



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 29, 2026

Steven Tyshka
Waltonwood at Lakeside
14650 Lakeside Circle
Sterling Heights, MI 48313

RE: License #: AH500285320
Investigation #: 2026A0627043

Dear Mr. Tyshka:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Rick Brummette, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH500285320
Investigation #:	2026A0627043
Complaint Receipt Date:	04/20/2026
Investigation Initiation Date:	05/08/2026
Report Due Date:	06/20/2026
Licensee Name:	Waltonwood At Lakeside I, L.L.C.
Licensee Address:	Suite #200 7125 Orchard Lake Rd. West Bloomfield, MI 48325
Licensee Telephone #:	(248) 865-1600
Administrator:	Gina Steigerwald, Administrator
Authorized Representative/	Steven Tyshka, Authorized Repr.
Name of Facility:	Waltonwood at Lakeside
Facility Address:	14650 Lakeside Circle Sterling Heights, MI 48313
Facility Telephone #:	(586) 532-7601
Original Issuance Date:	07/16/2007
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	90
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
The facility neglects the residents and is short-staffed.	Yes
Additional Findings	No

III. METHODOLOGY

04/20/2026	Special Investigation Intake 2026A0627043
05/08/2026	Special Investigation Initiated - On Site

Allegation: The facility neglects the residents and is short-staffed.

INVESTIGATION: On 4/20/26 the Bureau of Community and Health Systems received an anonymous complaint alleging the facility neglects the residents and is short-staffed.

On 5/8/26 I went onsite to investigate the allegations and interviewed Gina Conway, Executive Director (ED) and SP1. The facility has a current census of 61 with a bed capacity of 71. The ED took me on a tour of the facility where the atmosphere of the common areas, dining facilities and resident rooms were clean and pleasingly decorated. Residents were sitting in common areas participating in activities and socializing. All were well dressed and looked cared for. During the tour, I interviewed Resident A who stated that her call light is answered without excessive wait times and feels she gets good care at the facility. Resident B lives on the second floor and reported in her interview that she enjoys living at the facility and does not believe that there is a problem with staffing. Resident C was sitting in a chair and looked well cared for, she had no complaints to report living at the facility and commented that she is bathed regularly.

I interviewed the ED about staffing standards for the facility, ED reported that for the day shift, 8 caregivers are working, on the afternoon shift, 8 caregivers are on duty, and for the night shift, 5 caregivers are present. This equates to 168 staff hours per day. Review of the facility's schedule reveals that the average hours each day were

173 hours in March and 174 hours for April. There were some days that did not meet the staff hours, as outlined below:

On 3/8/26 the hours worked were 125 hours, 43 hours (5.3 staff) short.

On 4/4/26 the hours worked were 141 hours, 27 hours (3.3 staff) short.

On 4/11/26 the hours worked were 147 hours, 21 hours (2.6 staff) short.

On 4/12/26 the hours worked were 144 hours, 24 hours (3 staff) short.

On 4/19/26 the hours worked were 140 hours, 28 hours (3.5 staff) short.

On 4/27/26 the hours worked were 144 hours, 24 hours (3 staff) short.

SP1 reports that the facility supervisor asks other staff members to stay over or call-in staff who agree to come in for full or partial shifts. On the occasions when they cannot get staffing coverage, the supervisors and management take turns covering the shortage. The staffing schedule did reflect who stayed over or which leadership personnel had reported to help make up the staffing shortage.

APPLICABLE RULE	
R 325.1921	Governing bodies, administrators, and supervisors.
	(1) The owner, operator, and governing body of a home shall do all of the following: (b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.
ANALYSIS:	Based on interview and document review the facility failed to document how staffing shortages were addressed on 6 occasions. Therefore, it cannot be determined if the facility had appropriate staff providing care.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no changes in the status of the license.



7/01/20206

Rick Brummette
Licensing Staff

Date

Approved By:



07/29/2026

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date