the residents a “verbal” 30-day discharge notice and told them all he is closing the facility. They had not received written 30-day notices as of that date. Adult protective services worker Kelly Schaub arrived at the home during the time of my interview and was involved during the last part of the discussion.

Amanda Silvercrow also wanted to speak with us at that time. She explained that she is Ms. Valerie Silvercrow’s wife. Ms. Amanda Silvercrow said that she is not a staff person but does live on-site as well. She said that she was concerned because she and her wife just found out that Mr. Clark was closing the home and they do not have another place to live. Things were going okay while the pest control company was involved but now the bed bugs are getting bad. On top of that, the clothes dryer is broken so they are unable to wash and dry the residents’ bedding and clothing on high heat to kill the bugs. The dryer has been broken for about two weeks and that is also contributing to the bugs getting worse. I toured the facility at that time. I noted that the home had what appeared to be older carpeting that appeared unwashed. Some of the carpeting was ripped. The linoleum flooring seemed dingy at the time of the visit. It was unclear if the flooring is dirty or just stained with age. The furniture in the common areas of the home was observed to be fairly worn. I did not detect a foul odor in the home. Some of the resident rooms were fairly organized at the time of the visit and others were in more disarray with clothing and other personal items on the floor of the rooms. One resident who was present told me of being bit multiple times by bed bugs in the last several weeks. He showed me

blood spots on the plastic he had put down where he slept. He said that the blood was from him being bitten. I saw several dozen blood spots on the plastic.

I spoke with licensee designee Michael Clark by telephone on September 15, 2026. He acknowledged that the pest control company had not been to the home in the last couple of months. Mr. Clark said that he thought the bed bug problem had been taken care of. He said his home manager, Lynnette Thompson, had just informed him that the bed bugs had come back. He said that he contacted the pest control company to come back to the home. I asked if he had paid them for the services they had provided. He said yes. I also asked Mr. Clark if he was aware that the clothes dryer in the home was not currently working. He denied that he knew that. I told him that it was imperative that the home have a working clothes dryer to combat the bed bug problem. He said he would get a new one and have it delivered by next Monday. I asked him to have it there by the end of the week. I asked Mr. Clark why he had given the residents “verbal” 30-day notices and not written notices. He said that he had recently spoken with someone from Beacon Specialized Living Services who might be interested in taking over the facility. Mr. Clark said he didn’t give the formal written notices because he was hoping the residents might be able to continue living at the home and that Beacon could just take over.

I spoke with Brandon Harvey with Apex Pest Control by telephone on September 15, 2026. Mr. Harvey stated that he stopped treating the facility due to non-payment. He received $1170 on March 14, 2026 but that was the last payment he received. He continued treating the facility for several months with weekly visits and monthly treatments. He said that he felt they were making head-way in regards to getting the bed bugs under control. He said that he was able to get one section of the home bed bug free but the other side was taking more time. Mr. Harvey stated that he believed that if he had continued to inspect and treat the home for another two months that he could have eradicated the insects for good. He said that he never received any further payments, though, and that he ended his services. He had tried calling Mr. Clark several times and did not get a call back.

I spoke with Melissa Williams with Beacon Specialized Living Services by telephone on September 16, 2026. She said that she had spoken with Mr. Clark about them buying the business from him. He never notified her of the bed bug problem. She said that she had toured the facility herself last week and was concerned about the condition that the place is currently in. After seeing the home, she had no plans to just take it over with the residents living there. She said that all the residents would need to be moved out and the home completely remodeled.

I spoke again to licensee designee Michael Clark by telephone on September 16, 2026. I shared what the owner of Apex Pest Control had told me. I also told him that Ms. Williams told me that the residents would not be able to continue to live in the home while they remodeled the home even if they did take over the business. I said that he should provide written 30-day notices to the residents as soon as he could and that the 30 days would start when they received those.

I spoke with Amanda Silvercrow by telephone on September 23, 2026. She told me that Valerie Silvercrow had just been placed on a medical leave by her physician. Ms. Silvercrow said she would not be working there any longer although they both continue to live in the home. She stated the home manager was currently on-site at the home.

I spoke with adult protective services worker Kelly Schaub by telephone on September 23, 2026. She said that she was continuing to look for alternate living arrangements for the residents at Meadow View. She is also working on getting a guardianship put in place for one of the residents. She just got another adult protective services case on another resident and believed she would soon have a case on each person there.

I spoke with home manager Lynnette Thompson by telephone on September 23, 2026. She confirmed that she was at the facility at the time of my call. She told me that none of the residents had received a 30-day written discharge notices as far as she knew. I told her that I would speak with Mr. Clark about this issue.

I then spoke with licensee designee Michael Clark about what I had been told by Ms. Silvercrow and Ms. Thompson. He said that he had also just been told that Ms. Silvercrow's physician had put her on medical leave and that she could no longer work. He said his home manager was currently on-site and that he was working on having other staff come in to cover Valerie Silvercrow's shifts. He identified three staff who would be doing that. I reminded him that an adult foster care home must be staffed at all times and that he could not rely on Ms. Silvercrow even if she was technically in the home at any time. He assured me that the home would be staffed. I also told him that Ms. Thompson was saying that none of the residents had received a 30-day written discharge notices. He said that he had mailed them a week ago and that they should have received them by that time. I asked him to hand deliver them that day so he could ensure they had received them.

I continued to speak with adult protective services worker Kelly Schaub and Beacon administrator Melissa Williams by text and telephone to find alternate living arrangements for the residents still living the home. They were both actively working on finding those arrangements.

APPLICABLE RULE	
R 400.647	**Safety and maintenance of premises.**
	(1) A facility must be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	The home appears worn with unwashed carpeting and has a dingy appearance. There are bed bugs in the home which are biting some of the residents. The clothes dryer was broken for

	over two weeks preventing the staff and residents from heat treating the residents' bedding and clothing. In consideration of the above information, it was confirmed that the facility has not been maintained to provide adequately for the health, safety, and well-being of occupants.
CONCLUSION:	**VIOLATION ESTABLISHED**

ADDITIONAL FINDING:

On April 23, 2026, licensee designee Michael Clark stated that he was working with a new company, Apex Pest Control, who assured him they could get rid of the bed bug problem. I had contact with the owner of the company around that time who confirmed he had been contacted by Mr. Clark and was working with him on the problem. He explained that this would involve a comprehensive approach with weekly inspections and monthly treatments.

On September 14, 2026, I learned that the pest control company was no longer inspecting and treating the home and that the bed bugs had come back, possibly worse than before. The owner of Apex Pest Control stated that he had been going to the home on a weekly basis but stopped the visits and treatments after not being paid. Mr. Clark did not answer his calls or return the messages he left.

APPLICABLE RULE	
R 400.645	**Environmental health.**
	(6) An insect, rodent, or pest control program must be maintained and carried out in a manner that continually protects the health of residents.
ANALYSIS:	The pest control company who had been visiting the facility stopped services over two months ago due to non-payment. The bed bug problem has returned to the home since that time. It was confirmed through this investigation that a pest control program was not maintained in a manner that continually protected the health of the residents.
CONCLUSION:	**VIOLATION ESTABLISHED**

An exit conference was conducted with licensee designee Michael Clark by telephone on September 29, 2026. I told him of the findings of the investigation and gave him the opportunity to ask questions. Mr. Clark reported that he planned on

being down to one remaining resident by the end of the week. I reminded him that he must ensure that each resident is going to an appropriate setting that meets their immediate needs.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



09/29/2026

Adam Robarge Date
Licensing Consultant

Approved By:



09/30/2026

Jerry Hendrick Date
Area Manager