



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 30, 2026

Jackson Byiringiro
6673 Vantage Dr SE
Caledonia, MI 49316

RE: License #: AF410397090
Investigation #: 2026A0467047
Health Accommodation

Dear Mr. Byiringiro:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Anthony Mullins, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor, 350 Ottawa, N.W., Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF410397090
Investigation #:	2026A0467047
Complaint Receipt Date:	08/11/2026
Investigation Initiation Date:	08/12/2026
Report Due Date:	10/10/2026
Licensee Name:	Jackson Byiringiro
Licensee Address:	6673 Vantage Dr SE Caledonia, MI 49316
Licensee Telephone #:	(616) 318-3760
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Health Accommodation
Facility Address:	6673 Vantage Dr SE Caledonia, MI 49316
Facility Telephone #:	(616) 318-3760
Original Issuance Date:	04/04/2019
License Status:	REGULAR
Effective Date:	10/04/2025
Expiration Date:	10/03/2027
Capacity:	4
Program Type:	PHYSICALLY HANDICAPPED TRAUMATICALLY BRAIN INJURED ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Resident A was assaulted by licensee Jackson Byiringiro.	No
Additional Findings	Yes

III. METHODOLOGY

08/11/2026	Special Investigation Intake 2026A0467047
08/12/2026	Special Investigation Initiated - Telephone Spoke to complainant via phone and confirmed allegations.
08/17/2026	Inspection Completed On-site
08/17/2026	Contact - Telephone call received from Beathe Uwizeyimana informing me that Resident A has returned to the home
08/17/2026	A second Inspection was Completed On-site
08/17/2026	APS Referral – Not warranted based on findings.
09/30/2026	Exit conference with licensee, Jackson Byiringiro

ALLEGATION: Resident A was assaulted by licensee Jackson Byiringiro.

INVESTIGATION: On 08/11/26, I received an online complaint alleging that Resident A is being treated “terribly” by staff. The complaint added that Resident A was grabbed by his shirt and thrown against a wall, forcibly placed in an arm bar, and had his hat struck off his head. It was also reported that Resident A was observed with blood on his shirt and appeared “skittish.”

On 8/12/26, I spoke to the complainant via phone and he confirmed the allegations. The complainant stated that he observed Resident A with blood on his shirt on Saturday, 8/8/26, which was the same time Resident A shared he was being abused by staff in the home. According to the complainant, Resident A was tearful and stated, “I have to get out of there,” referring to the AFC home. The complainant reported that Resident A’s physical appearance and demeanor were the worst he had ever seen. He stated that he encouraged Resident A to share his concerns with his case manager and guardian.

On 08/17/26, I conducted an unannounced onsite investigation at the home. Upon

arrival, staff member/household member Beathe Uwizeyimana answered the door and allowed entry. It should be noted that Mrs. Uwizeyimana is the wife of licensee, Jackson Byiringiro. Mrs. Uwizeyimana stated that Resident A was not currently at the home but would return later, and she agreed to notify me via phone when Resident A arrived. Due to the nature of the allegations, they were not discussed with Mrs. Uwizeyimana at this time.

On the same day, around 2:56pm, I received a call from Mrs. Uwizeyimana notifying me that Resident A had returned home. I then conducted a second onsite inspection. Upon arrival, I observed an elderly man seated in a walker chair near the garage. I approached him, and he immediately identified himself as Resident A and agreed to speak with me regarding the allegations. Resident A reported that he has lived in the home for approximately four and a half years. Due to the nature of the complaint, he was asked whether he feels safe in the home. Resident A responded, "yes and no," explaining that he feels safe approximately 60 percent of the time and unsafe the remaining 40 percent. He stated that his primary safety concern is related to peers stealing his personal belongings, specifically, cigarettes. Resident A reported that his cigarettes have been stolen in the past, although he is unable to identify who took them. When asked whether he had ever been assaulted by someone in the home, Resident A stated, "yes." He reported that Jackson Byiringiro, assaulted him on several occasions, with the most recent incident occurring in the spring of 2026. According to Resident A, Mr. Byiringiro confronted him for not doing something right by approaching him in a "rough" manner by grabbing his shirt and pushing him against the wall. Resident A shared another incident in which Mr. Byiringiro pulled his arm and dragged him out of bed. He stated that all incidents occurred in his bedroom and were not witnessed by others. Resident A further reported that he did not sustain any marks or bruises as a result of these incidents. To address the concerns immediately, Resident A stated that he informed Mr. Byiringiro that he would do things the right way moving forward. Resident A also reported that Mr. Byiringiro threatened to remove him from the home and contact law enforcement due to his behavior, specifically incidents of urinating or defecating on the bathroom floor. Resident A confirmed that he has not shared these concerns with his case manager or guardian. He stated that recently, Mr. Byiringiro has been "friendly and nice". Resident A was encouraged to communicate any future concerns right away to have the issues addressed immediately.

Although Resident A initially indicated that he had not shared these concerns with his guardian or others, he later stated that he contacted his guardian last Tuesday. According to Resident A, his guardian threatened to move him into a nursing home due to his "bad behavior," which he identified as issues related to his hygiene and self care. Resident A was adamant that he is solely responsible for addressing his own hygiene and maintains it appropriately. At the time of interview, I observed Resident A wearing a clean blue t-shirt and jeans; however, his beard appeared disheveled. Resident A reported that his guardian "wants to get down on me for no reason" although he did not expand on this. Resident A did not have any additional information to add.

