



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 06, 2026

Timothy Bertram
Oakridge Specialized Residential, LLC
2444 Oakridge Dr.
Flint, MI 48507

RE: License #: AS250414567
Investigation #: **AMENDED** 2026A0572036
Oakridge Specialized Residential

Dear Timothy Bertram:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

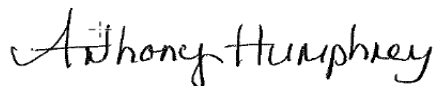
- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

This report was amended to add an exit conferences that occurred on 7/31/2026. This information was added to pages 3 and 7. The dates on the first page and last page were also changed.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Anthony Humphrey". The signature is written in a cursive style with a large, stylized 'A' and 'H'.

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS250414567
Investigation #:	2026A0572036
Complaint Receipt Date:	05/28/2026
Investigation Initiation Date:	05/28/2026
Report Due Date:	07/27/2026
Licensee Name:	Oakridge Specialized Residential, LLC
Licensee Address:	2444 Oakridge Dr. Flint, MI 48507
Licensee Telephone #:	(833) 478-9464
Administrator:	Katrina Bailey
Licensee Designee:	Timothy Bertram
Name of Facility:	Oakridge Specialized Residential
Facility Address:	2444 Oakridge Dr. Flint, MI 48507
Facility Telephone #:	(833) 478-9464
Original Issuance Date:	02/09/2023
License Status:	REGULAR
Effective Date:	08/09/2025
Expiration Date:	08/08/2027
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Resident A keeps getting out of facility unsupervised. Neighbor informed that Resident A was in their yard and then took off walking. Police located Resident A near the airport.	Yes

III. METHODOLOGY

05/28/2026	Special Investigation Intake 2026A0572036
05/28/2026	APS Referral APS made referral to licensing.
05/28/2026	Special Investigation Initiated - Telephone I contacted a witness.
07/02/2026	Contact - Document Received APS Investigator, Daniel Spalthoff.
07/13/2026	Inspection Completed On-site Resident A, Home Manager, Ryon Luzier; Staff, Ariyonna Isbell; Staff, LaShawnda Hunter; and Staff, DeMarco Maynard.
07/13/2026	Contact - Face to Face Administrator, Katrina Bailey.
07/13/2026	Contact - Document Sent Recipient Rights, Andrea Andrykovich.
07/16/2026	Contact - Telephone call made Ex-Staff, Carlye Rutherford.
07/16/2026	Contact - Telephone call received Carlye Rutherford.
07/17/2026	Contact - Telephone call made Carlye Rutherford.
07/20/2026	Contact - Document Sent APS Investigator, Dan Spalthoff.

07/20/2026	Inspection Completed-BCAL Sub. Compliance
07/20/2026	Contact - Telephone call made Resident A's Family Member #1/Guardian
07/20/2026	Contact - Telephone call made Resident A's Case Manager, Paul Panik
07/21/2026	Contact - Telephone call made Resident A's Case Manager, Paul Panik
07/21/2026	Contact - Document Sent Recipient Rights, Ardis Bates.
07/21/2026	Exit Conference Licensee Designee, Timothy Bertram
07/31/2026	Exit Conference Licensee Designee, Timothy Bertram. Katrina Bailey, Gaven Bertram, Jordan Hopper, and Mary Holton.
07/31/2026	Exit Conference Timothy Bertram

ALLEGATION:

Resident A keeps getting out of facility unsupervised. Neighbor informed that Resident A was in their yard and then took off walking. Police located Resident A near the airport.

INVESTIGATION:

On 05/28/2026, the local licensing office received a complaint for investigation. Initial contact was made by a witness to the alleged incident. Recipient Rights and Adult Protective Services are also investigating.

On 07/02/2026, I received an email from APS Investigator, Daniel Spalthoff. He is having difficulties in contacting Staff, Carlye Rutherford as she was a staff member on shift when Resident A left the home without notice. Daniel Spalthoff is leaning towards substantiating his case.

On 07/13/2026, I made an unannounced onsite at Oakridge Specialized Residential, located in Genesee County Michigan. Present were Resident A, Home Manager, Ryon Luzier; Staff, Ariyonna Isbell; Staff, LaShawnda Hunter; Staff, DeMarco Maynard; and Administrator, Katrina Bailey.

On 07/13/2026, I met with Resident A privately in his bedroom. Resident A is not very verbal, so I just observed him and his bedroom. Resident A was wearing an orange-colored shirt, black pants and shoes. His bedroom was very clean, and he appeared to be receiving adequate care and supervision.

