



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 29, 2026

David Bos
Park Village Pines
2920 Crystal Lane
Kalamazoo, MI 49009

RE: License #: AH390236863
Park Village Pines
2920 Crystal Lane
Kalamazoo, MI 49009

Dear David Bos:

Attached is the Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (517) 335-5985.

Sincerely,

Julie Viviano, Licensing Staff
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH390236863
Licensee Name:	The Kalamazoo Area Christian Retirement Assoc Inc
Licensee Address:	2920 Crystal Lane Kalamazoo, MI 49009
Licensee Telephone #:	(269) 372-1928
Authorized Representative/Administrator/Licensee Designee:	David Bos
Name of Facility:	Park Village Pines
Facility Address:	2920 Crystal Lane Kalamazoo, MI 49009
Facility Telephone #:	(269) 372-1928
Original Issuance Date:	03/01/1975
Capacity:	135
Program Type:	ALZHEIMERS AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 07/28/2026

Date of Bureau of Fire Services Inspection if applicable: N/A

Inspection Type: ☐ Interview and Observation ☒ Worksheet
☐ Combination

Date of Exit Conference: 07/28/2026

No. of staff interviewed and/or observed 15

No. of residents interviewed and/or observed 55

No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes ☒ No ☐ If no, explain.
- Medication(s) and medication records(s) reviewed? Yes ☒ No ☐ If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes ☒ No ☐ If no, explain.
- Meal preparation / service observed? Yes ☒ No ☐ If no, explain.
- Fire drills reviewed? Yes ☐ No ☒ If no, explain.
Interviewed staff and reviewed policies and procedures with staff.
- Water temperatures checked? Yes ☒ No ☐ If no, explain.
- Incident report follow-up? Yes ☐ IR date/s: 0 N/A ☒
- Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s: N/A
- Number of excluded employees followed up? 0 N/A ☒

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1922	Admission and retention of residents.
	(7) An individual admitted to residence in the home shall have evidence of initial tuberculosis (TB) screening on record in the home that was performed within 12 months before admission.
ANALYSIS:	Review of 8 resident records revealed Resident E did not have an appropriate TB screening completed within 12 months prior to admission. Therefore, the facility is in violation.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1923	Employee's health.
	(2) A home shall provide initial TB screening at no cost for its employees. New employees shall be screened within 10 days after hire and before occupational exposure.
ANALYSIS:	Review of 8 employee records revealed that while employees received the TB screenings, two of the employees TB screenings were completed outside of the 10 days of hire. Also, one employee's TB screening could not be found. Therefore, the facility is in violation.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1967	Toilet and bathing facilities.
	(4) A resident toilet room or bathroom shall not be used for storage or housekeeping functions.
ANALYSIS:	Inspection revealed the spa rooms on each hallway of the facility were being used to store wheelchairs, multiple bedside toilets, boxes of disposable briefs, multiple weight scale seats, empty cardboard boxes etc. Resident bathrooms or common

	area spa rooms cannot be used for storage. Therefore, the facility is in violation.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1972	Solid wastes.
	All garbage and rubbish shall be kept in leakproof, nonabsorbent containers. The containers shall be kept covered with tight-fitting lids and shall be removed from the home daily and from the premises at least weekly.
ANALYSIS:	Inspection of the facility revealed garbage or rubbish containers in the common areas, the laundry areas, common area spa rooms, the conference rooms, the employee lounges, the common area kitchenettes and the main kitchen without tight-fitting lids. All garbage and rubbish shall be kept in leakproof, non-absorbent containers to prevent cross-contamination.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1975	Laundry and linen requirements.
	(1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following: (a) A separate soiled linen storage room. (b) A separate clean linen storage room.
ANALYSIS:	During the inspection, items other than soiled linens were found stored in the soiled linen area. This poses a great risk for cross-contamination. Inspection also revealed multiple items were found stored with clean linens. This poses a risk for cross-contamination. Therefore, the facility is in violation.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(12) Food service equipment and work surfaces shall be installed in such a manner as to facilitate cleaning and be maintained in a clean and sanitary condition, and in good repair.
ANALYSIS:	Inspection revealed the refrigerators, counter surfaces, and food service equipment in the common area kitchenettes in the assisted living area, the memory care unit, and the employee lounges were found not clean or not in sanitary condition. Therefore, the facility is in violation.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	Inspection revealed multiple food items were found unlabeled in the main kitchen refrigerator and freezer, the assisted living kitchenette refrigerators, memory care unit kitchenette refrigerators, the café, and the employee lounge refrigerators. These items were not labeled with the appropriate open date, and it could not be determined if the food items were safe for human consumption. An open date must be placed on all food items served to residents in the facility once opened. Therefore, the facility is in violation.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(8) A reliable thermometer shall be provided for each refrigerator and freezer.
ANALYSIS:	Inspection revealed thermometers were missing from the assisted living kitchenettes, memory care area kitchenettes and

	five resident refrigerators that were inspected. Therefore, the facility is in violation.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1979	General maintenance and storage.
	(3) Hazardous and toxic materials shall be stored in a safe manner.
ANALYSIS:	Inspection revealed hazardous and toxic chemicals such as industrial cleaners, cleaning sprays, lotions, nail polish remover etc. were found easily accessible to anyone in the assisted living area and the memory care unit. Sharp items such as scissors and other items that can be considered hazardous and toxic if ingested were found easily accessible to anyone in the assisted living area because the activities room along with the activities cabinet and closet were left unlocked and unattended. Hazardous and/or toxic items and/or chemicals that are easily accessible to anyone in the facility present a potential risk of ingestion, harm, and/or injury to residents in the home with impaired cognition and/or function. Therefore, the facility is in violation.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Receipt of an acceptable corrective action plan is requested and due by 8/13/2026.



7/29/2026

Date

Licensing Consultant