



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 1, 2026

May Kinnard
Mecca House
5433 Sashabaw
Clarkston, MI 48346

RE: License #: AS630078390
Investigation #: 2026A0605028
Berg Home

Dear May Kinnard:

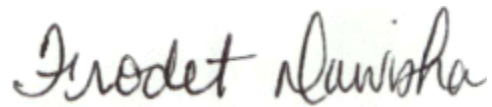
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in dark ink, reading "Frodet Dawisha". The signature is written in a cursive style with a light green rectangular highlight behind the name.

Frodet Dawisha, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3044 W. Grand Blvd
2nd Floor Annex, Ste 2-730
Detroit, MI 48202
(248) 303-6348

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630078390
Investigation #:	2026A0605028
Complaint Receipt Date:	07/13/2026
Investigation Initiation Date:	07/13/2026
Report Due Date:	09/11/2026
Licensee Name:	Mecca House
Licensee Address:	5433 Sashabaw Clarkston, MI 48346
Licensee Telephone #:	(248) 335-3547
Administrator/Licensee Designee:	May Kinnard
Name of Facility:	Berg Home
Facility Address:	24430 Berg Southfield, MI 48034
Facility Telephone #:	(248) 304-9461
Original Issuance Date:	01/14/1998
License Status:	REGULAR
Effective Date:	03/12/2025
Expiration Date:	03/11/2027
Capacity:	6
Program Type:	MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Direct care staff (DCS) Tasha Coleman physically and verbally assaulted Resident A during an altercation and the resident's reports of the incident were not addressed by the facility.	Yes
DCS Tasha Coleman kicked Resident B outside the van twice because he was coughing.	Yes
DCS Tasha Coleman threatened to call 911 if Resident C did not take his medication.	Yes

III. METHODOLOGY

07/13/2026	Special Investigation Intake 2026A0605028
07/13/2026	APS Referral Adult Protective Services (APS) made referral but will not be investigating these allegations
07/13/2026	Special Investigation Initiated – Letter Email to Oakland County Office of Recipient Rights (ORR) Alana Honkanen
07/14/2026	Inspection Completed On-site Conducted unannounced on-site investigation
07/27/2026	Contact - Telephone call received Discussed allegations with ORR Greg Szop
07/29/2026	Contact - Telephone call made Discussed allegations with DCS
08/09/2026	Contact - Telephone call received DCS left message
08/11/2026	Contact - Face to Face Interviewed Residents A, B, C, and D
08/24/2026	Contact - Telephone call made Left message for licensee designee May Kinnard

08/24/2026	Contact – Telephone call received Follow up with ORR
08/24/2026	Exit Conference Conducted with licensee designee May Kinnard with my findings

ALLEGATION:

Direct care staff (DCS) Tasha Coleman physically and verbally assaulted Resident A during an altercation, and that the resident's reports of the incident were not addressed by the facility.

INVESTIGATION:

On 07/13/2026, intake #211489 was referred to by Adult Protective Services (APS) who will not be investigating these allegations.

On 07/13/2026, I initiated the special investigation by making a referral to the Oakland County Office of Recipient Rights (ORR).

On 07/14/2026, I conducted an unannounced on-site investigation. The home manager (HM) Loretta Randolph was present. She stated that Residents A, B, C, and D were at My Place Center for Health in Oak Park. I interviewed the HM regarding the allegations. Resident A is his own guardian. He is very vocal and independent. Tasha is described as "animated and loud." She could be sometimes misunderstood as someone who does not know her would think she is yelling and/or screaming but that is the way she speaks as she has a loud tone. There was an incident about a month ago between Resident A and direct care staff (DCS) Tasha Coleman. Resident A's laundry day was Fridays and on Fridays DCS Bria Briggs would assist him with his laundry. Resident A asked the HM if he can switch his laundry days from Fridays to Saturdays and HM stated, "Yes." On Saturday, Tasha worked and was going to assist Resident A with his laundry, but Resident A did not want Tasha to help him, he wanted Bria. Tasha said, "No, I was going to do your laundry." Resident A and Tasha continued going back and forth arguing. Bria was present during this argument. Resident A told the HM, "He did not like the way Tasha talked to him." Bria never informed the HM what happened. The HM had to ask Bria about the incident. Bria told the HM that "Resident A was not happy about Tasha doing his laundry and both Resident A and Tasha were arguing back and forth." Bria had to tell Resident A that it was ok for Tasha to help him with the laundry. The HM does not know how the incident ended. Resident A "pretty much," gets along with Tasha. They talk about sports and Resident A does not say much unless someone engages with him about sports which Tasha does. Resident A is under the impression that Bria is supposed to do his laundry because Resident A "does not like change," because "it brings anxiety." HM stated she talked to Tasha about "backing off," if Resident A becomes anxious about anything. Currently, Resident A is allowing Tasha to help him with his laundry.

