GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 23, 2026

Anna-Lee Hendricks
Harmony Enterprises Inc
PO Box 118
Plainwell, MI 49080

RE: License #: AM390015877
Harmony Brook
10130 N. Riverview Drive
Plainwell, MI 49080

Dear Anna-Lee Hendricks:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license and specialized certification for the mentally ill and developmentally disabled will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 335-5985.

Sincerely,



Cathy Cushman, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(269) 615-5190

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT

I. IDENTIFYING INFORMATION

License #:	AM390015877
Licensee Name:	Harmony Enterprises Inc
Licensee Address:	P.O. Box 118 10060 Riverview Drive Plainwell, MI 49080
Licensee Telephone #:	(269) 271-7462
Licensee Designee:	Anna-Lee Hendricks
Administrator:	Anna-Lee Hendricks
Name of Facility:	Harmony Brook
Facility Address:	10130 N. Riverview Drive Plainwell, MI 49080
Facility Telephone #:	(269) 343-8255
Original Issuance Date:	05/20/1994
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. METHODS OF INSPECTION

Date of On-site Inspection: 09/23/2026

Date of Bureau of Fire Services Inspection if applicable: 02/24/2026

Date of Health Authority Inspection if applicable: 06/16/2026

No. of staff interviewed and/or observed 2
No. of residents interviewed and/or observed 10
No. of others interviewed N/A Role:

- Medication pass / simulated pass observed? Yes ☒ No ☐ If no, explain.
- Medication(s) and medication record(s) reviewed? Yes ☒ No ☐ If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes ☒ No ☐ If no, explain.
- Meal preparation / service observed? Yes ☒ No ☐ If no, explain.
- Fire drills reviewed? Yes ☒ No ☐ If no, explain.
- Fire safety equipment and practices observed? Yes ☒ No ☐ If no, explain.
- E-scores reviewed? (Special Certification Only) Yes ☒ No ☐ N/A ☐ If no, explain.
- Water temperatures checked? Yes ☒ No ☐ If no, explain.
- Incident report follow-up? Yes ☒ No ☐ If no, explain.
- Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s: N/A ☒
- Number of excluded employees followed-up? N/A ☒
- Variances? Yes ☐ (please explain) No ☐ N/A ☒

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.639 Staff records.

(1) A licensee shall maintain a record for each staff that contains all of the following:
(e) Verification of experience, highest level of education completed, and training.

FINDING: Highest level of education completed was not available for review in staff records.

R 400.677 Resident hygiene, clothing.

(2) A licensee shall ensure the resident receives or has access to all of the following:
(d) Availability of all the following resident hygiene supplies:
(i) Deodorant.
(ii) Feminine hygiene products.
(iii) Razors and shaving cream.
(iv) Shampoo.
(v) Soap.
(vi) Toothpaste.
(vii) Toothbrushes.
(viii) Toilet paper.

FINDING: The facility's Fee Policy identifies hygienic products, including soap, toothpaste, shampoo, shaving supplies, and sanitary items, as the responsibility of the resident.

R 400.687 Resident admission and discharge policy; house rules; change of residency; provision of resident records.

(3) A licensee shall have a written policy on visitation that includes if overnight visitors are allowed. A roommate shall consent to have an overnight visitor spend the night if in a resident semi-private room. An overnight visitor is considered an occupant. The facility cannot exceed the occupant capacity in accordance with R 400.613(3).

FINDING: A visitation policy addressing overnight visitors was not available for review during the inspection.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license and specialized certification for the mentally ill and developmentally disabled populations is recommended.



09/23/2026

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Cathy Cushman Date
Licensing Consultant