



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 20, 2026

Nelima Hazra
712 Hickory Street
Niles, MI 49120

RE: License #: AF110363351
Investigation #: 2026A1030050
Elijah AFC Home

Dear Ms. Hazra:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 9/7/26, you submitted an acceptable written corrective action plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in black ink that reads "Nile Khabeiry, LMSW".

Nile Khabeiry, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF110363351
Investigation #:	2026A1030050
Complaint Receipt Date:	08/12/2026
Investigation Initiation Date:	08/13/2026
Report Due Date:	10/11/2026
Licensee Name:	Nelima Hazra
Licensee Address:	712 Hickory Street Niles, MI 49120
Licensee Telephone #:	(269) 340-5113
Administrator:	Nelima Hazra
Licensee Designee:	N/A
Name of Facility:	Elijah AFC Home
Facility Address:	712 Hickory Street Niles, MI 49120
Facility Telephone #:	(269) 340-4999
Original Issuance Date:	11/16/2015
License Status:	REGULAR
Effective Date:	05/16/2026
Expiration Date:	05/15/2028
Capacity:	5
Program Type:	MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The facility lacked an effective pest control program.	Yes
Additional Findings	No

III. METHODOLOGY

08/12/2026	Special Investigation Intake 2026A1030050
08/13/2026	Special Investigation Initiated - Telephone Interview with Haley Ducac
08/13/2026	APS Referral APS referral
08/17/2026	Inspection Completed On-site Interview with Resident A
08/17/2026	Contact - Face to Face Interview with Resident B
08/17/2026	Contact - Face to Face Interview with Resident C
08/17/2026	Contact - Face to Face Interview with Nelima Harza
08/24/2026	Contact - Telephone call made Interview with Nelima Harza
09/01/2026	Inspection Completed On-site Home Inspection
09/18/2026	Exit Conference Exit conference on site

ALLEGATION:

The facility lacked an effective pest control program.

INVESTIGATION:

On 8/14/26, I interviewed Riverwood CMH case manager, Haley Lindsley by phone. Ms. Lindsley reported that she was informed by several clients that the facility had a bed bug infestation and was still struggling with roaches and mice.

On 8/17/26, I interviewed Resident A at the facility. Resident A reported that the facility had a problem with roaches and bed bugs. Resident A reported he did not believe that the facility had been treated for pests.

On 8/17/26, I interviewed Resident B at the facility. Resident B indicated that he had witnessed roaches but did not have any concerns about bed bugs.

On 8/17/26, I interviewed Resident C at the facility. Resident C reported that she did not have any issues with bed bugs but did have concerns about roaches. A I inspected the residents' bedrooms and well as the bathroom and did not observe any bugs or mice.

On 8/17/26, I interviewed licensee and homeowner Nelima Hazra at the facility. Ms. Hazra reported that there had been an ongoing problem with roaches but did not believe that there were problems with mice or bed bugs. Ms. Hazra reported that none of the residents had brought any concerns to her about pest control problems. Ms. Hazra reported that she will speak with the residents about their concerns and address them. Ms. Hazra was reminded that there have been several investigations regarding pest control problems and that she needed to be consistent with treatment of the facility.

On 8/24/26, I interviewed Ms. Hazra by phone. Ms. Hazra reported that she spoke with the residents interviewed last week and they denied seeing any bed bugs or mice but confirmed that they observed roaches upstairs. Ms. Hazra reported that the residents only made the allegations when I asked them just to cause trouble. Ms. Hazra reported she had been working to kill the roaches and treated the resident area last week.

On 9/1/26, I conducted an on-site inspection and checked the bedrooms for bed bugs however I did not find any evidence of bed bug infestation, but I did observe cockroaches on a glue board under Resident A's bed. I interviewed Resident A who reported that he may have mistaken roaches for bed bugs. Resident A reported he had been seeing roaches even though Ms. Harza sprayed their bedrooms. I also inspected the kitchen which is located in Nelima's part of the home and noted there were roaches observed in the kitchen in several locations. Nelima reported she had been straying and using glue boards and will continue to work towards eliminating the problem. I

informed Ms. Hazra of the administrative rule regarding pest control and the need to continue to treat the home until the problem is controlled.

APPLICABLE RULE	
R 400.645	Environmental health.
	(6) An insect, rodent, or pest control program must be maintained and carried out in a manner that continually protects the health of residents.
ANALYSIS:	It was alleged that the facility lacked an effective pest control program. Based on interviews and observations, this violation will be established. During an on-site inspection, cockroaches were observed in the kitchen and in one of the residents' bedrooms. In addition, Ms. Hazra admitted that she had been struggling with the problem and had not been consistently treating the facility for cockroaches.
CONCLUSION:	VIOLATION ESTABLISHED

On 9/17/26, I conducted an exit conference with Ms. Hazra and she agreed to an on-site corrective action plan to have the facility consistently treated for cockroaches.

IV. RECOMMENDATION

An acceptable correction action plan was submitted, therefore no changes to the licensee is recommended.

Nile Khabeiry, LMSW

9/21/26

Nile Khabeiry
Licensing Consultant

Date

Approved By:

Russell Misiak

9/21/26

Russell B. Misiak
Area Manager

Date