On 07/27/2026, I received a telephone call from ORR specialist Gregory Szop regarding the allegations. Mr. Szop interviewed Resident A who told Mr. Szop that DCS Tasha Coleman was "irate and rude," to him regarding the laundry incident. Tasha was arguing back and forth with Resident A. Resident A also told Mr. Szop that Tasha went to grab the laundry bag out of Resident A's hand and inadvertently slapped his hand. Resident A said that DCS Bria Briggs was a witness and present during the incident.

On 07/29/2026, I interviewed DCS Tasha Coleman regarding these allegations. Tasha has been working for this corporation since 11/18/2025. She works from 3PM-11PM. Resident A was used to having DCS Bria Briggs do his laundry on Fridays, so when he switched to Saturdays, he did not want Tasha to help him. She was in the basement with Resident A and Bria. Resident A was upset with Tasha for helping him so he "snatched," the laundry bag from Tasha's hand. They argued back and forth but Tasha denied being angry and denied getting in Resident A's face or grabbing the laundry bag out of his hand and inadvertently hitting his hand. Tasha stated she was "hurt," that Resident A did not want her help. Tasha talks loudly as she did during this phone call. She stated sometimes others may think she is yelling but she is not as that is her tone. She apologized to Resident A but stated she is very passionate about her job and has been doing this for 25 years. Currently, Resident A is allowing her to help him with his laundry.

On 07/29/2026, I interviewed DCS Bria Briggs regarding the allegations via telephone. Bria has been working for this corporation for three years. She was present during the incident between Resident A and DCS Tasha Coleman which occurred at the beginning of last month. Resident A switched his laundry days from Fridays to Saturdays to give him more time to do his laundry. She arrived at Berg Home to begin her shift and saw Tasha arguing with Resident A about his laundry. Tasha asked Bria about his laundry days being switched and Bria acknowledged stating that Resident A switched from Fridays to Saturdays. Resident A approached Bria and told Bria that "he did not want Tasha to wash his clothes and only wanted Bria." Bria went downstairs into the basement, and Tasha came downstairs after her and Resident A. Tasha then grabbed the laundry bag from Resident A and told Resident A that she (Tasha) was going to wash his clothes. Again, Resident A did not want Tasha's help but both Tasha and Resident A were still arguing back and forth. Bria stated, "they were about to fight. Tasha got into his face, and he tried to hit Tasha, so I got in between them." Bria stated that Tasha kept arguing with Resident A throughout the entire shift. Tasha then said, "I don't have to worry about doing his laundry because I'm already getting paid." Bria told Tasha, "You have to calm down," and Tasha replied, "I'm crazy too." Bria stated she reported this incident to the HM and that Tasha wrote her own incident report (IR). Bria stated that Tasha has also been having issues with other DCS and wanted to "knock another staff member down the stairs."

On 07/29/2026, I interviewed DCS Sincere Wenning regarding the allegations via telephone. Sincere has been working with this corporation for two years. She works all shifts. Tasha and Resident A do not get along well. She did not witness the incident but

was told by DCS Bria what happened. Bria told Sincere that Resident A has his clothes in the washer and he was about to take his clothes out of the washer and put them in the dryer when Tasha “snatched the clothes from his hand,” and then Tasha was “hollering,” at Resident A. Then Tasha “jumped in his face,” like she wanted to “fight,” Resident A. Sincere has worked with Tasha and Tasha speaks “loud,” as if “she needs a hearing aid.” Resident A told Sincere that “Tasha got in my face and grabbed my clothes out of my hands.” He did not tell her anything else. This was an isolated incident.