On 07/13/2026, I interviewed Home Manager, Ryon Luzier regarding the allegation. Ryon Luzier informed that he was not at home at the time but fielded a few calls from the staff and the Administrator of the home. He indicated that Resident A told Recipient Rights that he climbed out of his window. Resident A has a key code but does not believe that he remembers the key code. A neighbor came over to the home and said that Resident A left going towards the airport. Ryon Luzier indicated that Resident A says, "Mom" and "Dad" a lot, so he's not sure if he was trying to go find them. The last time Resident A eloped was the first day of Spring when he walked out the front door. The alarms went off and he was redirected from the road within minutes. This is the only other elopement that the home manager has been there for. He's unsure if Resident A climbed out of the window and there's no confirmation that the window was opened when he eloped. Resident A prefers to stay in his room and he loves his privacy. This home has 6 residents, four of which are receiving 1-on-1 supervision. They schedule another staff for the home and that staff is responsible for the cooking, cleaning and care & supervision of Resident A and another resident. On this particular shift, Ex-Staff, Carlye Rutherford was the other staff member working without a 1-on-1 assignment.

On 07/13/2026, I interviewed Lead Staff, Ariyonna Isbell, regarding the allegation. Ariyonna Isbell was working that day but was assigned as a 1-on-1 to another resident. Resident A has a past history of elopement, but this is the first time he has eloped since she's worked in this home (03/2026). She is unsure how he was able to get out of the home as a person would need to punch in the code in order for him to get out of the house or it will set the alarm. The only thing she can think of is that the door was not all the way closed and he was able to walk out without the alarm going off. Ariyonna Isbell is not sure if Resident A is capable of sneaking out of his window because there may be some sort of a barrier that will keep the window from opening fully. While doing her 1-on-1 assignment, she saw a neighbor come to the home, and they told one of the staff members that Resident A went walking down the road. She informed me that Resident A is not a 1-on-1 and does not require 15-minute visuals.

On 07/13/2026, I interviewed Staff, LaShawnda Hunter regarding the allegation. LaShawnda Hunter stated that when Resident A says, "I want my Mommy and Daddy", she knows that she must try to occupy his time with some sort of a distraction, to calm him down. Staff Hunter normally just gets them on the phone so Resident A can talk to them, and they'll let him know when they are coming to see him. Staff Hunter informed that Resident A had opened his window before but had never witnessed Resident A climb out of it since she began working there (May 2026). If Resident A climbed out the window, then it's a new behavior to her. Resident A is not a 1-on-1 and although he's 23 years old, mentally he is 10 years-

old and will even tell you that he's 10 if asked his age. Staff have to open the door for Resident A because he does not know the code to get out. There are no alarms on Resident A's windows.

On 07/13/2026, I interviewed Staff, DeMarco Maynard regarding the allegation. DeMarco Maynard has been employed for 3 years and informed that Resident A has a history of eloping. The only warning they may get is when he starts saying, "Mommy, Daddy" which means that he wants to see them. Resident A is unable to get out of bedroom window but is able to get out of living room window, backdoor, front door and laundry room door. There's a 15-second delay on the doors, but if he pulls on the knob and pull it again after 15 seconds, the door will open. Resident A has eloped maybe four times since he's worked in the home plus several other attempts. Resident A is sneaky and knows that most of the residents are 1-on-1, so all he has to do is wait until the other staff is preoccupied with cooking or passing meds, then that's when he will make his attempts to sneak out. Resident A leaves home, but he does not know how to get to where he wants to go.

On 07/13/2026, I interviewed Administrator, Katrina Bailey regarding the allegation. Katrina Bailey informed me that Resident A has a history of elopement. They are currently working with the case manager in order to upgrade Resident A's level of supervision. They are not able to provide 1-on-1 supervision because it's not in his treatment plan. She is not sure how Resident A escaped, but he told Recipient Rights he went out the window. Katrina Bailey informed me that Resident A is capable of climbing out of a window and it's also possible that he went out the door. Staff are supposed to work with Resident A in learning the code to get out because the 15-second delay is not for him, it's for the other residents in the home. When Resident A went missing, he was found by law enforcement, near the airport about a block or two away from the home. Staff were also out searching for him. Because Resident A does not elope frequently enough, his Behavioral Treatment Committee has been reluctant to approve 1-on-1 supervision for him and he does not require 15-minute checks, because they want the least restrictive setting for him. There are currently no alarms on the windows, and with the 15-second delay, he could potentially get out if he turns the handle and then waits 15 seconds to try to open the door again.

On 07/13/2026, I reviewed Resident A's Assessment Plan. Resident A is unable to move about the community without assistance. It indicates that staff will accompany the consumer while in the community.

On 07/13/2026, I reviewed the Incident Report it states that on 05/26/2026 at 7:20pm, during routine checks, the staff noticed that Resident A was not in his room. A neighbor knocked on the door and informed the staff that they had just seen Resident A walking down the street. Staff contacted the police department immediately after realizing Resident A had eloped and also began searching for him. Resident A was located approximately 40 minutes after staff noticed the elopement.

Staff will coordinate with the case manager. Staff will continue to monitor the consumer throughout the shift.