After speaking to Resident A outside, I entered the home and spoke with Mrs. Uwizeyimana. Mrs. Uwizeyimana denied ever observing her husband, Mr. Byiringiro, hit or assault Resident A or any other resident. She also denied ever being informed by Resident A or others that her husband has assaulted anyone. Mrs. Uwizeyimana stated, “as Africans, we don’t do that. If he (Mr. Byiringiro) cannot hit me, why would he hit a resident.” She further stated that Resident A lies frequently, particularly when situations do not go in his favor. According to Mrs. Uwizeyimana, Resident A has great behavior when he has money, but when he runs out of funds and is unable to purchase what he wants, he tends to lie. Mrs. Uwizeyimana reported that her husband has spoken with Resident A’s guardian regarding his behavior and that Resident A has expressed interest in moving out. She stated that she has encouraged Resident A to do whatever makes him most comfortable, including relocating if he chooses. However, she noted that after these discussions, Resident A often changes his mind and asks to remain in the home. She added that Resident A also dislikes being awakened during the night to use the bathroom, which is necessary due to his past incidents of urinating and defecating on the bathroom and hallway floors. She acknowledged that this could also be playing into Resident A’s behavior towards staff.

Licensee Jackson Byiringiro arrived at the home during the visit and he was interviewed. Mr. Byiringiro adamantly denied ever hitting or assaulting Resident A or any other resident. He acknowledged being firm with Resident A verbally when enforcing rules or denying requests. Mr. Byiringiro stated that this is not the first time Resident A has made false allegations against him and that Resident A tends to make claims when he does not get what he wants. Specifically, money to purchase fast food while in the community. Mr. Byiringiro showed me an area of the home where snacks and drinks are kept for Resident A, to show that his needs are being met, and expressed uncertainty about why Resident A continues to make false allegations. Mr. Byiringiro reported that Resident A is sometimes verbally and physically aggressive towards staff and other residents. He stated that Resident A has urinated and defecated on the carpet. When these concerns have been addressed with Resident A, he doesn’t like it and complains. Mr. Byiringiro stated Resident A and others are treated with respect and no one is assaulted or abused.

On 08/18/26 and 09/23/26 I attempted to speak with Resident A’s guardian, Christine Crandle via phone. Both attempts were unsuccessful due to her phone line being “busy.”

On 09/30/26, I conducted an exit conference with licensee Jackson Byiringiro. He was informed of the investigative findings and had no any questions.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.

ANALYSIS:	Resident A reported that on multiple occasions, Mr. Byiringiro allegedly dragged him out of bed, pushed him against a wall, and grabbed his arm. No marks or bruises were observed, and there were no witnesses to confirm the allegations. Mr. Byiringiro denied the allegations and stated that Resident A has a known history of providing false information when he doesn't get what he wants. Due to the absence of physical evidence and no witnesses, there is not a preponderance of evidence to support this applicable licensing rule.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION: While investigating the allegation listed above, I reviewed Resident A's assessment plan. In doing so, I noticed that Resident A's assessment plan was last signed on 10/19/21. Per AFC licensing rules, the assessment plan is required to be updated annually.

On 09/30/26, I conducted an exit conference with licensee Jackson Byiringiro. He was informed of the investigative findings and agreed to complete a Corrective Action Plan within 15 days of receipt of the report.

APPLICABLE RULE	
R 400.685	Resident admission; resident assessment plan; resident care agreement; health care appraisal.
	(4) A written assessment plan must be completed with and signed by the resident or the resident's designated representative, responsible agency if applicable, and the licensee at the time of admission and annually thereafter. A licensee shall maintain a copy of the resident's most recent assessment plan on file at the facility for up to 2 years after discharge.
ANALYSIS:	Resident A's assessment plan was last signed on 10/19/21 and needs to be updated. Therefore, there is a preponderance of evidence to support this applicable licensing rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION: While investigating the allegation listed above, I reviewed Resident A's resident care agreement. In doing so, I noticed that the form was last

signed on 11/12/24. Per AFC licensing rules, the resident care agreement is required to be updated annually.

On 09/30/26, I conducted an exit conference with licensee Jackson Byiringiro. He was informed of the investigative findings and agreed to complete a CAP within 15 days of receipt of the report.

APPLICABLE RULE	
R 400.685	Resident admission; resident assessment plan; resident care agreement; health care appraisal.
	(9) A licensee shall review the written resident care agreement with the resident, resident's designated representative, or responsible agency at least annually or more often if necessary. Any changes to the resident care agreement must be re-signed by all applicable parties. If the annual review results in no changes to the resident care agreement the resident care agreement does not need to be re-signed but the licensee shall document that all applicable parties were contacted and agreed that no changes were necessary.
ANALYSIS:	Resident A's resident care agreement was last signed on 11/12/24 and needs to be updated. Therefore, there is a preponderance of evidence to support this applicable licensing rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no changes to the current license status.



09/30/2026

Anthony Mullins, Licensing Consultant

Date

Approved By:



09/30/2026

Jerry Hendrick, Area Manager

Date