On 07/29/2026, I attempted to call DCS Aisha Lewis, but a recording came on stating, “the service you’re attempting to use is unavailable.” I tried several times, but all attempts were still unsuccessful.

On 07/30/2026, I interviewed DCS Deshon Henderson via telephone regarding the allegations. Deshon was not present during the incident but heard there was an issue between Resident A and DCS Tasha. He heard from Resident B that “someone took someone’s laundry without permission.” Deshon stated when he has worked with Tasha, she was “a pretty cool staff.” He has never heard her yell or say anything inappropriate to Resident A or any other resident. He had no other information to provide regarding these allegations.

On 08/11/2026, I interviewed Resident A face-to-face at My Place Center for Health regarding the allegations. Resident A was doing his laundry when DCS Tasha came up to him. She was “irate,” and stated, “she wanted me to directly deal with her and not with Bria.” Resident A preferred Bria but Tasha said, “No. I’m taking over and you deal with me.” Resident A then went to Bria who just arrived and told her he wanted Bria to help with his laundry, but then Tasha again said, “you don’t talk to her (Bria) you talk to me.” Resident A stated, “I was used to Bria, so I didn’t understand why Tasha was so irate.” Tasha kept saying, “I’m your staff so you deal with me.” Then he stated, “Tasha tried grabbing the laundry bag and hit my hand. She lost control as a staff member. She kept interrupting me speaking with Bria and tried to take over the whole situation. She was irate and out of control, like someone was having a bad day. She escalated all the way to becoming physical with me.” This was an isolated incident he had with Tasha.

On 08/11/2026, I interviewed Resident B face-to-face at My Place Center for Health regarding the allegations. Resident B does not know anything about an incident regarding laundry between Resident A or Tasha. He has never had an issue with Tasha regarding his laundry.

On 08/11/2026, I interviewed Resident C face-to-face at My Place Center for Health regarding the allegations. Resident C does not know anything about between Resident A and Tasha and stated he has had no concerns regarding his laundry.

On 08/11/2026, I interviewed Resident D face-to-face at My Place Center for Health regarding the allegations. He too did not have any information regarding these allegations and no concerns regarding his laundry or any concerns regarding Tasha.

On 08/24/2026, I received a follow up call from ORR specialist Gregory Szop. He will be substantiating these allegations for dignity and respect.

APPLICABLE RULE	
R 400.641	Resident behavior interventions.
	(5) Staff, volunteers, visitors, or other occupants of the facility shall not mistreat a resident. Mistreatment includes any intentional action or omission that exposes a resident to a serious risk, physical or emotional harm, or the deliberate infliction of pain by any means.
ANALYSIS:	Based on my investigation and information gathered, DCS Tasha Coleman mistreated Resident A. Resident A switched his laundry days from Fridays to Saturdays. DCS Bria Briggs would assist him with his laundry so when he switched days, Tasha was working and told Resident A she was going to assist him with his laundry. Resident A told her no, but instead of Tasha trying to redirect him, Resident A described her as being "irate and out of control." Bria stated that Tasha was "in Resident A's face," and that both were going to fight if Bria did not step in. Tasha then grabbed the laundry out of Resident A's hand, inadvertently slapping his hand. Therefore, Tasha's actions placed Resident A at risk of harm.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

DCS Tasha Coleman kicked Resident B outside the van twice because he was coughing.

INVESTIGATION:

On 07/14/2026, I interviewed HM Loretta Randolph regarding the allegations. Resident B has had a cough since he moved into Berg Home over a year ago. He has medication and an inhaler for his cough. Sometimes Resident B wears a mask and other times he does not. Resident B has told the HM that Tasha has asked Resident B to wear a mask while being transported in the van or sit by the door so he can put the window down when he coughs, but he has never told the HM that Tasha "put him out of the van." The HM was never informed by other residents or staff that Tasha told Resident B to get out of the van. She stated that Resident B is vocal and could have told the HM who would have addressed this issue.

