



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 21, 2026

Leon Robinson Jr
A Global Homecare LLC
STE 400 #428
126 E Kilgore Road
Kalamazoo, MI 49002

RE: License #: AS390418934
Investigation #: 2026A1024036
A Global Homecare LLC

Dear Mr. Robinson Jr:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On July 10, 2026, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS390418934
Investigation #:	2026A1024036
Complaint Receipt Date:	06/01/2026
Investigation Initiation Date:	06/02/2026
Report Due Date:	07/31/2026
Licensee Name:	A Global Homecare LLC
Licensee Address:	STE 400 #428 126 E Kilgore Road Kalamazoo, MI 49002
Licensee Telephone #:	(786) 704-2191
Administrator:	Leon Robinson Jr
Licensee Designee:	Leon Robinson Jr
Name of Facility:	A Global Homecare LLC
Facility Address:	930 Southern Ave Kalamazoo, MI 49001
Facility Telephone #:	(786) 704-2191
Original Issuance Date:	03/21/2025
License Status:	TEMPORARY
Effective Date:	09/21/2025
Expiration Date:	09/20/2027
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

Violation Established?	
Direct care staff member Brandon Burnette repeatedly recorded videos and posted on his social media of residents without proper consent violating their resident rights.	Yes

III. METHODOLOGY

06/01/2026	Special Investigation Intake 2026A1024036
06/02/2026	Special Investigation Initiated – Telephone with direct care staff member Courtney Lark
06/03/2026	APS Referral
06/03/2026	Contact - Telephone call made with direct care staff member Davion Watson and Resident A
06/03/2026	Contact - Telephone call made with licensee designee Leon Robinson
06/04/2026	Contact - Telephone call made with direct care staff member Brandon Burnette
06/05/2026	Contact - Telephone call made with mental health provider Jessica Wernette
06/12/2026	Inspection Completed On-site with Resident B and Resident C
06/12/2026	Inspection Completed-BCAL Sub. Compliance
06/15/2026	Exit Conference with licensee designee Leon Robinson Jr
06/15/2026	Corrective Action Plan Requested and Due on 7/20/2026
07/10/2026	Corrective Action Plan Received
07/10/2026	Corrective Action Plan Approved

ALLEGATION: Direct care staff member Brandon Burnette repeatedly recorded videos and posted on his social media of residents without proper consent violating their resident rights.

INVESTIGATION:

On 6/1/2026, I received this complaint through the LARA-BCHS online complaint system. This complaint alleged direct care staff member Brandon Burnette repeatedly recorded videos of residents and posted those on his personal social media accounts without proper consent violating their resident rights.

On 6/2/2026, I conducted an interview with direct care staff member Courtney Lark who stated that she works regularly with direct care staff member Brandon Burnette and has no knowledge of him recording videos of any residents and has not heard any complaints from anyone regarding this allegation. Courtney Lark further stated that to her knowledge there are no cameras installed anywhere in the facility.

On 6/3/2026, I conducted an interview with direct care staff member Davion Watson and Resident A. Davion Watson stated that he works regularly with Brandon Burnette and has not seen him record any of the residents nor has he heard of anyone having concerns regarding this issue. Davion Watson further stated that he has seen content on Brandon Burnett's social media accounts and has not seen any videos of any resident.

Resident A also stated that he has no knowledge of any staff member recording him or any of the residents and has not heard anyone report this.

On 6/3/2026, I conducted an interview with administrator and licensee designee Leon Robinson Jr. who stated that he received notice from Jessica Wernette from CMH alleging that a phone call was received reporting that Brandon Burnette had inappropriate posts about residents at his facility on his personal social media accounts. However, after conducting an internal investigation, Jessica Wernette stated no residents were actually identified in Brandon Burnette's social media posts therefore she found no resident rights violated. Leon Robinson Jr. stated that he plans to have a resident rights refresher training with all direct care staff members as no resident should be recorded at any given time and information about residents should not be posted on social media by any direct care staff member.

On 6/4/2026, I conducted an interview with direct care staff member Brandon Burnette who stated that he works regularly at the facility and has occasionally video recorded with his cell phone and posted on his social media of the residents while they were outside or doing a fun activity at the facility without showing resident faces to promote a positive atmosphere that the facility provides for the residents. Brandon Burnette stated that he has recorded some of the residents sitting on the porch with their backs facing

the cameras and has also recorded the residents celebrating one of the residents' birthdays by showing the residents surrounding a birthday cake. Brandon Burnette stated that he has never gotten permission from any of the residents to record them and did not know that permission from the residents was required.

On 6/5/2026, I conducted an interview with mental health provider Jessica Wernette who stated that she contacted licensee designee Leon Robinson Jr. because she wanted to make him aware that she received a notice in her office of a possible privacy violation conducted by direct care staff member Brandon Burnette. However after her internal investigation in this matter she did not find any privacy concerns involving residents that contract with her mental health agency therefore she has no concerns.

On 6/12/2026, I conducted interviews with Resident B and Resident C. Resident B stated that Brandon Burnette likes to record with his cell phone and post pictures on his Instagram social media page of him and the other residents such as when he is dancing outside to music which he has done on multiple occasions. Resident B stated that he has never given permission for Brandon Burnette to record him, however he does not have a problem with being recorded because he likes to dance. Resident B stated that he likes to live at the facility because he has fun and he feels safe.

Resident C stated that he has no knowledge of any staff member recording him or the residents the facility and has not heard anyone complaint about this.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(3) A licensee and staff shall respect and safeguard all of the following resident rights to: (p) Be treated with consideration and respect with due recognition of personal dignity, individuality, and need for privacy.

ANALYSIS:	Based on my investigation which included interviews with direct care staff members Courtney Lark, Davion Watson, Brandon Burnette, administrator/licensee designee Leon Robinson Jr, mental health provider Jessica Wernette, and Residents A, B, and C there is evidence that Brandon Burnette recorded videos of residents without their permission and posted some of those videos to personal social media accounts. Direct care staff member Brandon Burnette confirmed that he has occasionally video recorded with his cell phone and posted on his social media of the residents while they were outside or doing a fun activity at the facility without obtaining proper consent from the residents or the resident designated representative. Brandon Burnette stated he did not know that permission from the residents was required. Resident B also stated that Brandon Burnette has video recorded him, other residents, and has posted these videos on his social media page which he has never given permission for him to do so. Therefore, the residents were not treated with consideration and respect with due recognition of personal dignity, individuality, and need for privacy.
CONCLUSION:	VIOLATION ESTABLISHED

On 6/15/2026, I conducted an exit conference with licensee designee Leon Robinson. I informed him of my findings and allowed him an opportunity to ask questions and make comments. On 7/10/2026, I received and approved an acceptable corrective action plan.

IV. RECOMMENDATION

An acceptable corrective action plan has been received therefore I recommend the current license status remain unchanged.



Ondrea Johnson
Licensing Consultant

7/20/2026
Date

Approved By:



07/21/2026

Dawn N. Timm
Area Manager

Date