On 07/13/2026, I reviewed Resident A's Individualized Plan Of Service and it indicates that Resident A has difficulty with controlling his impulses and continues to have little to no tolerance for waiting for his wants/needs being met. Resident A has limited to no safety skills in his home and community. He is also at risk to elope from his home and in the community in parking lots. Resident A does not always respond when his name is called. Resident A also has a history of becoming physically aggressive and will bite, hit, kick, pull hair, etc. He has been known to break objects to get attention or to show frustration in a situation. Resident A is always accompanied by a staff or family member while in the community. Resident A enjoys playing with his toy trains, tractors, cars, and other small figures that he calls his town. Resident A continues to like to go on vehicle rides and going out to eat. He continues to watch YouTube videos repetitively that are usually related to Thomas the train and videos about vehicles. He also enjoys watching movies with his housemates.

On 07/13/2026 Recipient Rights, Andrea Andrykovich; regarding the allegation. She informed that Ardis Bates will contact me regarding their investigation.

On 07/16/2026, I contacted Ex-Staff, Carlye Rutherford regarding the allegation. She said she was in the middle of something and would like to call me back later. On 07/16/2026, I received what appeared to be an accidental text from Ex-Staff Carlye Rutherford with an Indeed link for employment at 7:45pm. On 07/17/2026, I attempted to contact Ex-Staff, Carlye Rutherford again regarding the allegations, but I did not receive an answer. I left a voicemail message for her to call me at her earliest convenience.

On 07/20/2026, I contacted Resident A's Family Member #1/Guardian. She informed me that she was aware that Resident A had eloped as the Home Manager had called her. She's not sure how Resident A was able to leave, but says there's a resident in the home that smokes and when he goes outside to smoke, the door is sometimes cracked so that he can get back in. Resident A has a history of elopement and each time he's eloped, the home has come up with a plan to fix the issue. The home had to repair a fence in the backyard when Resident A eloped and was found headed towards the Interstate. They have also secured his bedroom window so that it only opens a few inches for fresh air because he was climbing out of his bedroom window. Resident A does not receive 1-on-1 supervision. It has been discussed with the home, but she does not want Resident A to receive 1-on-1 supervision because Resident A does not want people on top of him like that as it gets him riled up and he becomes physically aggressive. Family Member #1 explained that this was his behavior when he was living in their home. He would become physically aggressive and start throwing things. Because of his aggressiveness, they would give him his space, close the door and then check on him every 15 minutes and he was okay with that. When asked if it would be possible

to keep his bedroom door open, she informed me that Resident A prefers his door to be closed. Resident A does not know the code to get out the exterior doors of the home, but he knows that if he turns the handle and then waits long enough, he can open the door because they have a 15 second delay.

On 07/20/2026, I contacted APS Investigator, Dan Spalthoff. Dan Spalthoff informed that he substantiated on his investigation case.

On 07/20/2026, I called Resident A's Case Manager, Paul Panik regarding the allegation. I left a message for Mr. Panik on 07/20/2026 and 07/21/2026.

On 07/21/2026, I reached out to Recipient Rights, Ardis Bates regarding the allegation. Ardis Bates substantiated the elopement, as staff were not aware that he had eloped and there was a big discrepancy in the time of the elopement and when management was clearly notified via cellphone. Ardis Bates also shared that Resident A was alone in the community for 1 ½ hours and when he was found by the Flint Township Police Officer, he was more than half a mile away from the AFC Home and was found on Bishop Airport property near I-75. When Resident A arrived home, he had no shoes on, and his socks were caked with mud as well as sustaining multiple scratches and welts to both arms.

On 7/31/2026, an exit conference occurred with Timothy Bertram, Katrina Bailey, Gaven Bertram, Jordan Hopper, Mary Holton and Anthony Humphrey. Jordan Hopper reported that the home has secured the window in Resident A's bedroom. Katrina Bailey reported that Adris Bates informed her that Resident A reported leaving the home through the window. The licensee is also meeting with community mental health to request increased supervision. It was also discussed that Resident A's absence from the home was 40 minutes, versus the 1 ½ hours reported by Ardis Bates. Technical assistance was provided giving suggested changes that may prevent and notify staff sooner when a resident has eloped.

On 07/31/2026, I held an exit conference with Licensee Designee, Timothy Bertram, explaining the results of the special investigation. Timothy Bertram was informed of the decision to establish a licensing rules violation. Mr. Timothy Bertram was not in agreement with this decision.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.

ANALYSIS:	Based on my interviews with Staff, Guardian, APS, Recipient Rights, and review of Resident A's files, there's enough to establish a licensing rules violation. Resident A is unable to be out in the community on his own, however; he was found out in the community with no shoes on and his socks were covered in mud. Staff were unaware that he was missing until a neighbor informed them that he was walking towards the airport.
CONCLUSION:	VIOLATION ESTABLISHED

On 07/21/2026, I held an exit conference with Licensee Designee, Timothy Bertram. Timothy Bertram was informed of the results of the special investigation.

IV. RECOMMENDATION

I recommend that no changes be made to the licensing status of this small adult foster care group home pending receipt of an acceptable corrective action plan (capacity 3-6).

Anthony Humphrey

08/06/2026

Anthony Humphrey
Licensing Consultant

Date

Approved By:

Mary E. Holton

08/06/2026

Mary E. Holton
Area Manager

Date