On 07/27/2026, I interviewed ORR specialist Gregory Szop regarding these allegations. Mr. Szop was informed by Resident B that Tasha had taken him out of the van several times. Mr. Szop interviewed Resident A who stated, "Tasha puts Resident B out of the van all the time." Resident C told Mr. Szop, "Tasha put Resident B out of the van one time," Resident D stated, "Tasha stopped the van because Resident B was coughing and made him get out of spite."

On 07/29/2026, I interviewed DCS Tasha Coleman regarding the allegations. Resident B has a cough that has been going on since he moved into this home over a year ago. While in the van, she has asked Resident B to wear a mask, but he refuses. He began coughing and she pulled over to the side of the road, asked Resident B to "step outside to cough," but he said no. Tasha said, "I told him he had to step out of the van because he's coughing on the other residents," so he got out even if he did not want to. Tasha stated this happened twice where she made Resident B get out of the van for coughing. Now, Resident B wears a mask and when he is not wearing a mask, she wears a mask as do the other residents.

On 07/29/2026, I interviewed DCS Bria Briggs regarding these allegations. Bria stated that Tasha has put Resident B out of the van about four times for coughing. Tasha would pull over on the side of the road, make Resident B get out of the van and would not have him return in the van until he stopped coughing. Bria was present in the van when this happened, but she never reported this to anyone. Resident B told Bria he was going to write to ORR about this issue.

On 07/29/2026, I interviewed DCS Sincere Wenning regarding these allegations. Resident B told Sincere, "you know Tasha put me out of the van because I was coughing. She pulled over on the side and made me get out." He then said to Sincere, "that's not fair." Resident B did not tell her how many times Tasha put him out of the van. Sincere did not report this to anyone.

On 07/30/2026, I interviewed DCS Deshon Henderson regarding these allegations. Deshon stated he does not know anything about Tasha putting Resident B out of the van because of coughing. He has never witnessed this nor has Resident B or any other resident or staff told him.

On 08/11/2026, I interviewed Resident A regarding these allegations. He stated that Tasha had put Resident A out of the van because of coughing. He does not know how many times it happened.

On 08/11/2026, I interviewed Resident B regarding these allegations. Resident B was wearing a mask during this interview. He has had this cough for about one in a half year. Tasha lately has not put him out of the van, but has "a few times," before. He would cough and she would pull the van to the side of the road, make him get out and would not allow him to return until he stopped coughing. He felt embarrassed when she made him get out of the van. He told ORR what happened.

On 08/11/2026, I interviewed Resident C regarding these allegations. He recalls Tasha putting Resident B out of the van for coughing. He doesn't know how many times this happened.

On 08/11/2026, I interviewed Resident D regarding these allegations. He confirmed that Tasha put Resident B out of the van for coughing, but he does not know how many times it happened.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.
ANALYSIS:	Resident B has had a cough since he moved into this home over a year ago. On more than one occasion, DCS Tasha Coleman made Resident B get out of the van while the other residents were present because Resident B was coughing. Resident B did not want to get out of the van but stated that Tasha "made him," which made him feel embarrassed. Therefore, Tasha did not treat Resident B with dignity and respect when she made him get out of the van in the presence of the other residents.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

DCS Tasha Coleman threatened to call 911 if Resident C did not take his medication.

INVESTIGATION:

On 07/14/2026, I interviewed HM Loretta Randolph regarding the allegations. Resident B has significant mental health concerns. He was in the psychiatric hospital from 06/17/2026-07/01/2026. He is resistant to taking his medications even though his medications help with his mental state of hearing voices. Prior to this hospitalization, he was taking his medications but then spitting them out. He would run into the bathroom or kitchen sink and spit them out. DCS would have to prompt him to take his medications and advise him that if he wanted to remain home and not go to the hospital, he would need to take his medications. HM stated that since Resident C has been living in this group home for over six years, the police have never come unless an ambulance

is called to transport Resident C to the hospital. Resident C has never expressed to HM that he is “afraid,” of the police. Resident C never reported to HM that Tasha threatened to call the police if Resident C did not take his medications. All DCS know that residents can refuse their medications; however, DCS should encourage the residents to take the medication, inform them of the importance of taking the medication and if the resident still refuses, to document the refusal. When Resident C does not take his medications, his behaviors include loud outbursts, cursing and talking to voices out loud. HM has not been informed by other DCS that Tasha was threatening Resident C to take his medication.

On 07/27/2026, I interviewed ORR specialist Gregory Szop regarding these allegations. Resident C denied that DCS Tasha Coleman forced him to take his medication.

On 07/29/2026, I interviewed DCS Tasha Coleman regarding these allegations. Tasha stated that Resident C had just returned home from the hospital and refused to take his medication. She told Resident B, “I’ll call the police if you don’t take your meds.” Tasha acknowledged that she should not have said that to Resident C as he has the right to refuse his medications, but stated, “I did not want him to go back to the hospital.” Resident C so far has been compliant with his medication.

On 07/29/2026, I interviewed DCS Bria Briggs regarding the allegations. Resident C has significant mental health concerns. When he does not take his medication, he has loud outbursts and hears/speaks to voices. Bria stated, “Tasha threatens Resident C, not because she is trying to force Resident C to take his medication, but she does not want him to go to the hospital.” Bria has heard Tasha say, “if you don’t take your medication, I will call those people.” When Tasha says this, it frightens Resident C who then takes his medication because he does not want to return to the hospital.

On 07/29/2026, I interviewed DCS Sincere Wenning regarding the allegations. Sincere stated that residents have the right to refuse their medications and after staff have attempted to encourage them to take them, they can still refuse. DCS must write the refusal on the medication log and then complete an IR. Resident C hears voices, so when he does not take his medication, he has loud outbursts. Sincere has never heard Tasha threaten to call the police if Resident C did not take his medication. Resident C never reported any concerns to her regarding Tasha threatening him.

On 07/30/2026, I interviewed DCS Deshon Henderson regarding these allegations. Deshon has never heard Tasha threaten to call the police if Resident C does not take his medication. Residents have the right to refuse; however, DCS must make attempts to encourage them to take their medication and advise them why they need to take their medication, but if they continue to refuse, the refusal is documented and then DCS must complete an IR. Resident C never told him he was threatened by Tasha to take his medication.

On 08/11/2026, I interviewed Resident A, Resident B, and Resident D regarding the allegations. They denied Tasha threatening them to take their medication and did not know anything about Tasha threatening Resident C to take his medication.

On 08/11/2026, I interviewed Resident C regarding these allegations. Resident C stated, "Tasha told me she would call the paramedics if I didn't take my medication to take me to the hospital. She knows I don't want to go back to the hospital." He stated this occurred twice since he has been back from the hospital, but that Tasha has stopped threatening him to take his medication.

On 08/24/2026, I conducted the exit conference via telephone with licensee designee May Kinnard. Ms. Kinnard stated that HM Loretta Randolph never informed her about any of these allegations. She was surprised to hear that DCS Tasha Coleman was arguing with Resident A regarding his laundry, put Resident B out of the van for coughing and threatened to call the police if Resident C refused his medication. Ms. Kinnard stated she will be addressing these concerns with all her staff. She agreed to submit a corrective action plan.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(3) A licensee and staff shall respect and safeguard all of the following resident rights to: (n) Refuse treatment and services, including taking of medication, and to be made aware of the consequences of refusal.
ANALYSIS:	Based on my investigation and information gathered, DCS Tasha Coleman did not respect Resident C's decision to refuse taking his medication. Resident C has significant mental health concerns. He was in a psychiatric hospital from 06/17/2026-07/01/2026. On two separate occasions, Tasha threatened to call the police/paramedic if Resident C refused to take his medication. Tasha confirmed she threatened to call the police if Resident C did not take his medication.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receiving an acceptable corrective action plan, I recommend no change to the status of the license.

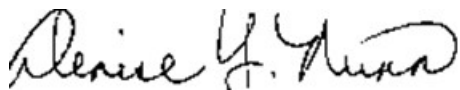


08/25/2026

Frodet Dawisha
Licensing Consultant

Date

Approved By:



09/01/2026

Denise Y. Nunn
Area Manager

Date